

# CONTRACTING PUBLIC WORKS VS CONSTRUCTION

## AND

# BEST PRACTICES FOR PREVENTATIVE MAINTENANCE AND DISASTER SERVICES



PRESENTED BY:

TERESA HIGGINS, DIRECTOR OF CONTRACTS & SERVICES, USG BOARD OF REGENTS

JIM BARNABY, STRATEGIC SOURCING DIRECTOR, USG BOARD OF REGENTS

DAVID SIMS, ASSISTANT VICE PRESIDENT OF FACILITIES, MIDDLE GEORGIA STATE UNIVERSITY



Deputy General Counsel

### **Public Works Contract**

Any contract, to be performed on public property of the state involving a fixed asset.

### **Public Works Construction Contract**

Involves a supply of labor <u>or</u> materials by ANY subcontractors or suppliers to a project,

whether supplied to the contractor or to a subcontractor.

Reference: D. Carson, Assistant Attorney General, Georgia Department of Law, April 25, 2017.

Question: There are concerns regarding hazardous materials on the construction site at State University campus and a groundwater monitoring well is suggested.





Question: There are concerns regarding hazardous materials on the construction site at the University of North Georgia and a groundwater monitoring well is suggested.



Question: Facilities Management wishes to commence the campus master plan. Phase 1 includes replacing the landscaping and signage at the South end of campus. This project will include sod, shrubs, trees, some demolition, electrical, and masonry.

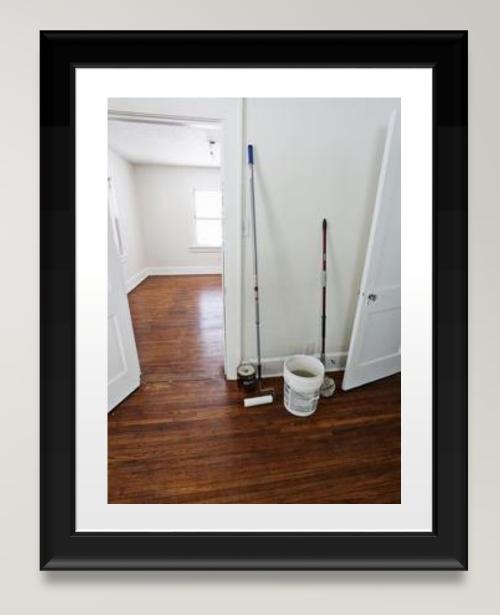




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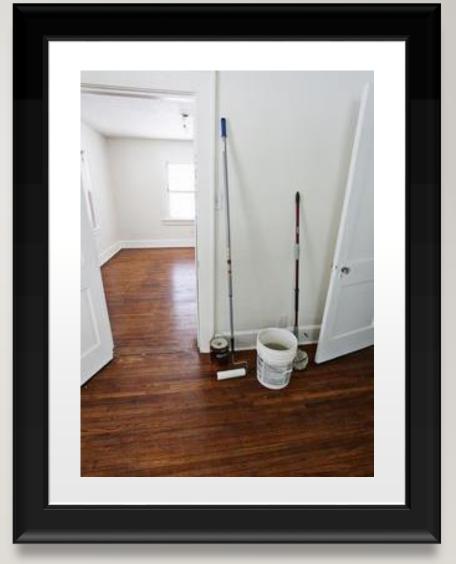


Question: An older building on campus needs significant renovation however funds are not currently available to make these large improvements. The department finds funds to clean and refinish the floors which is desperately needed.





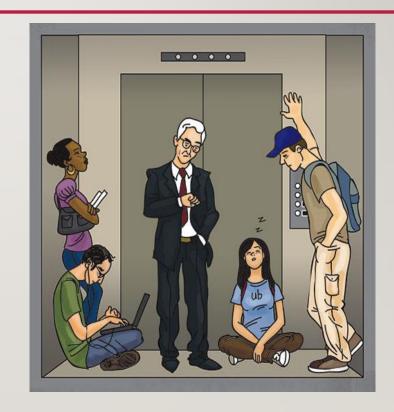
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Reference: Chapter 91 – Public Works Bidding, Article 1 – General Provisions, 36-91-2 Definitions.

# PUBLIC WORKS CONTRACTS AS IT RELATES TO PREVENTIVE MAINTENANCE CONTRACTS

- Elevators
- ➤ Chillers
- Boilers
- Split Systems
- > Fire Suppression System
- > Fire Extinguishers
- Pest Control
- Water Treatment
- Building & Ground Maintenance



# HOW SHOULD PREVENTIVE MAINTENANCE CONTRACTS BE TREATED???



PWC Processes

## **COMPETITIVE BIDS**

Direct Award

Invitation to Bid

Competitive sealed bids Posted to the GPR

### These requirements must be adhered to Effective September 1, 2011.

Adherence prior to that date at the campuses discretion.

