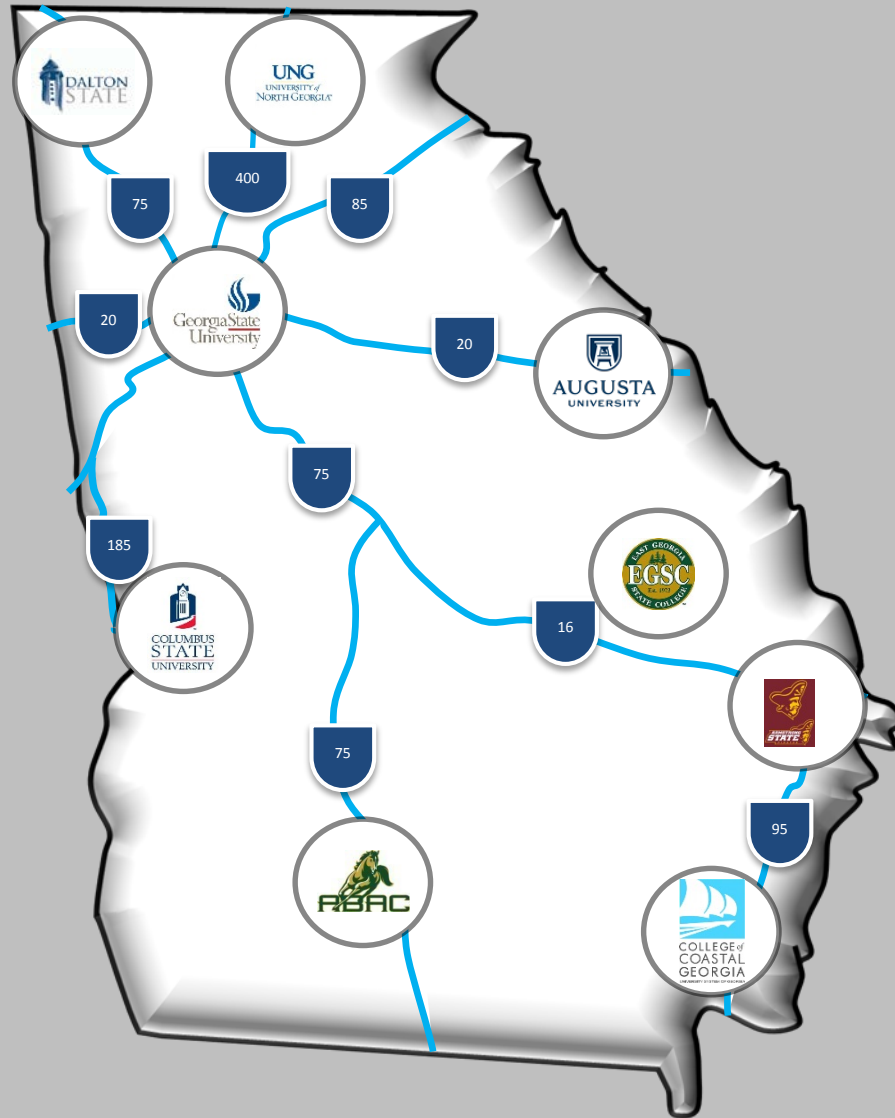




P³ Initiative Board of Regents Update



P³ Overview



	Existing Beds	New Beds	Total
ABAC	1,324	-	1,324
ASU	1,239	-	1,239
AU	-	724	724
CCGA	352	218	570
CSU	444	540	984
DSC	-	365	365
EGSC	200	214	414
GSU	2,322	1,152	3,474
UNG	314	540	854
TOTAL	6,195	3,753	9,948

Student Centered Partnership

Campus

Residence Life
Housing Applications
Room Assignments
Rent Collection
Security

P³ Partner

Maintenance
Housekeeping
Capital Repair & Replacement



Student Centered Partnership

- Rental Rates within 3% Cap
- 320 Students Awarded Needs Based Aid



Key Performance Metrics

Performance Incentive Fee 2.25%

Occupancy ✓

Student Satisfaction Survey ✓

Facility Stewardship

Work Order Completion Rates

Key Performance Metrics

Occupancy

	2014-2015	2015-2016
ABAC	94%	94%
Armstrong	82%	86%
Coastal	98%	99%
Columbus State	90%	99%
East Georgia	99%	99%
Georgia State	98%	99%
North Georgia	99%	99%

Key Performance Metrics

Student Satisfaction Survey

- 1854 Respondents
- Participation Rate: 31%
- Satisfaction
 - Professionalism of Staff: 95%
 - Timeliness of Repairs: 90%
 - Upkeep & Appearance of Residence Hall: 90%
 - Internet Enhancements: 90%



Photo: Gerald Dent, Corvias Operations Manager, receiving Presidential Award for Student Service at the College of Coastal Georgia

