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## Announcement

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** October 3, 2017

**SUBJECT:** Updates to Benefit Reconciliation Process

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The Benefit Reconciliation Create Benefit Accounting Entries process has been modified to remove the tobacco surcharge expense fix, originally designed to correct understated expenses for medical plan employer costs reduced by the tobacco surcharge amount (see Known Issue KI9.2-67\_PR: [http://www.usg.edu/gafirst-fin/known\\_issues](http://www.usg.edu/gafirst-fin/known_issues)).

Effective 10-01-2017, the Create Benefit Accounting Entries process will no longer expense missing employer cost amounts for institutions that utilize the Benefits Reconciliation Module. Instead, ITS will provide institutions with expense data to enter into Financials as an online payroll adjustment to record data into the pers\_serv\_bor table.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.

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