
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: February 8, 2018

SUBJECT: RESOLVED: Known Issues KI9.2-58_EX and KI9.2-64_Other

The following Known Issues, KI9.2-58_EX and KI9.2-64_Other, have now been resolved.

1. KI9.2-58_EX: Project Missing from Default Accounting for Expense Report

After the application of Release 5.20, expense travelers and approvers were no longer able to enter a Project ID using the Default Accounting for Report action during Expense Report creation or approval.

RESOLUTION: As of Release 5.30, dated December 1, 2017, an Oracle fix has been applied. Expense travelers and approvers can now enter a Project ID using the Default Accounting for Report action during Expense Report creation or approval.

2. KI9.2-64_Other: Use of Return to Search Button Error

Some users received the following message after selecting the **Return to Search** button on a Voucher, Purchase Order or the Journal Add/Edit page: *Function OnReadyState Error: Unable to Get Property url of undefined Or Null Reference Error Stack . . .*

RESOLUTION: As of Release 5.30, dated December 1, 2017, an Oracle fix has been applied. Users will no longer receive an error message when they select the Return to Search button on a Voucher, Purchase Order or the Journal Add/Edit page.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

