

### **UNIVERSITY SYSTEM OF GEORGIA**

# Internal Audit Rolling Audit Plan

## **Rolling Audit Plan**

Audit plan continuously evolves to support our dynamic risk environment that includes current and emerging Reputational, Compliance, Operational, Information Technology and Financial risks.

Objective: Ensure internal audit activities in the Rolling Audit Plan consistently align with USG strategic issues and critical processes to achieve the greatest impact.



## Current Audit Plan thru June 2019

## **Assurance Engagements:**

- 1. University of North Georgia (Issued)
- 2. Middle Georgia State University (Issued)
- 3. Gordon State College (Issued)
- 4. College of Coastal Georgia (In Progress)
- 5. Background Check (Draft)
- 6. Student Financial Assistance Phase I (Draft)
- 7. Lawful Presence (In Progress)

## **Consulting Engagement:**

1. PCI Assessment - Phase I



# **Upcoming Focus Areas:**

- 1. Financial Procedure Reviews
- 2. Accounts Receivables
- 3. Business Continuity/Disaster Recovery Plans (Phase I)
- 4. Quality Assurance (Special Project)
- 5. Material Audit Finding Follow-Up
- 6. Presidential Transition Audits
- 7. Network End Point Monitoring
- 8. Student Financial Assistance (Phase II)
- 9. Auxiliary Services
- 10. PCI Assessment (Phase II)



# Audit Plan: Near-Term (July 2019 - December 2019)

### **Assurance Engagements**

- Financial Procedures Engagements
- Presidential Transition Audit Atlanta Metropolitan State College
- Presidential Transition Audit Georgia Gwinnett College
- Presidential Transition Audit Georgia Institute of Technology
- Business Continuity/Disaster Recovery (Phase I)
- Accounts Receivable

### **Special Projects**

Quality Assurance



# Audit Plan: Medium-Term (January 2020 – June 2020)

## **Assurance Engagements**

- Accounts Receivable
- Presidential Transition Audit Savannah State University
- Network End Point Monitoring
- University System Office

## **Special Projects**

Material Finding Follow-Up



## Audit Plan: Long-Term July 2020 – December 2020

## **Assurance Engagements**

- Auxiliary Services
- Student Financial Assistance (Phase II)

## **Consulting Engagement**

PCI Assessment (Phase II)



## Rolling Audit Plan Approval

- University System Office Audits: Attachment A
- Institutional Audits: Attachment B



#### Attachment A

#### Office of Internal Audit Rolling Audit Plan July 1, 2019 - December 31, 2020

| Term        | Туре               | Focus  | Engagement Title  | Objective   | Institution(s)   |
|-------------|--------------------|--|---|---|--|
| Near        | Assurance          | Financial                                    | Financial Procedures Engagements  | Agreed Upon Procedures by request of Office of Fiscal Affairs   | Abraham Baldwin Agricultural College, Dalton State College   |
| Near        | Assurance          | Financial/Compliance                         | Presidential Transition Audit   | To assess specific financial and operational areas surrounding presidential transition  | Georgia Institute of Technology  |
| Near        | Assurance          | Financial/Compliance                         | Presidential Transition Audit   | To assess specific financial and operational areas surrounding presidential transition  | Georgia Gwinnett College   |
| Near        | Assurance          | Financial/Compliance                         | Presidential Transition Audit   | To assess specific financial and operational areas surrounding presidential transition  | Atlanta Metropolitan State College   |
| Near        | Assurance          | Information Technology                       | Business Continuity/Disaster Recovery (Phase I)   | To determine whether business continuity plans and disaster recovery plans are effective to ensure continued operations in the event of system disruptions or natural disasters | Three institutions - To Be Determined  |
| Near        | Special<br>Project | Quality Assurance                            | Standardization of Office of Internal Audit communication templates, report formats, audit software usage, etc. | To develop consistent methodologies to be utilized across the USG internal audit function   | Office of Internal Audit and all USG institutions that have an internal audit function   |
| Near/Medium | Assurance          | Financial                                    | Accounts Receivable   | To assess the internal control structure and operations of the student receivable process to ensure compliance with the Business Procedures Manual and Board Policy             | Abraham Baldwin Agricultural College, Atlanta Metropolitan State College, Columbus State University, Dalton State College, Savannah State University |
| Medium      | Assurance          | Financial                                    | University System Office  | Selected financial procedures   | University System Office   |
| Medium      | Assurance          | Financial/Compliance                         | Presidential Transition Audit   | To assess specific financial and operational areas surrounding presidential transition  | Savannah State University  |
| Medium      | Assurance          | Financial/Compliance/ Information Technology | Material Findings Follow-up   | To evaluate the remediation of prior material findings  | Various  |
| Medium      | Assurance          | Information Technology                       | Network - End Point Monitoring  | To evaluate the effectiveness of the Network - End Point Monitoring Process   | Four to Five institutions - To Be Determined   |
| Long        | Assurance          | Financial                                    | Auxiliary Services  | To assess the general financial health of auxiliary enterprises   | Three institutions - To Be Determined  |
| Long        | Assurance          | Compliance                                   | Student Financial Aid - Phase II  | To assess the overall compliance of the Student Financial Aid<br>Program related to Return to Title IV and Satisfactory Academic<br>Progress                                    | Three institutions - To Be Determined  |
| Long        | Compliance         | Information Technology                       | PCI Assessment Phase II   | To evaluate compliance with PCI Standards regarding credit card technology  | Three institutions - To Be Determined  |

# Attachment B Office of Internal Audit Institutional Audit Plans July 1, 2019 - December 31, 2020 stitution Type Focus Engagement Title Research Universities