# Bid & Advertising Requirements Bond Requirements

for

Procurement of Public Works Construction Contracts (Design Bid Build – "Hard Bid" – Delivery Method)

Construction Cost*	Bid and Advertising Requirements** Bid Bond / Performance & Payment Bond Requirements
Less than \$50,000	<ul> <li>Public Advertisement not required.</li> <li>Competitive bidding not required.</li> <li>Bid Bond at the campuses discretion.</li> <li>Performance and Payment Bond at the campuses discretion.</li> </ul>
Equal to/Greater Than \$50,000 & less than \$100,000	<ul> <li>Public Advertisement not required.</li> <li>Competitive sealed bids should be obtained from at least a minimum of three contractors with award to the lowest responsive bidder.</li> <li>Bid Bond at the campuses discretion.</li> <li>Performance and Payment Bond at the campuses discretion.</li> </ul>
Equal to/Greater Than \$100,000 & less than \$250,000	<ul> <li>Public advertisement required on the Georgia Procurement Registry (GPR).</li> <li>Additional means of advertising (i.e. newspapers, planrooms) at the campuses discretion.</li> <li>Bid opening shall be no sooner than 15 calendar days after the date of GPR advertising.</li> <li>Public bid opening required.</li> <li>Bid Bond required.</li> <li>Performance and Payment Bonds required.</li> </ul>
Equal to/Greater Than \$250,000 & above.	<ul> <li>Public advertisement required on the Georgia         Procurement Registry (GPR).         <ul> <li>Additional means of advertising (i.e. newspapers, planrooms) at the campuses discretion.</li> </ul> </li> <li>Bid opening shall be no sooner than 30 calendar days after the date of GPR advertising.</li> <li>Public bid opening required.</li> <li>Bid Bond required.</li> <li>Performance and Payment Bonds required.</li> </ul>

<sup>\*</sup> The Bid and Advertising Requirements, and Bond Requirements, are driven by the Construction Cost as estimated at the time the procurement of said construction services begins.

<sup>\*\*</sup>This policy does not apply to emergency repairs.

## COMPETITIVE BIDS (BEST PRACTICE)

- Conduct through your Procurement Team as a Request for Proposal (RFP) to allow flexibility.
- Key Performance Indicators (KPIs)
- Program Requirement Document (PRD)
- Cost Worksheet

\*\* Procurement Team should be certified on the RFP process and very familiar with evaluating contract performance and renewals.

## PM CONTRACT BENEFITS

- ✓ Renewable Annual Contracts
- ✓ Minimizes Risks to Institution
- ✓ Clear Terms & Conditions
- ✓ Locked in Rates
- ✓ Clear Understanding on Trip Charges
- ✓ Licensed and Insured
- ✓ Service, Payment and Invoicing validation
- ✓ Key Performance Indicators to Monitor Performance
- ✓ Annual Performance Reviews
- ✓ The Ability to monitor and control spend

## PAYMENT BONDS

Landscape Maintenance and Cleaning Services: Routine landscape maintenance and cleaning services contracts would not be subject to the payment bond requirement under O.C.G.A. § 13- 10-60. However, if the work could be considered significant enough not to be "routine," there is a valid legal argument the contract is a "public works construction" contract and therefore would be subject to payment bond requirements. While there are no additional cases decided under

## PROTEST PROCEDURES-PWC

- Protest must be in writing and signed by a company officer authorized to execute agreements on behalf of the bidder or offeror or provided by an authorized legal representative of the protestor. The protest must include, at a minimum, the following information:
- name and address of the protestor;
- identification of the solicitation or contract by the project name and/or project number;
- Concise statement of the reasons(s) for the protest;
- Any supporting exhibits, evidence or documents to substantiate the claim(s); and desired remedy.
- The protest shall be filed with the Director of Contracts & Services via any of the following means: Mail: Board of Regents of the University System of Georgia Office of Real Estate & Facilities Attention: Director of Contracts & Services 270 Washington Street, SW Atlanta, GA 30333
- Email: pwcprotest@usg.edu



# DISASTER RECOVERY AT MACON STATE COLLEGE

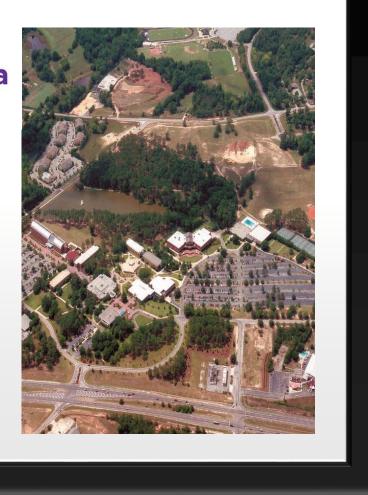
## LESSONS LEARNED MAY 11, 2008 TORNADO





## MACON CAMPUS

- 16 buildings
- 471,049 gsf
  - 170 acres
- 2008 Student enrollment 6,261



## WADDELL BARNES BOTANICAL GARDENS

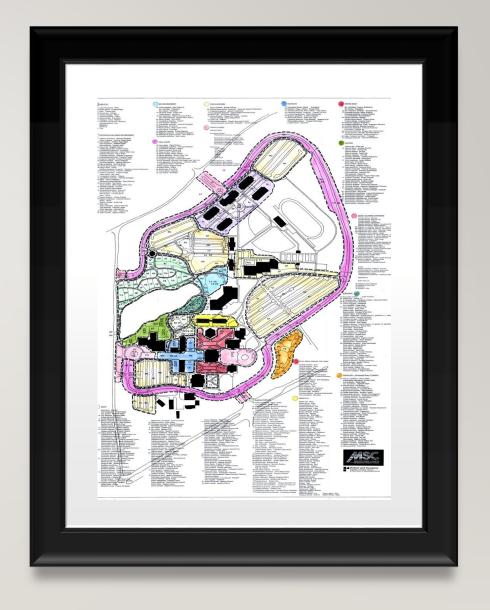
- Created in 2003 by Board of Regents
- Named for the chair of the MSC Foundation's Board of Trustees and the driving force behind the development of this unique horticultural resource.
  - Initial plantings in 1968.
  - Master Plan by Robert & Company.