Key Performance Metrics

Technology Enhancements

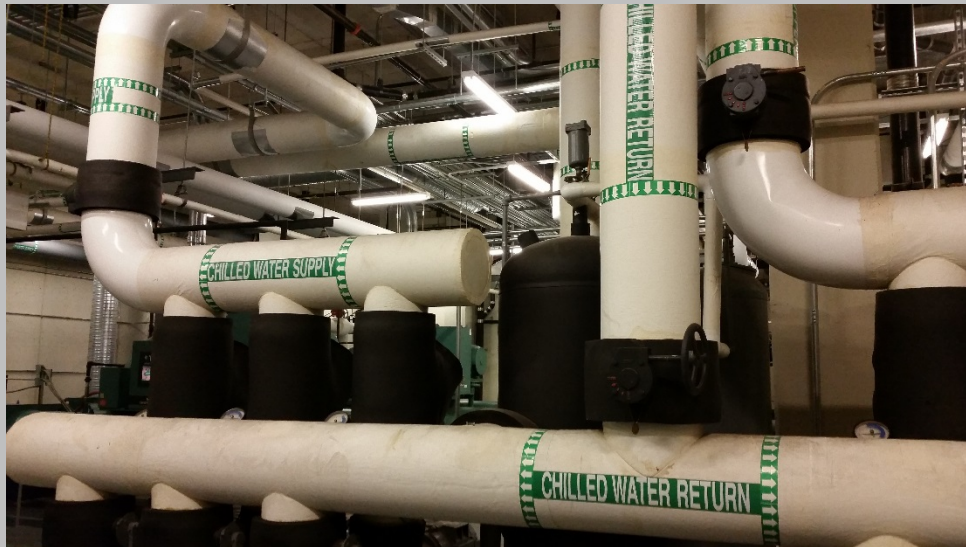
- \$1.8 million invested in technology upgrades
- 24/7 live help desk support
- 80+ channels of HD Digital Programming
- 50mbps for up to five devices per student
- 1GB bandwidth pipeline, average increase of 350%

Key Performance Metrics

Facility Stewardship (APPA Level)

Third Party Assessments-April 2016

- Operational Efficiency
- Preventative Maintenance & Systems Reliability
- Regulatory Compliance & Life Safety
- Level of Cleanliness & Aesthetics
- Student Satisfaction



Improved Facility Conditions

Addressing Deferred Maintenance

✓ Major Replacement

- HVAC Units
- Appliances
- Cabinets & Countertops
- Flooring
- Furniture
- Roofing
- Laundry Machines
- Wireless Network Equipment



✓ Exterior & Interior Painting

✓ Pressure Washing & Deep Cleaning

✓ Major Mechanical System Repairs



Improved Facility Conditions

Life Cycle Management

- ✓ Preventative Maintenance Schedules
- ✓ 5 Year Repair & Replacement Plans



Roofing & Exterior
Boilers, Chillers, Pumps
Generators
HVAC Units
Plumbing
Lighting
Life Safety Equipment
Furniture & Flooring
Painting

Key Performance Metrics

Work Order Completion Rates

- ✓ Monitored Centrally Through Yardi System
 - 10,000+ Work Orders Completed
 - Average Completion Time
 - Routine: 8 business hours (N=5,193)
 - Non-Routine: 6 hours (N=5,759)
- ✓ Sole Focus Staffing Model
 - 43 Dedicated Maintenance Staff
 - 24/7 Dedicated Emergency Maintenance Line

Enhanced Management at a Lower Cost

- 3.3% Year One Operating Savings
- National Purchasing Power
 - Laundry Unit Costs
 - Reduced from \$34 to \$28 per machine
 - \$18,000 annual savings
 - LED Bulb Unit Cost
 - Reduced from \$4.82 to \$3.00
 - \$36,000 one time savings



Enhanced Management at a Lower Cost

- Energy Costs
 - Leveraging Educational Rates
 - Consolidation of Meters
 - \$53,000 annual savings at one facility
 - Rate Analysis
 - \$6,000 annual savings with rate change
 - Energy Rebates
 - Appliances-\$15,000
 - LED Lighting-\$27,000