| July 1, 2019 - December 31, 2020   Institution   Type   Focus   Engagement Title   Objective |                 |                        |  |   |  |  |
|--|-----------------|------------------------|--|---|--|--|
| Research Universities  |                 |                        |  |   |  |  |
| Augusta<br>University  | Assurance       | Financial              | University: General<br>Ledger Account<br>Reconciliation        | Risk Assessment Information - Risk Register   |  |  |
|  | Assurance       | Compliance             | Enterprise: Travel   | Decentralized processes (i.e. Foundation, AURI direct pay, etc.) which may affect capturing all employee travel, especially state travel for continuous audit and reporting.  |  |  |
|  | Assurance       | Compliance             | Enterprise: Business<br>Associate Agreements                   | Data security, privacy and legal risks may be realized in potential joint ventures / partnerships and other affiliations.   |  |  |
|  | Assurance       | Compliance             | University: HR<br>Administration<br>Management Review          | Human Resources administrative requirements such as training, orientation, document collection and retention, compensation management and records retention may not be effective or compliant with laws and regulations. Reorganization of entities increases the risk that human resources are not engaged, system not integrated or managed properly.   |  |  |
|  | Assurance       | Compliance             | Affairs  | International Students, Staff and Faculty participating in Augusta University events and programs must comply with numerous legal requirements to work or attend classes. We will also include international and interstate travel by students to ensure proper documentation, risk management, and supervision during educational or practical experiences.  |  |  |
|  | Assurance       | Compliance             | Medical Center:<br>Accounting - Budget<br>Management           | Inadequate or weak budget planning and management can lead to unexpected deficits and spending.   |  |  |
|  | Assurance       | Information Technology | Enterprise: IT Security<br>and Cyber Resilience                | IT security and cyber crime is at an all time high with risks of phishing, hacking, data held hostage, breaches and denial of service. HIPAA Omnibus rules increase likelihood of audit and enforcement have raises this area to even more prominence, particular in the area of electronic data security.  |  |  |
|  | Assurance       | Compliance             | Health System: HIPAA<br>Security Conformance                   | Nonconformance violations could potentially result in fines, penalties, and/or loss of CMS participation privileges.  |  |  |
|  | Assurance       | Compliance             | Medical Center: Capital<br>Equipment / Phillips<br>Partnership | The Medical Center is paying a fixed cost over a number of years for a partnership between Phillips Medical Equipment for them to supply and manage medical equipment. The accounting for such a transactions is complex and operationally difficult because there are numerous quality, compliance, legal, conflict of interest and contractual concerns to manage.  |  |  |
|  | Assurance       | Compliance             | Medical Center:<br>Biomedical Equipment                        | Data and operating systems could be corrupted, inoperable, or be entry point for hacking in durable medical and biomedical equipment.   |  |  |
|  | Consulting      | Compliance             | University:<br>Departmental Self-<br>Assessment                | Project focuses on self-assessment and validation of internal controls in departments/units   |  |  |
|  | Consulting      | Compliance             | Medical Center:<br>Departmental Self-<br>Assessment            | Project focuses on self-assessment and validation of internal controls in departments/units   |  |  |
|  | Assurance       | Financial              | Accounts Receivable -<br>OIA Request                           | To review the collection, accounting, management and reporting of accounts receivable.  |  |  |
|  | Special Project | Compliance             | P-Card Self Audit - OIA<br>Request                             | To complete the annual DOAS report  |  |  |
| Georgia State<br>University  | Operational     | Blended                | Executive Leadership<br>Transition                             | Conduct a risk-based transition review to provide the incoming vice presidents with a current state overview of major financial, operational, risk management, governance or control issues that may warrant attention at the outset of their new administration. Provide assurance about the current state of accounts and funds under the immediate control of the executive.   |  |  |
|  | Blended         | Operational            | Perimeter College Post<br>Consolidation Review                 | In the decision to consolidate Georgia State University and Georgia Perimeter, the Board of Regents and leadership of both institutions identified opportunities and challenges. The opportunities became the case for change and the goals of the consolidation. Opportunities:  1. Creates a modern urban university that balances needs for access, research, and public service;  2. Creates opportunities for raising retention and graduation rates for associate degree seeking students with GSU's proven success in this area;  3. Savings from eliminated duplicate positions and functions will be used to serve students.  4. Furthers a nationally-recognized model for student success and retention for students from all backgrounds;  5. Creates integrated pathways to degree, spanning from initial general education to associate degree to bachelor's degree completion;  6. Provides access and flexibility for students across the metro area; and  7. Provides access and flexibility for students across the metro area; and  7. Provides opportunities to target high-demand bachelor's degrees to pockets of workforce need.  Challenges:  1. Blending institutional cultures;  2. Achieving efficiencies from multiple locations will present operational challenges; and  3. Budget issues at GPC need to be addressed.  Evaluate achievement of goals, mitigation of challenges, and plans to address residual opportunities. Assess the reinvestment of savings by the university. Identify impacts the consolidation may be having on other parts of the university, opportunities for additional synergies, and potential gaps in the combined governance, risk management and internal control structure. |  |  |
|  | Assurance       | Operational            | Continuity Planning  | Being able to continue critical university functions while responding to a major disaster, and then to return to normal operations efficiently and cohesively afterward, is a critical success factor for the campus. The preliminary objective of this audit is to provide management with an independent assessment of the effectiveness of the campus business continuity plan and its alignment with subordinate continuity plans, evaluate the enterprise's preparedness in the event of a major business disruption and identify issues that may limit interim business processing and restoration. The scope of this audit includes the following elements:  1. Ascertain the existence and effectiveness of the current campus continuity plan and its alignment with campus vision, strategic plans, mission focused activities, policies and procedures.  2. Evaluate critical key functional unit's preparedness in the event of a disruption.  3. Determine compliance with applicable federal laws and regulations.  |  |  |

#### Attachment B Office of Internal Audit **Institutional Audit Plans** July 1, 2019 - December 31, 2020 Institution Type Focus **Engagement Title** Objective Georgia State The implementation of the new OneUSG Connect was a complex project integrating multiple systems into one software solution for the human resource and payroll activities that impacts Georgia State's students, faculty, University staff, visiting scholars and other affiliates. OneUSG Connect was launched in March 2017 at Georgia State as the (continued) first R1 school in the system. As other R! schools come on board the functionality is improving. OneUSG Connect Post Information Confirm the university's current resource utilization with key users to verify that it is meeting the intended Assurance Technology/Operational Implementation Review business needs; to verify that access to the application is appropriately restricted; to verify that data processing and interface utilization procedures help ensure the continued integrity of the data utilized by the application; to verify that resources required by the application are readily available; to verify that modifications follow defined change control procedures. Compliance risk is the threat that an event or action will adversely affect the University's ability to achieve its objectives and/or execute its strategies successfully due to violations of or nonconformance with laws, rules, regulations, prescribed practices, or ethical standards. Compliance Risk Consultation Compliance The goal of the compliance risk assessment is to inventory key compliance obligations, understand the maturity Assessment and effective of governing compliance programs as compared to the federal sentencing guidelines, and assess whether program controls are aligned with the underlying risk of noncompliance. The physical footprint of the Atlanta campus has grown significantly over the last decade yet the campus space needs continue to expand. The most expeditious path meet the need is to source design and construction from internally generated funds. Capital Budget and Assess whether budgets are established consistent with the university's strategic plan, master plan, financial Assurance Operational Planning forecasts and allowable usage funds. Evaluate reports produced to enable senior managers to effectively monitor the university's financial position and capital activities against the budget and strategic plan. Assess whether the infrastructure currently in place within the university is adequate to provide decision-makers Assurance Operational **Business Partnerships** with complete and accurate information to support an educated go/no-go decision on potential partnerships and the effective management of resulting partnerships. Georgia State employs a hybrid model to govern a conglomerate of human resource processes that begin with position control (defining a need for human capital and obtaining budgetary authority), job description development, job classification and compensation assessment, recruitment, hiring, onboarding, employee management, records management, position changes, separation, a host of sub-processes and regulatory compliance across the spectrum. Key central units include human resources administration (classification and compensation, talent acquisition, employee relations, ODCS, employee development and wellness), payroll/benefits/human resource information systems (PBH), faculty affairs, budget and planning, police Human Resource Cycle department, legal affairs, provost, auxiliary services (parking and Panthercard, and Innovation and Information Delegation of Authority rechnology. Each university /college division has at least one human resource administrative coordinator to Consultation Operational Position Creation facilitate transactions within the unit and to liaison with central units. Certain human resources transactions through Onboarding require approval by the Board of Regents Our advisory service objectives are to (1) identify points of delegated decision making authority for human resource activities across the university; (2) annotate the source of delegated authorities; (3) identify potential policy conflicts and misalignments; and (4) review roles and responsibilities in underlying systems to the extent that they operationalize delegated authority. To the extent that opportunities for process improvement and control incongruences are identified, we will document them for further consideration. Georgia State employs a hybrid model to govern a conglomerate of human resource processes that begin with position control (defining a need for human capital and obtaining budgetary authority), job description development, job classification and compensation assessment, recruitment, hiring, onboarding, employee management, records management, position changes, separation, a host of sub-processes and regulatory compliance across the spectrum. Key central units include human resources administration (classification and compensation, talent acquisition, employee relations, ODCS, employee development and wellness), payroll/benefits/human resource information systems (PBH), faculty affairs, budget and planning, police department, legal affairs, provost, auxiliary services (parking and Panthercard, and Innovation and Information Human Resource Cycle Technology. Each university /college division has at least one human resource administrative coordinator to Consultation Operational Delegation of Authority facilitate transactions within the unit and to liaison with central units. Certain human resources transactions Employee Managemen require approval by the Board of Regents. Our advisory service objectives are to (1) identify points of delegated decision making authority for human resource activities across the university; (2) annotate the source of delegated authorities; (3) identify potential policy conflicts and misalignments; and (4) review roles and responsibilities in underlying systems to the extent that they operationalize delegated authority. To the extent that opportunities for process improvement and control incongruences are identified, we will document them for further consideration. 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#### Attachment B Office of Internal Audit Institutional Audit Plans