# MASTER PLAN BY ROBERT & COMPANY, COMPLETED IN 2000

## **DIVIDED INTO 16 GARDENS:**

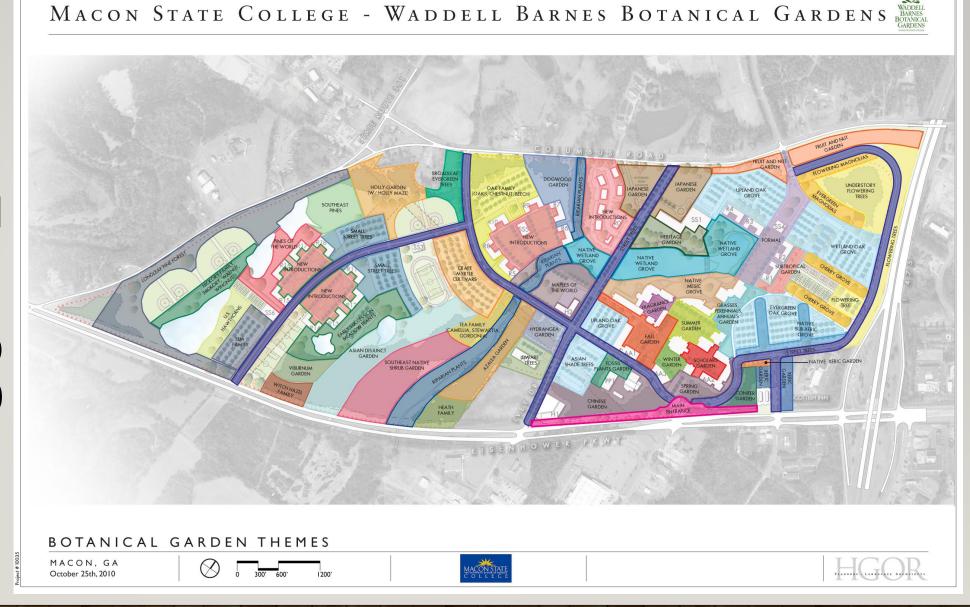
- Southern Traditional
- Fruit Trees
- Shrubs and Vines
- Medicinal
- Natives
- Showy Fruit
- Showy Flowers
- Fragrant

- Wet Environment
- Touch & Feel
- Fall Colors
- European
- Asian
- Urban Environment
- Industry
- Xeriscape



# MASTER PLAN BY HGOR,

# COMPLETED IN 2010



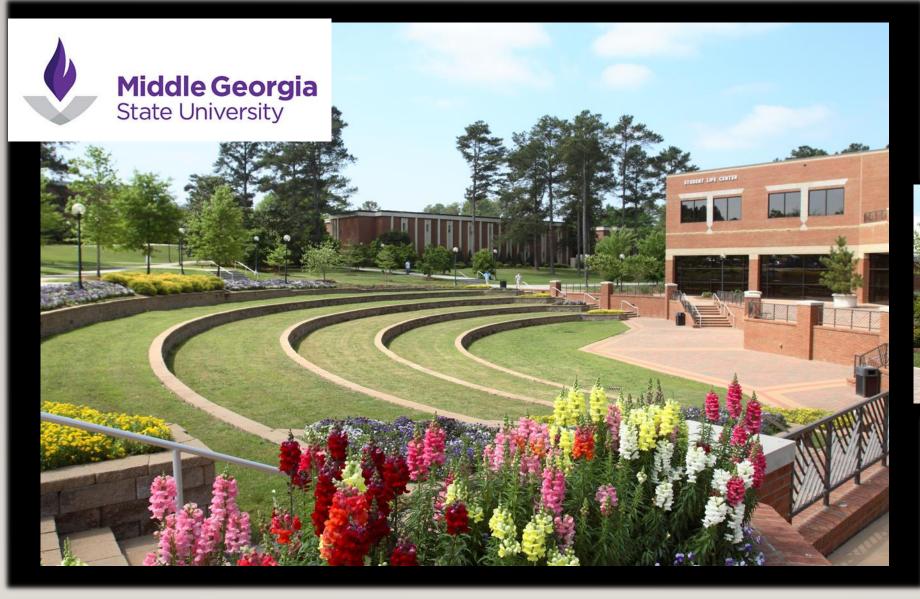


# Award of Excellence 2005

The award, represented by a crystal vase, is sponsored by Georgia's Board of Regents and is the highest honor given for "efforts that embody the Regents' commitment to the concept that a campus is more than the sum of its buildings."



Members of MGA's plant operations crew along with various officials. From L-R are James Hinson, Mance Graves, Jason Williams, Eric Bois, Tommy Thomas, Derrick Catlett, Dr. Waddell Barnes, David Sims, Linda Daniels, James Harden, Dr. David A. Bell, Alvin Banks, and Derrick Taylor.









