



## **Announcement**

**TO:** Georgia FIRST PeopleSoft Financials Users

**POSTED:** March 26, 2018

**SUBJECT:** Benefits Reconciliation Training

On Monday, April 23, 2018, Georgia *FIRST* Financials will host a live demonstration of the Benefits Reconciliation module from 10 am until 4 pm. The purpose of this training is to ensure that users understand each task in the reconciliation process and how to utilize the output data for account reconciliation.

**Note:** This presentation will be a demonstration only; it will not involve hands-on activities.

Training will take place at Information Technology Services in Athens. Each institution is allowed to send two (2) participants.

To register for this event, click here.

Date: April 23, 2018

**Time:** 10:00 am to 4:00 pm

Location: Information Technology Services (ITS), 2500 Daniels Bridge Rd, Bldg. 300, Rooms

104 & 105, Athens, GA 30606

Lunch: On your own





MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at <a href="http://www.usg.edu/customer\_services">http://www.usg.edu/customer\_services</a>. (This service requires a user ID and password. E-mail <a href="helpdesk@usg.edu">helpdesk@usg.edu</a> to obtain self-service login credentials.)

**ADDITIONAL RESOURCES**: For information about ITS maintenance schedules or Service Level Guidelines, please visit <a href="http://www.usg.edu/customer\_services/service\_level\_guidelines">http://www.usg.edu/customer\_services/service\_level\_guidelines</a>. For USG services status, please visit <a href="http://status.usg.edu">http://status.usg.edu</a>.