| Institutional Audit Plans                        |                       |                               |   |   |
|--|-----------------------|-------------------------------|---|---|
| Inctituti  | Tuna                  | Facus                         |   | 2019 - December 31, 2020 Objective  |
| Institution Georgia State University (continued) | <b>Type</b> Assurance | Focus Operational, Compliance | University Research<br>Centers                    | Public and private funding agencies are focusing increasingly on finding solutions to interdisciplinary/cross-disciplinary research problems that will have a significant societal and/or economic impact. To assure Georgia State's competitiveness in attracting research funding to address these critical challenges, the University has adopted a strategic plan that calls for establishing University Research Centers. The University Level Research Center will provide its faculty value-added administrative support and operational efficiencies necessary to facilitate the translation of scholarship into grant applications, economic development activities, products and services. University Research Centers are semi-autonomous organizational structures within the University. Assess the effectiveness of governance, risk management and controls employed around University Research Center. Evaluator compliance with university goals and guidelines for university research centers as well as sponsor requirements. |
|  | Assurance             | Operational, Compliance       | Facilities and<br>Administrative Cost<br>Recovery | Research and economic development is vital to the university. Facilities and administrative cost recovery on \$51 million for private grants and contracts was \$1.3 million (2.5%) and on \$70 million for federal research grants and contracts was \$12.9 million (18.4%) in FY2018. The negotiated federal facilities and administrative cost rate was \$1.5% for on-campus organized research and 26% for off-campus. FY2018 total operating expenses for research was \$176 million and total operating revenue for research was \$149.7 million, including facilities and administrative cost recovery, with a net campus investment of \$26.3 million unbudgeted.  Assess the adequacy of controls governing the administration of indirect cost recovery and associated waivers, assuring that such exceptions meet established criteria and the financial impact of unreimbursed expenses are understood and accounted for effectively.   |
|  | Assurance             | Compliance, Operational       | Research Conflict of<br>Interest                  | Georgia State is fully committed to maintaining objectivity in research and upholding the highest scientific and ethical standards. The Policy on Financial Disclosures in Sponsored Research promotes objectivity in University research by establishing processes that provide a reasonable expectation that the design, conduct, and reporting of sponsored research are free from bias resulting from financial conflicts of interest of the University employee involved in the research. Evaluate compliance with university policies governing conflicts of interest in research, including the development and monitoring of conflict of interest management plans.   |
|  | Assurance             | Operational, Compliance       | Sponsored Research -<br>Private                   | Assess the governance, risk management and controls over the management and oversight of Georgia State's research partnerships with private industry to assure compliance with key university terms and conditions, institutional policies and procedures related to research and intellectual property and appropriate use of university resources related to project scope and access to/use of facilities.  Consider the effective management of the relationship, contract, performance indicators, return on investment, conflicts of interest, employment of university employees or students by the partner, etc.  |
|  | Assurance             | Compliance                    | Football Attendance                               | Assure that football game attendance reporting is compliant with NCAA requirements.   |
|  | Assurance             | Information Technology        | System Development<br>Lifecycle                   | Assess the campus system development life cycle at each phase - planning, systems analysis and functional requirements, systems design, development, integration and testing, implementation and operations and maintenance to assure that objectives at each phase are met to effectively deliver the change. Additionally, assess if the change management approach is appropriate and delivering success. Evaluate the engagement of key stakeholders to drive the change throughout the change. Determine that the guiding principles are reflected throughout and across the project. Assure that delivering value is a key focus throughout the life cycle.   |
|  | Assurance             | Information Technology        | IT Governance                                     | Information and the employment of technology are critical to the continued success of Georgia State and our reputation as an industry leader in innovation. Organizational strategies demand that information is accurate and timely and that systems are reliable and perform as intended. Assess information and technology governance structure and practices to assure that the investments in information and technology are aligned with and further university strategies, generate value, and mitigate the risks associated with information technology to accepted tolerance via well-defined roles for the responsibility of information, business processes, applications and infrastructure.  Student fees are an integral part of the total cost of education at Georgia State and are an important element of   |
|  | Assurance             | Operational, Compliance       | Student Fees                                      | Assess the effectiveness of management's governance, risk management and control practices for administering student fees in accordance with applicable campus and systemwide policies and guidelines, including fee proposal review, assessment and evaluation of appropriate use.   |
|  | Assurance             | Information Technology        | Facilities Management<br>Systems                  | The footprint of Georgia State increased with the merger resulting in more facilities, buildings and equipment coming under central management. The facilities department is performing a range of functions related to ongoing maintenance and repair, including asset management, commercial contractor sourcing and compliance, work order fulfillment, payments, and analytics across six locations. Systems may be stretched beyond optimal capacity with diminishing returns. Evaluate the suitability of systems to meet the needs of the relevant business processes, security protocols, change management activities, state of hardware, system documentation, system maintenance, personnel support, disaster recovery plan, appropriateness of the data center, etc.  |
|  | Assurance             | Operational                   | Internal Communication                            | Assess the current state of internal communication practices for the university. There are currently no established university policies, external regulatory requirements, or generally accepted professional standards that apply to the campus. Evaluate the effectiveness of current campus practices to achieve a fundamental set of operational principles:  - alignment of communications with management's objectives and employee needs; - clarity and appropriateness of roles and responsibilities related to the initiation and development of communications; - timeliness, accuracy, clarity and relevance of communications; and - adequacy of internal communication tools and platforms.  |
|  | Assurance             | Financial                     | Accounts Receivable -                             | To review the collection, accounting, management and reporting of accounts receivable.  |
|  |                       |                               | OIA Request P-Card Self Audit - OIA               | To complete the annual DOAS report  |
|  | Special Project       | Compliance                    | Request   |   |