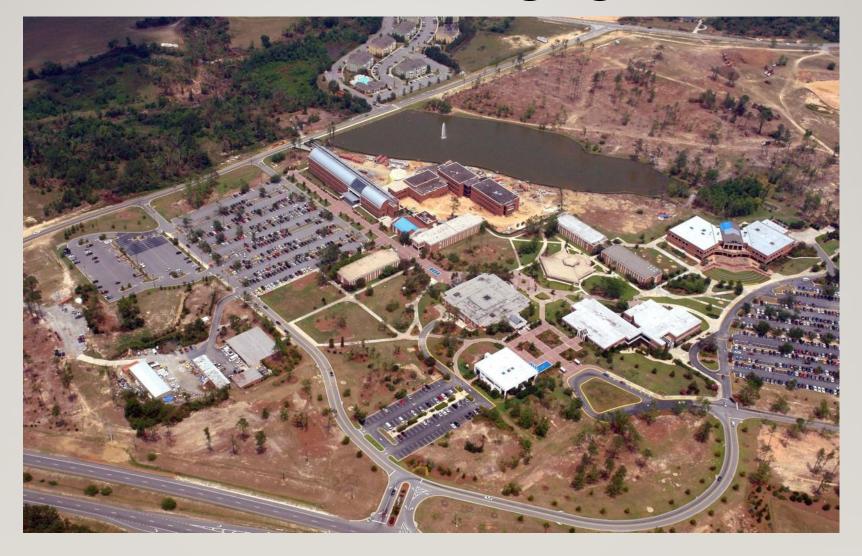
# **SOUTHERN LIVING**

*April, 2008* 

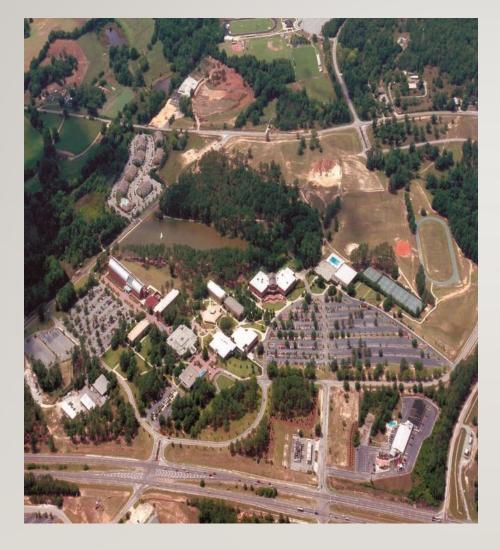




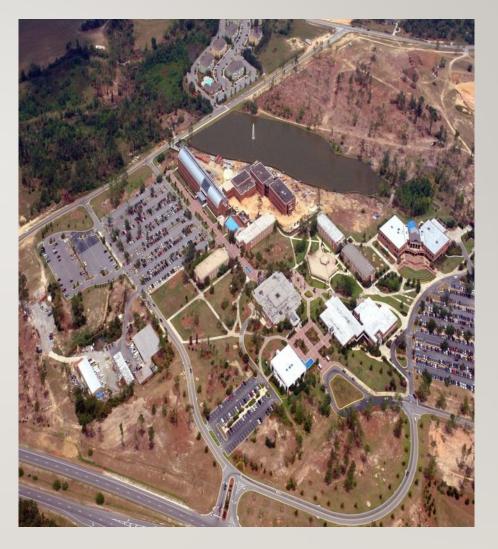
# **AFTER THE STORM**



### Before the Storm



## After Cleanup



## Arts Complex/Theater Curtain wall







## Student Life Center



Fencing

Handrails

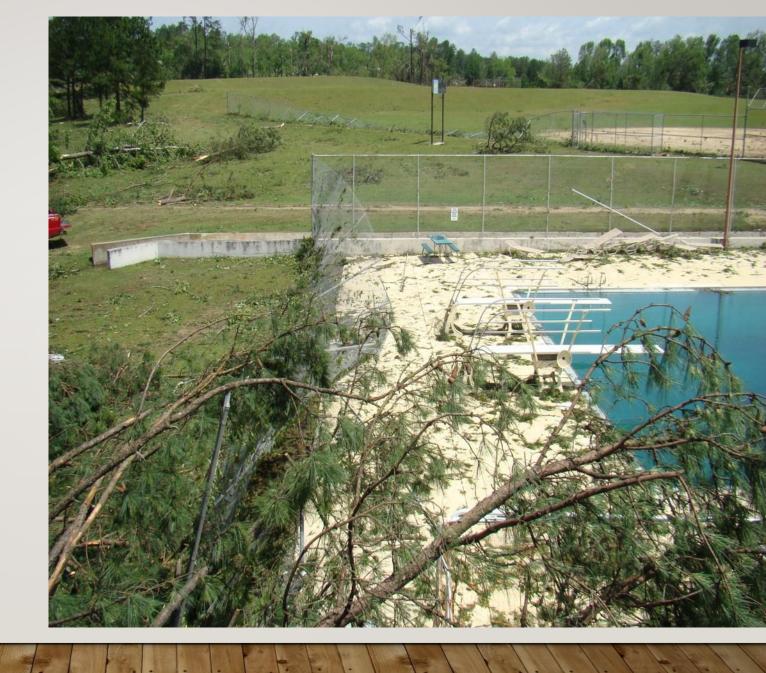
Irrigation

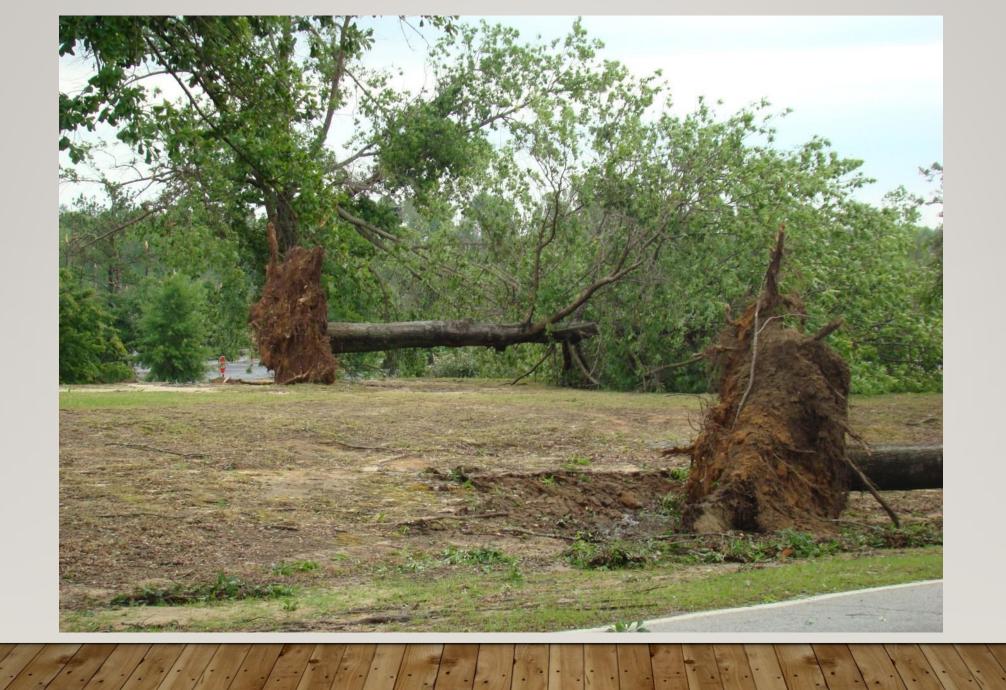
Signage

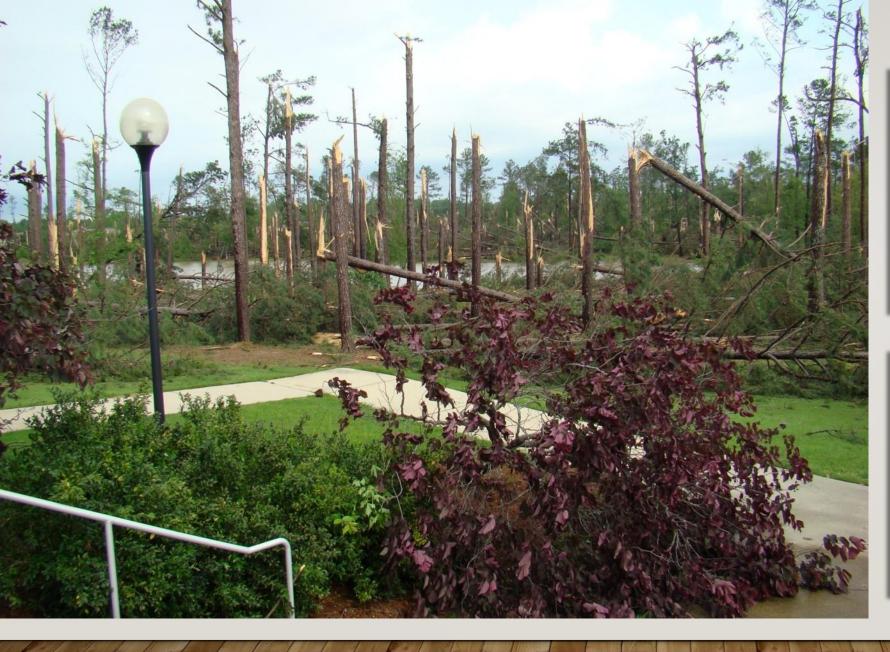
Site

Furnishings:

- •Picnic Benches
- •Trash Cans
- •Path Benches













### **OUR RESPONSE**

# CONTACTED BOARD OF REGENTS Bruce Holmes, Director of Safety & Security

### STRUCTURAL ASSESSMENTS:

Retained Structural Engineer to verify buildings were approved to occupy

Used BOR Disaster Recovery Contract to engage Parker Young



### The Response: Board of Regents Disaster Recovery Services Contracts



Board of Regents of the University System of Georgia Office of Real Estate & Facilities 270 Washington Street, SW Atlanta, GA 30334-9007

Director of Administration & Compliance Policy Email: mark.demyanek@usg.eds

April 4, 2003

#### MEMORANDUM

TO: University System of Georgia Chief Business Officers

FR: Mark Demyanek, Director of Administration & Compliance Policy

SUBJECT: Disaster Recovery Services Contracts

Attached are the three (3) University System of Georgia Disaster Recovery Contracts that were recently executed with the following firms / teams (listed in alphabetical order):



