
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: October 20, 2017

SUBJECT: Accounts Payable Known Issues Now Resolved

The following Known Issues in the Accounts Payable module have now been resolved. Please visit the Resolved Known Issues page of the GeorgiaFIRST Financials website for details (http://www.usg.edu/gafirst-fin/known_issues/resolved).

Note: Although Known Issue KI9.2-44_AP is being resolved, the scenario still exists for iStrategy users when this functionality is used in PeopleSoft. See the Impact Statement in the Resolved Known Issue for further details.

- KI9.2-9_AP: Payment History Report Not Calculating Totals Correctly
- KI9.2-44_AP: Use of Voucher Save for Later Button Preventing Access to Voucher Data in iStrategy
- KI9.2-45_AP: TIGA Query BOR_TIGA_VENDOR_OBLIG_VALIDATE Results Incorrect

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