#### Attachment B Office of Internal Audit Institutional Audit Plans July 1, 2019 - December 31, 2020 Institution Type Focus **Engagement Title** Objective Determine that policies and procedures exist, effective controls over access to the physical location of the Georgia Rich/CODA Building Information Technology computer system hardware, and documentation of and training for responsible individuals is adequate. Institute of Assurance Server Room IT Review Technology Control Self Assessment - Train and orient campus units in proper implementation of ACSA. Compliance Consulting Housing Train and orient campus units in proper implementation of ACSA. Control Self Assessment Consulting Compliance Student Center Train and orient campus units in proper implementation of ACSA. Control Self Assessment Consulting Compliance BuzzCard Center Sponsored Research -Assure funds are expended in accordance with sponsor intent and regulation. Assurance Financial **GTRI** Validate appropriate expenditures of Institute funds. Financial Assurance Pcard - Campus Services Personal Expense Validate appropriate expenditures of Institute funds. Assurance Financial Campus Services Housing Warehouse -Ensure security of Institute assets. Operational Campus Services Foundation Account Validate appropriate expenditures of Institute funds. Assurance Financial Expenditures - Campus Services Assurance Financial Ensure the Institute is following prescribed processes for selecting and engaging vendors. Procure to Pay Assurance Financial Top Five Expenses Validate appropriate expenditures of Institute funds Ensure the Institute is following prescribed procedures for recruiting, hiring, and orienting new personnel. Operational Hiring and Onboarding Assurance Operational Assurance Off boarding Ensure the Institute is following prescribed procedures for outprocessing personnel who are leaving. Ensure the Institute is providing employees with appropriate formal feedback to support career development. Performance Assurance Operational Management Ensure all non-citizen employees have the legal right to work in the state of Georgia Employee Right-to-Assurance Operational Work Status Assurance Financial Payroll Ensure the Institute is taking appropriate steps to achieve accurate and timely payroll functions. Assurance Information Technology **IT General Controls** Ensure the Institute is taking appropriate steps to achieve data security. Information Technology IT Asset Management Ensure that Institute IT assets are properly recorded and accounted for Assurance Assurance Information Technology IT Helpdesk Ensure that Institute Helpdesk operations are operating efficiently and effectively. Building/Facilities Ensure that Institute building and facilties are appropriate secured from unauthorized accesss. Operational Assurance Administration & Security Ensure that Institute assets are properly recorded and accounted for. Capital Asset Inventory Financial Assurance Management Fleet Management -Ensure that Institute vehicles, and the accompanying supplies, are appropriately secured and accounted for. Assurance Operational Vehicles Financial Assurance Tax Compliance Ensure the Institute is engaging appropriate tax treatment. BuzzCard Center Ensure the Buzzcard center has appropriate controls in place for issuing and monitoring value holding cards. Assurance Financial Operations Sponsored Research Ensure that PI have disclosed any possible conflict relations with sponsors and that management plans are in Operational Assurance COI Memorandum of Examine memos of understanding to determine any commitments listed which should be contracts. Operational Assurance Understanding Ensure that 1099s issued by the Institute are for valid contractors. Independent Contractor Assurance Financial 1099 Status Assurance Financial Center Audit #1 Audit centers based on findings of the Institute special review group. Audit centers based on findings of the Institute special review group Financial Assurance Center Audit #2 Assurance Financial Center Audit #3 Audit centers based on findings of the Institute special review group. Assurance Financial Center Audit #4 Audit centers based on findings of the Institute special review group. Employee Training Establish a base level of training for administrative professionals on campus and determine if that level of training Assurance Operational Adminstrative is being met. Effectiveness Determine safety measures in place to protect students who are engaged in Institute activities abroad. Study Abroad Programs Assurance Operational Student Safety Indentity and Access Ensure that appropriate identification is required for access. Assurance Information Technology Management Application Security Review of Institute application security software. Assurance Information Technology Software Disaster Receovery & Examine plans, procedures, and training in place to serve the Institute in the event of a major disruption of Operational Assurance **Business Continuity** services event Examine the service commitments of the cloud service provider to determine whether contractual obligations Cloud Service Provider Assurance Information Technology are being met Review Data Security and Ensure appropriate systems are in place for data security. Assurance Information Technology Protection Planning and Design Examine the funding, expenditures, and objectives of this group to determine relative effectiveness. Assurance Operational Commission Accounts Receivable -To review the collection, accounting, management and reporting of accounts receivable. Financial Assurance **OIA Request** To complete the annual DOAS report P-Card Self Audit - OIA Special Project Compliance Request

#### Attachment B Office of Internal Audit **Institutional Audit Plans** July 1, 2019 - December 31, 2020 Institution Type Focus **Engagement Title** Objective University of To ensure that recent construction projects had proper oversight as well as met the contractual requirement. Blended Operational Georgia Center/IT Test financial procedures and internal controls to ensure the safe guarding of assets. Georgia College of Journalism To confirm proper segregation of duties within financial operations and ensure compliance with University, Board Operational Blended of Regents, state, and federal regulations, policies, and procedures, and is operating with sound fiscal procedures and Mass Communication and internal controls. To ensure the recent Banner conversion met industry standards as well as maintained proper access controls and Blended Information Technology Banner - IT determine compliance with applicable (UGA EITS) policies, standards, and guidelines as well as state, and BOR Information Technology policies and procedures To review possible outside commitments in order to ensure operating procedures do not conflict with those of Savannah River Ecology UGA as well as determine whether the unit is in compliance with University, Board of Regents, state, and federal Blended Operational Lab (267) regulations, policies, and procedures, and is operating with sound fiscal procedures and internal controls. Identify significant outstanding petty cash balances and test to ensure the managing unit is in compliance with Petty Cash - University Assurance Financial regulations, policies, and procedures, and is safeguarding funds. procedures and internal controls. Wide To determine whether the unit is in compliance with University, Board of Regents, state, and federal regulations, Undergraduate Blended Operational policies, and procedures, and is operating with sound fiscal procedures and internal controls. Admissions To determine whether the unit is in compliance with University, Board of Regents, state, and federal regulations, Infectious Diseases Blended Operational policies, and procedures, and is operating with sound fiscal procedures and internal controls To follow up on issues identified in the USG Background Check Audit as well as determine compliance with Assurance Compliance Protection of Minors USG/University policies for minors on campus. To determine whether the unit is in compliance with University, Board of Regents, state, and federal regulations, Blended Operational Chemistry policies, and procedures, and is operating with sound fiscal procedures and internal controls To assessess whether procedures are in place to effectively track deleted, lost, and surplused equipment and to Deleted Equipment -Assurance Operational ensure that the Asset Management database accurately represents the actual status of equipment items. University Wide Vet Med Animal Identify major operating business processes, map and assess for proper operating control activities, assess Blended Operational financial processes to ensure compliance with relevant policies. Resources Identify major operating business processes, map and assess for proper operating control activities, assess Operational **Tifton Operations** Blended financial processes to ensure compliance with relevant policies. Ensure financial aid disbursements meet Federal and State requirement by testing access controls, embedded Blended Operational Financial Aid calculations as well as SAP and other relevant regulations such as return of funds. Review IT controls for compliance to USG requirements. Identify major operating business processes, map and assess for proper operating control activities, assess Complex Carbohydrate Blended Operational financial processes to ensure compliance with relevant policies. Research Center (549) Review internal processes and procedures across all units that oversee workplace safety compliance for all Blended Operational **Employee Safety** employees Identify major operating business processes, map and assess for proper operating control activities, assess Blended Operational Griffin Campus financial processes to ensure compliance with relevant policies **Small Business** Identify major operating business processes, map and assess for proper operating control activities, assess Blended Operational **Development Center** financial processes to ensure compliance with relevant policies. To verify that all financial forms in the Campus Transit's National Transit Database annual report are in Special Project Financial National Transit Board compliance with Federal Transit Administration requirements. Office of University Identify major operating business processes, map and assess for proper operating control activities, assess Blended Operational Architects financial processes to ensure compliance with relevant policies. Accounts Receivable To review the collection, accounting, management and reporting of accounts receivable. Assurance Financial **OIA Request** P-Card Self Audit - OIA To complete the annual DOAS report Special Project Compliance