Alcon Rosser Russell (contact: Mr. Don Bryan, 800-856-3333) Disaster Services Inc. (contact: Mr. Wayne Steele, 800-669-1411) Parker Young Construction / Firestar (contact: Mr. Paul Young, 770-368-1000)

You may recall that we first discussed the idea of developing these "stand-by" contracts at our Facilities Officers Conference in Augusta in 2001. In times of local or regional distress during natural or man-made disasters, it is critical to be able to call a contractor you trust to help preserve the safety of students and staff, stabilize your facilities and get you back in business as soon as possible. During such times, the last thing any of us wants to worry about is searching for qualified, reputable contractors who view our needs as their top priority and who will charge fair prices.

We are therefore very pleased that our detailed solicitation, proposal and interview process culminated with the selection of the three (3) firms referenced above. Each one of them has established a solid reputation in the disaster recovery industry and is committed to serve the University System of Georgia as a top priority during local, regional or state-wide disasters. It is hoped that none of these contracts ever has to be

activated. However, if it becomes necessary to do so, this arrangement should insure some level of timeliness, quality and consistency

Each of these firms has already begun visiting and familiarizing themselves with your campus and personnel so that they will be ready to provide service in a moment's notice if there is disaster event. During their initial campus visits, many questions have arisen. Some of the most common questions are as follows:

