

## Announcement

**TO:** GeorgiaFIRST Financials PeopleSoft Users

**POSTED:** Monday, May 18, 2015

**SUBJECT:** GeorgiaFIRST Financials Documentation Available

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**Announcement:** The following documents have been recently updated or added and are available on the GeorgiaFIRST Financials website.

### Known Issues

- Summary of Active 9.2 Go-Live Known Issues
- Summary of Resolved 9.2 Go-Live Known Issues

### Documentation: Chart of Accounts

- Section 2.0 Chart of Accounts with SHARE (May 14, 2015)
- Chart of Accounts with SHARE Reference Document (May 14, 2015)

### Documentation: Fiscal Year-End

- FY2015 Year-End Manual
- FY2015 SACS Core Requirement Report Mapping (April 20, 2015)
- FY2015 Transparency in Government Act Submission Requirements
- FY2015 Year-End Cutoff Dates for ePro and Travel & Expenses

### Releases

- Release 4.20 Notes (PDF) – Release Date: May 16, 2015

Active and Resolved Known Issues documents are available on the Known Issues page of the GeorgiaFIRST website at: [http://www.usg.edu/gafirst-fin/known\\_issues](http://www.usg.edu/gafirst-fin/known_issues). Additional Chart of Accounts and Fiscal Year-End documents can be found on the Documentation page of the GeorgiaFIRST website at: <http://www.usg.edu/gafirst-fin/documentation>. Current release notes and future release dates are posted on the Releases page of the GeorgiaFIRST website at: <http://www.usg.edu/gafirst-fin/releases>.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.