#### Attachment B Office of Internal Audit Institutional Audit Plans

July 1, 2019 - December 31, 2020

| Institution      | Type  | Focus   |  | 2019 - December 31, 2020   |
|------------------|---|---|--|--|
| mstitution       | Туре  | Focus   | Engagement Title   | Objective uprehensive Universities   |
| Georgia          |   |   |  | Provide reasonable assurance student activitity fees are being processed (proposed, reviewed, approved)  |
| Southern         | Assurance   | Operational   | Student Activity Fees  | appropriately.   |
| University       | Assurance   | Compliance  | NCAA Compliance  | Provide reasonable assurance the University is complying with NCAA Division I membership bylaws.   |
|                  | <u> </u>  |   | FBS Home Game  | Provide reasonable assurance the University is averaging at least 15,000 in home game attendance and to ensure   |
|                  | Assurance   | Compliance  | Attendance (Fall 2019)   | home game attendance certification is completed in order to satisfy compliance with NCAA Division I membership   |
|                  |   |   | Title IX Educational   | bylaws.  Provide reasonable assurance the University is complying with requirements for educational training related to  |
|                  | Assurance   | Compliance  |  | Title IX.  |
|                  | Assurance   | Operational   | Blackboard Transact  | Provide reasonable assurance change management and financial activities are segregated, reviewed, and  |
|                  |   | •   | BIACKDOATU TTAIISACL   | managed.   |
|                  | Consulting  | Operational   | Convenience Fees   | Review which areas are charging convenience fees and how they are being managed.   |
|                  | Consulting  | Operational   | Space Rental Pricing   | Review price structure for renting space on campus.  Provide reasonable assurance Research Accounting has deployed comprehensive policies, procedures, and   |
|                  | Assurance   | Compliance  | Time and Effort  | monitoring processes for time and effort reporting.  |
|                  | Assurance   | Operational   | Student Athlete  | Provide reasonable assurance student athlete health insurance claims are processed appropriately by the  |
|                  | Assurance   | Орегалопа   | Insurance  | University.  |
|                  | Consulting  | Operational   |  | Provide reasonable assurance employees are submitting/approving hours and supervisors are approving  |
|                  |   |   | Approvals Accounts Receivable -  | timecards in a timely manner.  To review the collection, accounting, management and reporting of accounts receivable.  |
|                  | Assurance   | Financial   | OIA Requested  | To review the contection, accounting, management and reporting of accounts recentable.   |
|                  | Special Project   | Financial   | Financial Procedures -   | To conduct limited financial procedures related to the Annual Financial Report & Budgetary Compliance Report   |
|                  | Special Project   | Tillalicial   | OIA Request  |  |
|                  | Special Project   | Compliance  |  | To complete the annual DOAS report   |
| Kennesaw         | Blended   | Compliance  | Request<br>Paid Leave  | To assess the paid leave process and determine if employees are appropriately recording paid leave.  |
| State University |   |   | Facilities - Purchasing  | To assess purchasing and inventory for compliance with BOR and KSU policies and procedures.  |
|                  | Blended   | Compliance  | and Inventory  |  |
|                  |   |   | Conflicts of Interests -   | To assess compliance with personal relationships policy for personnel.   |
|                  | Assurance   | Compliance  | Family and Amorous<br>Relationships  |  |
|                  |   | _   |  | To assess the academic affairs hiring practices processes and determine areas with opportunities for   |
|                  | Assurance   | Operational   | Practices  | improvements.  |
|                  |   |   | Human Resources -  | To assess various Human Resources processes and identify areas with opportunities for improvements.  |
|                  |   |   | complaints, job  |  |
|                  | Assurance   | Operational   | reclassifications, data  |  |
|                  |   |   | entry, background  |  |
|                  |   |   | checks, and data storage   |  |
|                  | Assurance   | Operational   | Fiscal Services -  | To assess procurement processes and identify areas with opportunities for improvements.  |
|                  |   |   | Procurement  | To according to the control of the c |
|                  | Consulting  | Operational   | Auxiliary Services -<br>Financial Information  | To assess the accessibility and reliability of financial information available for Auxiliary Services  |
|                  |   | tofo conflor Todo oto   |  | To assess the accessibility, visibility, and business alignment of the Business Continuity and Disaster Recovery   |
|                  | Assurance   | Information Technology  | Disaster Recovery  | plans.   |
|                  | Assurance   | Operational   |  | To assess the newly established Contracts Office operations and identify areas with opportunities for  |
|                  | Assurance   | Compliance  | Office<br>Financial Aid  | improvements.  To assess compliance with financial regulations.  |
|                  | Assurance   | Compliance  |  | To assess compliance with inflancial regulations.  To assess compliance with the NCAA rules.   |
|                  | Consulting  | Operational   |  | To assess the social media processes and identify opportunities for improvement  |
|                  | Consulting  | Operational   |  | To assess the end of year spending process and identify opportunities for improvements   |
|                  | Assurance   | Information Technology  | Software and   | To assess the visibility of and control over software and applications used by the university.   |
|                  | Consulting  | Financial   | Application Inventory School of Music  | To assess the financial records of the School of Music for reliability and availability.   |
|                  |   |   |  | To assess whether mandatory fees are appropriately allocated and expended according to their purpose.  |
|                  | Assurance   | Compliance  | Mandatory Fees   | ,  |
|                  | Assurance   | Financial and Operational   | Campus Services -  | To assess the operations and financial controls over Campus Housing.   |
|                  |   | •   | Housing  | To assess the operations of IgniteHQ and compliance with BOR and KSU policies.   |
|                  | Assurance   | Financial and Operational   | IgniteHQ<br>Accounts Receivable -  | To review the collection, accounting, management and reporting of accounts receivable.   |
|                  | Assurance   | Financial   | OIA Request  | ,  |
| University of    |   |   | Technology Audit -   | Review IT infrastructure and identify risk factors that could impact the operational integrity of provided services.   |
| West Georgia     | Special Project   | Operational   | Targeted IT Risk   |  |
|                  |   |   |  |  |
|                  |   |   | Assessment   | Parious institutional records management over part years to identify trends of passible spacers and anyway records   |
|                  | Assurance   | Financial   | Institutional Reserve  | Review institutional reserve movement over past years to identify trends of possible concern and ensure reserve levels are in compliance with BOR requirements.  |
|                  | Assurance   | Financial   |  | Review institutional reserve movement over past years to identify trends of possible concern and ensure reserve levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The  |
|                  | Assurance Assurance                                     | Financial<br>Financial  | Institutional Reserve Analysis Budget Plan to Financial/Operational  | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the   |
|                  |   |   | Institutional Reserve<br>Analysis<br>Budget Plan to<br>Financial/Operational<br>Results  | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  |
|                  |   |   | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending   | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs   |
|                  | Assurance   | Financial   | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review  | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  |
|                  | Assurance   | Financial   | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site   | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  |
|                  | Assurance  Consulting                                   | Financial   | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review  | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of opearations.   |
|                  | Assurance  Consulting                                   | Financial   | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity  | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of opearations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of  |
|                  | Assurance  Consulting  Assurance  Consulting            | Financial Financial Operational Operational                         | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity Preparedness                                   | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of operations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of operations should there be a disruption to normal environmental or operational elements.  |
|                  | Assurance  Consulting  Assurance                        | Financial Financial Operational                                     | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity Preparedness                                   | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of opearations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of  |
|                  | Assurance  Consulting  Assurance  Consulting  Assurance | Financial Financial Operational Operational Operational / Financial | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity Preparedness Health Center Pharmacy Operations | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of operations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of operations should there be a disruption to normal environmental or operational elements.  Review health center and pharmacy operations for financial and operational integrity.   |
|                  | Assurance  Consulting  Assurance  Consulting            | Financial Financial Operational Operational                         | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity Preparedness Health Center Pharmacy Operations | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of operations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of operations should there be a disruption to normal environmental or operational elements.  Review health center and pharmacy operations for financial and operational integrity.  Review UWG compliance with policies and regulations related to accomodations provided in support of those with disabilities.   |
|                  | Assurance  Consulting  Assurance  Consulting  Assurance | Financial Financial Operational Operational Operational / Financial | Institutional Reserve Analysis Budget Plan to Financial/Operational Results End-of-year Spending Review Disaster Recovery Site Review Business Continuity Preparedness Health Center Pharmacy Operations | levels are in compliance with BOR requirements.  UWG has a very transparent method by which new money in the annual budget is allocated to areas of need. The intent of this review would review the implementation of those decisions and validate/supplement the budget/actual data provided during BOR budget reviews.  The intent of this engagement would be to review and report on departmental end of year spending which occurs just prior to the scheduled sweeping of institutional funding.  Review the operational aspects of the disaster recovery / business continuity site. Review management's intentions and report on potential opportunities to improve efficienciency or effectiveness of operations.  Document and evaluate institutional efforts to prepare business continuity measures to protect the viability of operations should there be a disruption to normal environmental or operational elements.  Review health center and pharmacy operations for financial and operational integrity.   |