### How do we activate the contract if there is a disaster event at our campus

Answer: If the campus decides that outside assistance is needed to respond to a disaster event, they must decide whether the response action scope and projected cost is likely to fall within their delegated authority level (see BOR "Building Project Procedure Manual", Chapter 1, Appendix 1C)). If it is within the campus delegated authority, and the project can be covered under the campus operating budget (realizing that state insurance coverage may be available as well), the campus may call any one of the contractors directly to activate the contract. NOTE: If the campus is not certain whether the response action cost will exceed their delegated authority, they should establish a firm "not-to-exceed" amount with the contractor that can be covered under their operating budget and that is within their delegated authority. If it is determined that the response action scope and cost exceeds the campuses delegated authority level, the campus will need to contact our office to discuss response strategies and potential funding sources (e.g. state insurance, FEMA, etc.) before authorization to proceed beyond their delegated authority will be granted. If there is a large-scale disaster and/or the response action exceeds the campus delegated authority, please use the attached 24-hour USG Emergency Communication Plan. For smaller-scale emergencies that are within the campus delegated authority and that can be covered with campus operating funds, please notify our office during the next

#### Does that mean that the campus has to wait for University System Office approval before one of the contractors can be called to respond to a

Answer: It is understood that significant safety risks and additional facility damage can result if there is a delay in responding to a major disaster. Every effort should be made to contact our office prior to authorizing activation of one of the contracts if the anticipated response exceeds the campus delegated authority and cannot be covered under the campus operating budget. However, if it is not possible to get in touch with our office in advance, a contract may be activated by the campus, but only to the level of providing those services deemed absolutely essential to preserve human safety and stabilize the facilities. Our office should then be contacted as quickly as possible thereafter using the attached USG Emergency Communications Plan to help define further work authorization and potential funding sources.

### Are the selected contractors ranked in any particular order of

Answer: No. The USG Committee that conducted the selection process believes that all three firms are very capable, reputable and committed to providing high quality service to our campuses. We have asked the firms to market themselves to all USG institutions, and we ask that the institutions make time to meet with them to gain an understanding of their capabilities and individual strengths. Through this process, natural relationships should develop. The Committee felt strongly that it was important to have more than one firm available to provide campuses with greater flexibility in choice and that it would provide incentive for the firms to perform well.

Since this is a new program, there will most certainly be many other questions that will arise. We strongly believe that the advantages of having disaster response capabilities pre-positioned for our institutions outweigh the potential uncertainty that might be created over minor procedural matters.

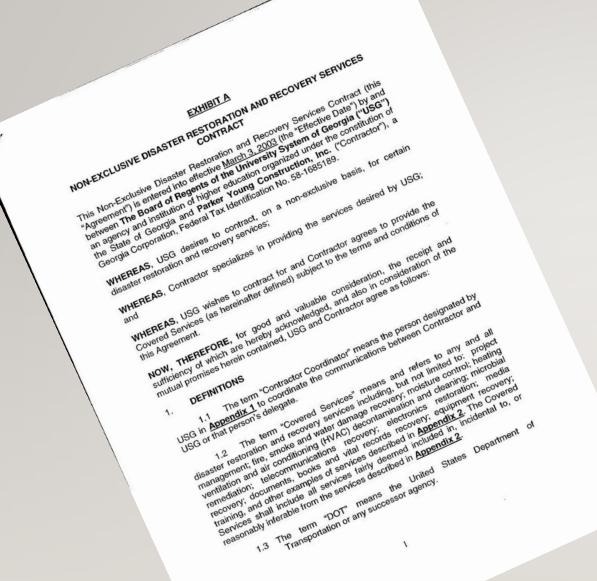
Please share copies of this memorandum and the attached contracts with your Procurement, Plant Operations, Environmental Safety and any other offices you deem

Please call or email me if you have any questions or if you simply want to talk about this program further. Thank you very much.

- Chancellor Tom Meredith w/o att.
  - Mr. Tom Daniel, Sr. Vice Chancellor for External Activities and Facilities w/o att.
  - Ms. Corlis Cummings, Sr. Vice Chancellor for Support Services w/o att.
- Dr. Dan Papp, Sr. Vice Chancellor for Academic Affairs w/o att.
- Mr. Bill Bowes. Vice Chancellor for Fiscal Affairs w/o att.
- Mr. Randall Thursby, Vice Chancellor OIIT and Chief Information Officer w/ att.
- Ms. Linda Daniels, Vice Chancellor for Facilities w/o att.
- Mr. Hal Gibson, Asst. Vice Chancellor, Facilities and Operations w/o att. Mr. Pete Hickey, Asst. Vice Chancellor, Real Estate and Administration w/o att.
- Ms. Robyn Crittenden, Asst. Vice Chancellor for Legal Affairs w/ att.
- Ms. Usha Ramachandran, USG Budget Director w/o att.
- Ms. Debbie Wike, Director of Business Services w/ att.
- Ms. Judy Wilder, Director, Facilities Contracts and Services w/att.
- USO Facilities Office Program Managers w/ o att.

MEMCBO5 mld

- •BOR Contracted with Alcon, Disaster Services, and Parker Young in 2003 to provide disaster recovery services.
  - •Macon State College pre-selected Parker Young and had their phone numbers programmed into cell phones.
    - •Small planning steps like this made a significant difference.





# UNIVERSITY SYSTEM OF GEORGIA

Board of Regents
Non-Exclusive Disaster Restoration
and Recovery Services Contract

with

Parker Young Construction

#### UTILITY ASSESSMENTS:

- Electricity Generators
  - Phones

#### DAMAGE ASSESSMENTS:

- Roofs
- Room by Room Assessment use of floor plans/ estimated cost to cure
  - Carpet using floor plans

### ASSESSMENT OF IMPACT TO ACADEMICS:

- Maymester began on 5/12/09. Classes were cancelled for that Monday, but resumed Tuesday, 5/13/09.
- Consolidated all Maymester classes to the Student Life Center, which was run off generator power, for one week. Restricted vehicular traffic to one specific parking area, and restricted pedestrian traffic to one entry and exit point. Utilized additional security personnel.