Improved Facility Conditions

Before

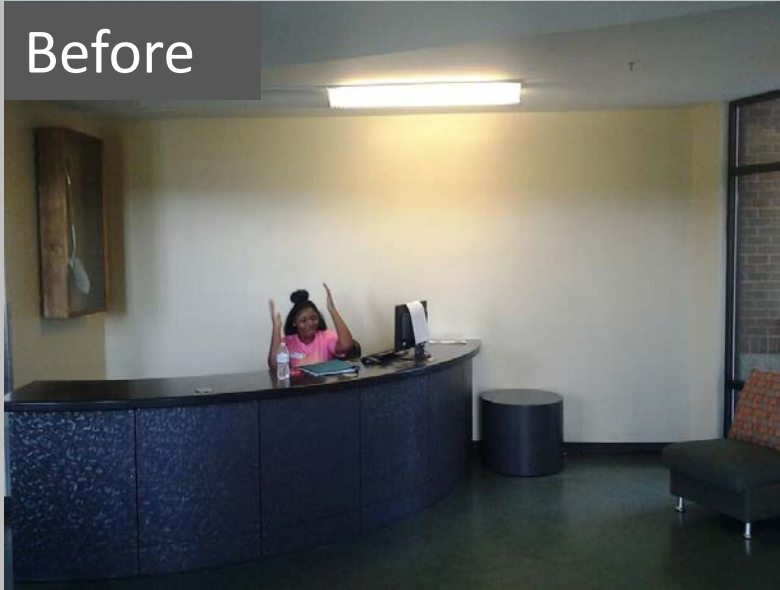


After

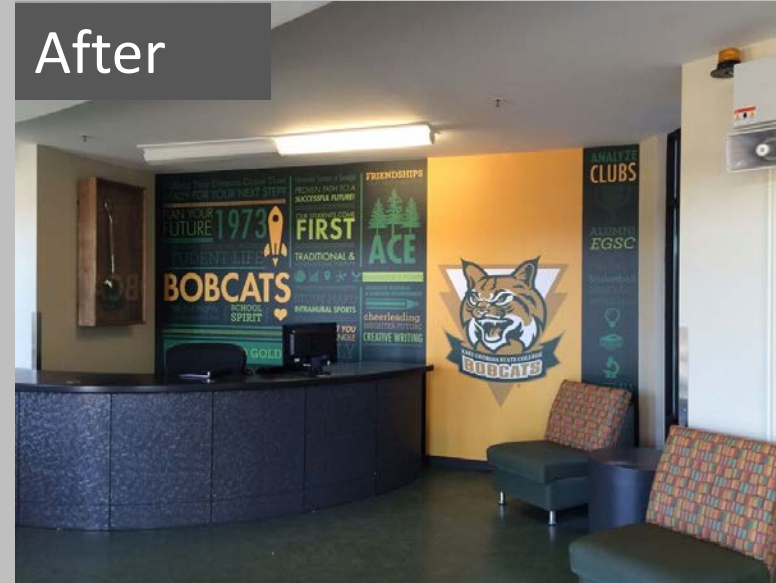


Improved Facility Conditions

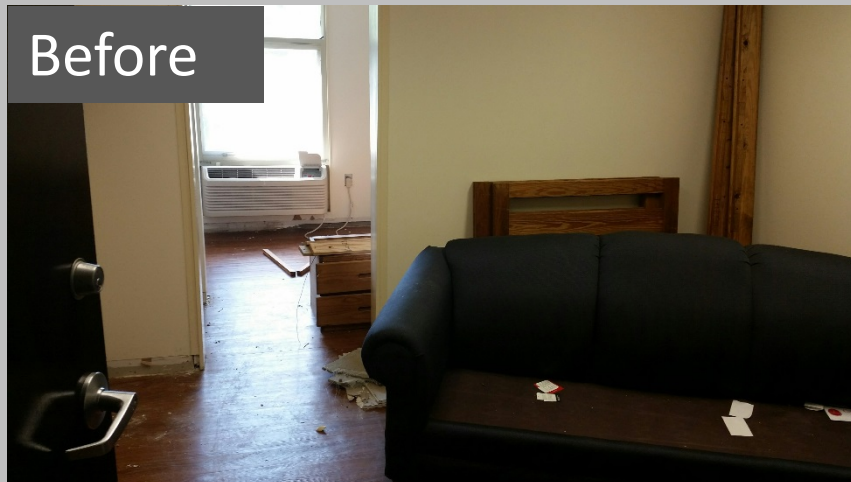
Before



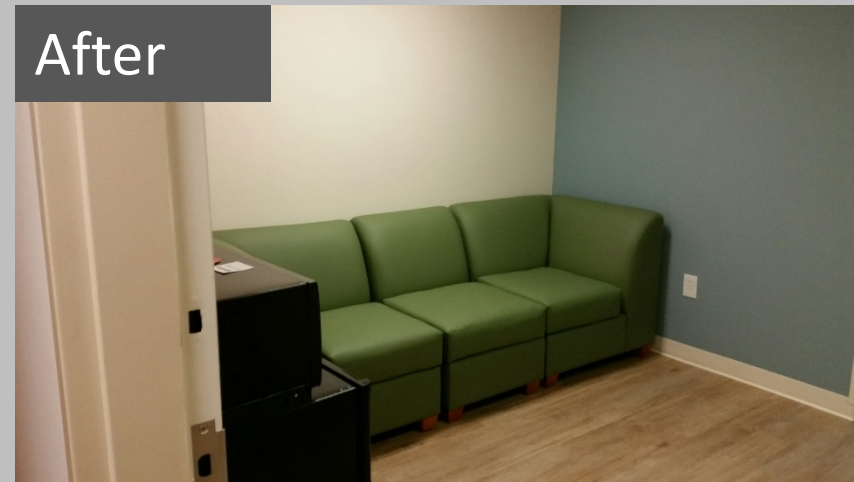
After



Before



After



Augusta University



College of Coastal Georgia



Columbus State University



Dalton State College



East Georgia State College



Georgia State University



University of North Georgia





P³ Initiative Board of Regents Update