|                               | Attachment B                     |                        |   |   |  |  |  |  |
|-------------------------------|----------------------------------|------------------------|---|---|--|--|--|--|
|                               | Office of Internal Audit         |                        |   |   |  |  |  |  |
|                               | Institutional Audit Plans        |                        |   |   |  |  |  |  |
|                               | July 1, 2019 - December 31, 2020 |                        |   |   |  |  |  |  |
| Institution                   | Туре                             | Focus                  | Engagement Title  | Objective   |  |  |  |  |
| University of<br>West Georgia | Special Project                  | Operational            | QAR External Validation                                 | Validate compliance with IIA Standards. 5-year analysis due in June 2020.   |  |  |  |  |
| (continued)                   | Assurance                        | Operational            | Data Center Operations                                  | Review data center controls and operations to ensure appropriate procedures are in effect.  |  |  |  |  |
|                               | Assurance                        | Financial              | UWG and Athletic<br>Foundation Payables<br>and Controls | Review UWG and Athletic Foundation accounts payables controls and operations for fiscal 2018 and 2019.  |  |  |  |  |
|                               | Assurance                        | Compliance             | NCAA Division II Audit -<br>Part II                     | Review NCAA Division II Compliance in areas identified for phase II of the proposed NCAA cyclical review cycle.   |  |  |  |  |
|                               | Assurance                        | Financial              | Accounts Receivable -<br>OIA Request                    | To review the collection, accounting, management and reporting of accounts receivable.  |  |  |  |  |
|                               | Special Project                  | Compliance             | P-Card Self Audit - OIA<br>Request                      | To complete the annual DOAS report  |  |  |  |  |
| Valdosta State University     | Assurance                        | Financial              | Auxiliaries Finances                                    | To review the net position (GAAP Basis) of auxiliary services as a whole to determine if past negative trends have been reversed.   |  |  |  |  |
| ,                             | Consulting                       | Operating              | Student Judicial Affairs                                | To evaluate the effectiveness of the student judicial affairs process by utilizing internal policies, procedures, external laws and regulations, and leading practices.   |  |  |  |  |
|                               | Consulting                       | Operating              | Grants and Contracts                                    | To facilitate a control self-assessment activity with process owners' on the design adequacy and operating effectiveness of controls related to the grants life cycle compared to internal policies and procedures, external laws and regulations (Uniform Guidance - 2 CFR 200) and leading practices. |  |  |  |  |
|                               | Assurance                        | Operating              | Purchasing  | To review controls over the effectiveness and efficiency of operations for the purchasing process utilizing internal policies and procedures, external laws and regulations and leading practices.  |  |  |  |  |
|                               | Consulting                       | Financial              | Academic Affairs:<br>Budgeting                          | To evaluate academic budget management processes utilizing internal policies/procedures and leading practices.  |  |  |  |  |
|                               | Assurance                        | Compliance             | Foundation:<br>Scholarships                             | To assess controls over compliance of scholarship criteria set by donors utilizing FASB ASC 958-205.  |  |  |  |  |
|                               | Assurance                        | Information Technology | Information Technology                                  | To assess effective use of IT technology using technological criteria and identify potential opportunities to utilize resources in academic student classrooms.   |  |  |  |  |
|                               | Consulting                       | Operating              | Academic Affairs:<br>Scheduling Face-to-Face<br>(F2F)   | To evaluate control design effectiveness of "Face-to-Face Scheduling" process change utilizing internal policies, procedures and leading practices.   |  |  |  |  |
|                               | Assurance                        | Financial              | Accounts Receivable -<br>OIA Request                    | To review the collection, accounting, management and reporting of accounts receivable.  |  |  |  |  |
|                               | Special Project                  | Financial              | Financial Procedures<br>Review - OIA Request            | To conduct limited financial procedures related to the AFR & BCR  |  |  |  |  |
|                               | Special Project                  | Compliance             | P-Card Self Audit - OIA<br>Request                      | To complete the annual DOAS report  |  |  |  |  |