### **Coastal Georgia Community College**

Dr. Dorothy L. Lord, President C. Tom Saunders, VP for Business Affairs Greg Adams, Director of Facilities & Plant Operations Chipper

**Gordon College** 

Dr. Lawrence V. Weill, President Jerry Turner, VP for Business Affairs Richard Vereen, Director of Plant Ops Work Crew





### **Georgia College & State University**

Dr. Dorothy Leland, President
Peter W. Shields, VP for Business & Finance
Kevin Murner, Interim Co-Plant Manager
Rick Ruark, Interim Co-Plant Manager
Work Crew & Equipment

### **Georgia Southern University**

Dr. Bruce Grube, President Joseph W. Franklin, VP for Business & Finance Ron Dennis, Director of Plant Administration Work Crew & Equipment





## **Georgia Southwestern State University**

Dr. Kendall Blanchard – President W. Cody King, Vice President for Business & Finance George L. Smith, Director of Plant Operations Work Crew & Equipment

### **Columbus State University**

Frank Brown, President
Tom Helton, Vice President for Business & Finance
Mr. Eddie Woodhouse, Assistant VP of
Facilities, Director of Plant Operations
Work Crew & Equipment











## **LESSONS LEARNED**

## PURCHASING/BIDDING (2008)

• Emergency Repairs are not held to same bid requirements; however, where possible, purchasing guidelines are to be followed. (i.e., irrigation, fencing, debris removal, etc.)



## EXCEL SPREADSHEET USED TO CAPTURE INFORMATION

Name:	Macon State College	Tornado Damage	5/11/2008							DRAFT
te By:	Laura Gay		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,							
ompleted:	5/27/2008									
ed:	9/9/2008									
ion Information	Categories	Vendor	Description	Type of Documentation	Documentation Date	Original Assessment	Adjusted Assessment	Funds Committed	Spent to Date	STATUS
	Cameras	Securitas Security Systems	Replace damaged wireless CCTV units	Faxed quote	5/27/2008		5,978.17	2		Approved by MKA
	Stabilization	Parker Young	Initial stabilization of work environment, removal of gym roof debris, temporary roof at Gym	Contract; Inv.823	5/12/2008; 7/7/08	200,000.00	454,150.00	454,150.00	454,150.00	Parker Young finished, no invoice received; ACT & tub grinder still working thru them Inv Rec'd & paid; MKA approved
	Debris Removal	Parker Young					271,112.93	271,112.93	271,112.93	MKA Approved; inv rec'd and paid
	Debris Removal	Kelly Tree Service	Removal of downed trees	Inv 1461	6/2.97		22,500.00	22,500.00	22,500.00	This was for 1st 3 days; after that they worked thru Evergreen
	Debris Removal	Evergreen	Removal of downed trees	Contract. (5/12-17); (5/19-23); 5/24-31); 6/2-6; 6/9-13; 6/16-20; 6/23-27; 6/30-7/3; supplies # 2634;7/7-11; 7/14-18; 7/21-8/1	5/14/08; 5/19/08; 5/20-27; 7/3/08; 7/17/08; 7/14	2,000,000.00	2,000,000.00	852,015.15	852,015.15	Ongoing; Kelly working thru Evergreen
	Debris Removal	Various	Purchasing card expenses	Receipts	Various		9,487.00	9,487.00	9,487.00	Receipts on file with Brian; paid
	Carpet Removal	Vasile & Associates	Removal of wet carpet/damaged VCT	Invoice 408069	5/21/2008		5,285.10	5,285.10	5,285.10	Invoice received; paid; Approved by MKA
	Structural Survey Assessment	Jack Weems, GW Design Group	Structural Engineer	Email RE SLC structural integrity 2. Email RE all campus buildings structural inegrity 3. Structural Survey Report 4. Invoice	2. 5/14/08 3. 5/16/08 4. 5/22/08	7,500.00	3,525.00	3,525.00	3,525.00	Invoice received; paid; Approved by MKA
	Irrigation Repair	Paulk Landscaping, John Deere Landscapes	See bid specs	Contract, NOT TO EXCEED; Invoices 22195720, 22195721; Paulk Inv 7/15/08, 7/1	5/16/2008; 7/11/08		40,000.00	2,532.49	44,501.42	Approved by MKA; line item bid explained 6/18; contract with MSC; PCG to coordinate; 40000 approved by MKA
	Handrails	One Stop Access	See bid specs	Contract; Invoice	5/20/2008; 6/18/08	25,000.00	2,349.00	2,349.00	2,349.00	Approved by MKA; contract signed with MSC; PCG to coordinate; Invoice rec'd and paid
		Georgia Mechanical Evergreen	Assessment costs	Invoice # 8633S Invoice 2743	5/31/2008 10/10/2008		526.50	526.50		Invoice rec'd and paid; Approved by MKA Waiting on MKA
	Mulch hauling	Evergreen		Invoice 2743	10/10/2008				1,000.00	PCG has forwarded estimates
	Temporary Exterior Lighting and Electrical Stabilization	Southern Electricom	Electrical and technical services	Invoice 408069	5/27/2008		14,463.40	14,463.40	14,463.46	Paid
	Fencing	McIntyre Fencing	See bid specs	Contract; Inv # 442 fencing by hotel; Inv 438 fencing at interstate; Inv 473 repair fencing at interstate from excessive water runoff	5/19/2008; 6/30/08; 6/18/08; 8/4/08	220,000.00	4000000000000	18,968.10		Approved by MKA; contract signed with MSC; PCG to coordinate; work complete; inv rec'd & paid
	Interstate Signage	Henry Sign System	Install new trim on interstate sign; sign may be leaning	Proposal	5/23/2008	30,000.00	4,449.75	4,449.75		Approved by MKA; Work complete; inv.rec'd & paid
	Campus Signage	Piedmont Construction	Taking bids			250,000.00	33,025.00	33,025.00		PCG has received bids; MSC forwarded to MKA; Approved by MKA
	Exterior Site Furniture	Fairweather	2 benches/4 trashcans/8 trashcan lids;	Request bids from Fairweather and KI		30,000.00	9,583.00	9,583.00		Approved by MKA