#### Attachment B Office of Internal Audit Institutional Audit Plans July 1, 2019 - December 31, 2020

| Institution      | Туре            | Focus                    | Engagement Title                            | Objective  |
|------------------|-----------------|--------------------------|---|--|
| motitution       | Турс            | 10003                    | Engagement ritie                            | State Universities   |
| Albany State     |                 |                          | HR On-Boarding/Off-                         | To review the HR internal controls and processing for new and off-boarding employees to determine if the   |
| University*      | Assurance       | Compliance               | Boarding Process                            | University is in compliance with ASU and USG requirements. Additionally to determine if employees are being  |
| Oniversity       |                 | ·                        | /Payroll Audit                              | paid correctly.  |
| *Albany State    |                 |                          | Dual Enrollment On-                         | To determine the internal controls around the onboarding and invoicing processes for students enrolled in the  |
| University will  | Assurance       | Financial                | Boarding/Invoicing                          | Dual Enrollment Program.   |
| provides         |                 |                          | process Audit                               |  |
| ·                | Assurance       | Operational              | Degree Works Audit                          | To determine whether students course schedules are correct in the course catalog and Degree Works to ensure  |
| coverage to      |                 |                          |   | students are registering for the correct classes.  |
| Georgia          | Consulting      | Operational              | ITS Inventory Control                       | To determine the asset location and assignee of electronics distributed by ITS and to ensure there are internal  |
| Southwestern     |                 |                          | Audit                                       | controls in place to mitigate theft.  To verify that cash handling, deposits, and bank reconciliations are correct and being done in a timely manner.                          |
| State            | Assurance       | Financial                | Cash Handling/Bank<br>Reconciliation Audit  | To verify that cash handling, deposits, and bank reconciliations are correct and being done in a timely manner.  |
| University.      | Assurance       | Financial                | Student Accounts                            | To verify that all enrolled students have been charged for registered credit hours.  |
|                  | Assurance       | Financial                | Auxiliary Services                          | To assess the general financial health of auxiliary enterprises  |
|                  | Assurance       | Financial                | Facilities Operations                       | To review whether planned projects have been completed in a timely manner.   |
|                  | Assurance       | rinanciai                | Open Purchase Order                         |  |
|                  | Assurance       | Financial                | Accounts Receivable -                       | To review the collection, accounting, management and reporting of accounts receivable.   |
|                  |                 | Camaliana                | OIA Request                                 |  |
|                  | Special Project | Compliance               | P-Card Self Audit - OIA                     | To complete the annual DOAS report   |
|                  |                 |                          | Georgia Southwestern State University       |  |
|                  |                 |                          | -   |  |
|                  | Assurance       | Financial                | Cash Handling/Bank                          | To verify that cash handling, deposits, and bank reconciliations are correct and being done in a timely manner.  |
|                  |                 |                          | Reconciliation Audit                        |  |
|                  | Assurance       | Compliance<br>Compliance | Gas Card Operations                         | To determine if gas cards are used in accordance with DOAS and institution requirements.   |
|                  | Assurance       | •                        | Purchasing Vendor Accounts Receivable -     | To verify that vendors are properly authorized and vetted prior to adding to database.  To review the collection, accounting, management and reporting of accounts receivable. |
|                  | Assurance       | Financial                | OIA Request                                 | To review the confection, accounting, management and reporting or accounts receivable.   |
|                  | Special Project | Compliance               |   | To complete the annual DOAS report   |
| Clayton State    | Assurance       |                          | University Health                           | Evaluate adherence to state and federal HIPAA regulation in the University Health Services. The audit will   |
| University       | Assurance       | Compliance               | Services HIPAA audit                        | evaluate the collection, retention, and transfer of Protected Health Information(PHI)  |
| ,                | Assurance       | Compliance               | Dental Clinic HIPAA                         | Evaluate adherence to state and federal HIPAA regulation in the University Health Services. The audit will   |
|                  | Assurance       | Compilance               | audit                                       | evaluate the collection, retention, and transfer of Protected Health Information(PHI)  |
|                  | _               |                          |   | To determine whether controls are in place over the Athletics Departments revenues generated from athletic tick  |
|                  | Assurance       | Financial                | Athletics Cash Handling                     | · · · · · · · · · · · · · · · · · · ·  |
|                  |                 |                          | Minara an Carraya                           | regulations  |
|                  | Assurance       | Compliance               | Minors on Campus<br>Review                  | To determine if CSU has developed and implemented the necessary policies and procedures to help ensure the safety and well-being of minors on campus                           |
|                  |                 |                          |   | To determine whether the Procurdment Card Program is in accordance with the Purchasing Card Plan and   |
|                  | Assurance       | Financial                | P-Card Audit                                | functioning in compliance with institutional polices and procedures.   |
|                  |                 |                          | Banner Reconciliation                       | Determine if key processes are in place to conduct timely general Banner reconciliations in accordance with the  |
|                  | Assurance       | Compliance               | Audit                                       | USG BPM  |
|                  | Assurance       | Financial                | Accounts Receivable -                       | To review the collection, accounting, management and reporting of accounts receivable.   |
|                  | Assurance       | Filidifcidi              | OIA Request                                 |  |
|                  | Special Project | Compliance               | P-Card Self Audit OIA                       | To complete the annual DOAS report   |
|                  | -,              |                          | Request                                     |  |
| Columbus State   |                 |                          |   |  |
| University -     |                 |                          |   |  |
| Vacant           |                 |                          |   |  |
| Fort Valley      | Assurance       | Financial                | Cash Management                             | To determine existence, completeness, timeliness and accuracy of cash collected and recorded, and assigned   |
| State University | 7.050.01.00     | T III di Total           | casii ivianagement                          | change/petty cash funds.   |
|                  |                 |                          |   | To determine whether policies, procedures, and controls for the department exists and are adequate. And  |
|                  | Assurance       | Financial                | Bursar's Office                             | monetary documentation, cash, and checks are adequately safeguarded.   |
|                  |                 |                          |   |  |
|                  |                 |                          |   | To evaluate the current contract management process used by all University personnel responsible and to  |
|                  | Assurance       | Compliance               | Contract Management                         | determine compliance with University and USG policy.   |
|                  |                 |                          | Child Co                                    | To provide advisory service to establish improved processes for management of the program.   |
|                  | Consulting      | Compliance               | Child Care Development                      |  |
|                  | Consulting      | Compliance               | Program Review -<br>Policies and Procedures |  |
|                  |                 |                          | Folicies and Flocedules                     |  |
|                  |                 |                          |   | To ensure that procedures exist for the timely and accurate processing of course enrollments and the registration  |
|                  | Consulting      | Operational              | Registration &                              | process provides the institution with the necessary information it requires to measure and report student  |
|                  |                 |                          | Enrollment                                  | activity.  |
|                  |                 |                          | Enculty Training 0                          | Determine if the University has ensured that academic personnel and records linformation and academic personnel  |
|                  | Consulting      | Operational              | Faculty - Training &<br>Records             | Determine if the University has ensured that academic personnel and records/information retention policies have been implemented.  |
|                  |                 |                          | Faculty - Recruitment                       | To determine whether controls over recruiting, hiring, and retention of employees are adequate, provide an   |
|                  | Consulting      | Operational              | and Hiring                                  | effective internal control environment, and are in compliance with university policy.  |
|                  |                 |                          | -   | To obtain and review applicable Administrative/Departmental Policies and Procedures and various records and  |
|                  | Assurance       | Financial                | Child Care Development<br>Program Audit     | forms. Measure compliance with policies, procedures, state laws, and regulations.  |
|                  |                 |                          | -   |  |
|                  | Assurance       | Financial                | Accounts Receivable -                       | To review the collection, accounting, management and reporting of accounts receivable.   |
|                  |                 |                          | OIA Request                                 | To consists the consist DOAC second  |
|                  | Special Project | Compliance               | P-Card Self Audit - OIA<br>Request          | To complete the annual DOAS report.  |
| Georgia College  |                 |                          | ·   | To review financial and operational aspects of Auxiliaries to determine whether Auxiliaries is operating effectively   |
| and State        | Assurance       | Operational/Financial    | Auxiliaries                                 | and efficiently.   |
|                  | 6               | 0                        | Center for Teaching and                     | To review internal controls over the procedures for instructional learning.  |
| University       | Consulting      | Operational/ Compliance  | Learning                                    |  |
|                  | Acc.::2::-      | Financial / Com-linear   | Student Technology                          | To analyze and review the Student Technology Fee from FY19 and track the expenditures.   |
|                  | Assurance       | Financial/ Compliance    | Fees  |  |
|                  |                 |                          |   |  |