MKA rogress Report as of: 4/28/2009

OM B. No. 1663-0000 Expires October 31, 2008	
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# FEMA (2008)

- Must have a Disaster Resistant University-Hazard Mitigation Plan, approved by GEMA.
- Must have Debris Removal Plan as part of the DRU.
  - Complete Project Worksheets for each property/loss.
  - Provide labor/material/invoice backup documentation.
- Covers debris removal up to 10' from path.

## **INSURANCE**



- DOAS Self-Insures for up \$3,000,000 per occurrence.
  - In our case, there were a number of excess carriers.
    - We also worked with excess carriers' consultants.
- Trees, stump removal, mulch/debris –We were told by the insurance excess insurance carriers that this was only covered if you can prove you planted them; later, this proved to be false.
  - Vehicles Covered by DOAS
- Utility Carts Must be covered by DOAS with special rider
  - BLLIP data base make sure buildings are not underinsured. If structure is not on BLLIP database, it is not covered

# REIMBURSEMENT PROCESS (2008)



- For emergency purchases, get 3 quotes from vendors. Where possible, advertise and bid project following DOAS procedures.
- Submit quotes or low bid to consultant for approval (by email)
  - Receive letter from consultant "approving" expense
    - Have work performed and pay contractor
    - Submit invoices to DOAS for reimbursement
  - DOAS to work with insurance company for payment

## DOAS



Involved early in the process.

• Invited to all meetings with insurance companies.

Paid by MGA	\$ 3,744,977.59				
Reimbursed by DOAS	\$ 2,960,844.39				
Reimbursed by FEMA	\$ 0				
Difference	\$ 784,133.20				

2,156,623.33 Exterior

I,588,354.26 Buildings/Interior

This does not include stump removal or reforestation.

# PRE-DISASTER PLANNING

• MSC A.L.E.R.T.

Macon State College Agency Law Enforcement Response Team

**Table Top Drills** 

**Functional Exercises** 

### MSC President's Cabinet

- David Bell, President
- John Cole, VP Institutional Affairs
- Albert Abrams, VP External Affairs
- Levy Youmans, VP Fiscal Affairs
- Ann Loyd, Counseling Center Director
- Barbara Frizzell, VP Academic Affairs
- Bill Weaver, Director of Communications
  - Carl Dudley, Chief of Security
- David Sims, Director of Plant Operations
- Drew Shugart, Asst Dir., Plant Operations, WRC
- KC Harris, Asst Dir., Plant Operations, Macon
  - Lynn McCraney, Dean of Students
  - Mike Hale, Executive Director, WRC
  - Sue Chipman, Director of Development
  - Roger Dixon, Chief Information Officer

### **Emergency Management Agency**

- Latravius Smith, Macon/Bibb EMA
  - Ed Helms, Macon/Bibb EMA
  - Glenn Pope, Macon/Bibb EMA
- Johnny Wingers, Macon/Bibb EMA
  - Jeff Morrison, GEMA
  - Sandra Stone, EMA/ARC
  - Vickie Thompson, OHS-GEMA

# MSC A.L.E.R.T.

### Bibb County Sherriff's Office

•B.E. Peterson, SWAT

•Lt. Chip Wagner
•Lt. Mike Scarbary
•Lt. Chris Patterson, SWAT
•Harry Colbert, SWAT
•Charlie Gunnels
•David Davis
•George Meadows, Information Officer

### Other Emergency Responders

Sabrina Jones, GBI ME Office
Melissa Sims, GBI ME Office
Martin Riggins, Macon Bibb Fire Dept.
Demetrius Ellison, Macon Bibb Fire Dept Charles Seymour, WR Red Cross
Ginny Hogan, Macon Red Cross

### Coroners' Offices

Leon Jones, Bibb County Ronnie Miley, Bibb County Lonnie Miley, Bibb County Harold Reece, Jr., Twiggs County

### Hospital/Medical Personnel

Daniel Strandburg, MCCG
Lee Oliver, MCCG
Kelly Joiner, MCCG EMS
Susan Downing, Coliseum Northside
Jody Mitchell, Mid Ga. Ambulance
Dennis Hogges, Mid Ga. Ambulance
Tony Hester, Macon/Bibb Health Dept
Donna Cadwell, Macon/Bibb Health Dept
Karen Thyssen-dorf, Macon/Bibb Health Dept

# MOST VALUABLE LESSON - PLANNING

 Before an emergency arises, know who to contact, when to contact them, and what they can do for you

- Pre-selection of disaster recovery firm
  - Correct valuation of property
  - MSC A.L.E.R.T. conduct exercises
- Good relationships with local vendors
- Good relationships with sister institutions
- Completion of Pre-Disaster Hazard Mitigation Plan
  - Get familiar with NIMS and Incident Command