#### Attachment B Office of Internal Audit **Institutional Audit Plans** July 1, 2019 - December 31, 2020 Institution Type Focus **Engagement Title** Objective Georgia College Consulting Compliance/Operational Admissions To review and analyze internal controls over the admissions process To review internal controls over Minors on Campus and determine compliance with USG policy. Assurance Compliance Minors on Campus and State To review Cash Handling internal controls and determine compliance with USG and campus policies and University Cash Handling Assurance Compliance/Financial procedures (continued) Accounts Receivable -To review the collection, accounting, management and reporting of accounts receivable. Financial Assurance **OIA Request** P-Card Self Audit OIA To complete the annual DOAS report Special Project Compliance Request Middle Georgia Assurance Information Technology Information Security To assess Information Security compliance with USG ITS policies and procedures. To determine compliance with State Accounting Office and USG policies and procedures. To perform the 5 year Quality Assurance Review of the Office of Internal Audit in conformance with IIA standards Assurance Compliance Travel State University Quality Assurance Special Project Operational Review Consulting Operational Student Conduct To review Student Conduct Processes and identify opportunities for improvement. Financial Reserves To review the institutions reserves and determine compliance with USG policies and procedures. Assurance Cybersecurity Incident To assess Cybersecurity Incident Management compliance with USG ITS policies and procedures. Information Technology Assurance Management Accounts Receivable -To review the collection, accounting, management and reporting of accounts receivable. Assurance Financial **OIA Request** Financial Procedures To conduct limited financial procedures related to the AFR & BCR Special Project Financial Review - OIA Request P-Card Self Audit - OIA To complete the annual DOAS report Special Project Compliance Request Savannah State Accounts Receivable -To review the collection, accounting, management and reporting of accounts receivable. Assurance Financial **OIA** Request University - Will develop the remainder of the audit plan in consultation with the Transistion P-Card Self Audit - OIA Team after Special Project Compliance To complete the annual DOAS report Request change in administration starting in FY20 To review operational procedures and limited financial procedures with the changing of the Commandant. University of Consulting Operational Commandant Transition North Georgia To ensure that money is adequately secured and properly spent, reconciliations are accurate and timely, and Assurance Operational Continuing Education deposits are proper To review operational procedures, compliance with operations manual, and ensure proper controls are in place. Assurance Operational Registrar's Office Financial Aid To review R2T4 and SAP and ensure procedures are properly followed. Compliance Assurance Assurance Financial Reserves Management To ensure proper auxiliary reserves are maintained at UNG Accounts Receivable -To review the collection, accounting, management and reporting of accounts receivable. Financial Assurance **OIA Request** Financial Procedures To conduct limited financial procedures related to the AFR & BCR Special Project Financial Review - OIA Request P-Card Self Audit - OIA To complete the annual DOAS report Special Project Compliance

#### Attachment B Office of Internal Audit Institutional Audit Plans July 1, 2019 - December 31, 202(

| July 1, 2019 - December 31, 2020 Institution Type Focus Engagement Title Objective |                 |                          | ,  |  |
|--|-----------------|--------------------------|--|--|
| Institution  | Туре            | Focus                    | Engagement Title                             | Objective State Colleges   |
| College of   | Assurance       | Financial                | Accounts Receivable -                        | To review the collection, accounting, management and reporting of accounts receivable.   |
| Coastal Georgia  | Assurance       | rindireidi               | OIA Request<br>Financial Procedures          | To conduct limited financial procedures related to the AFR & BCR   |
|  | Special Project | Financial                | Review - OIA Request                         | To conduct infilted financial procedures related to the Ark & BCK  |
| East Georgia   | Assurance       | Compliance               | Cash Receipting/Cash                         | To assess internal controls for cash receipting/cash handling.   |
| State College  | Assurance       | Compliance               | Controls IT General Controls                 | To assess IT General Control Environment   |
|  | Assurance       | Financial                | Accounts Receivable -                        | To review the collection, accounting, management and reporting of accounts receivable.   |
|  | Assurance       | rindireidi               | OIA Request                                  | To complete the annual DOAS report   |
|  | Special Project | Compliance               | P-Card Self Audit - OIA<br>Request           | To complete the annual DOAS report   |
| Georgia  | Assurance       | Operational              | Student Housing                              | To verify accuracy of housing charges and reconciliation of STARREZ to Banner system, and verify accuracy of   |
| Gwinnett   |                 | .,                       |  | financial reporting; and Identify/Assess Plans for maximizing on-campus housing utilization.  To assess the adequacy of the IT General Controls Environment - IT Infrastructure and and Support Services |
| College  |                 |                          | Educational Technology                       |  |
|  | Assurance       | Information Technology   | (IT) - Governance and                        |  |
|  |                 |                          | General Controls Review                      |  |
|  | Assurance       | Informational Technology | Non-capitalized Assets                       | To determine whether an accurate accounting is being made of non-capitalized equipment (cell phone, tablets,   |
|  |                 |                          | (Small Electronics) Travel & Expense         | computers) and that the USG's requirements for BYOD is being followed.  To verify the Travel and Expense Reimbursement processing is in compliance with State and USG Travel Policies.                   |
|  | Assurance       | Compliance/Operational   | Reporting                                    | 1.0 Years, the Travel and Expense hermodiscriment processing is in compliance with state and 0.50 maker Polities.  |
|  | Assurance       | Compliance/Operational   | Purchasing                                   | To verify that state purchasing protocols are being followed for acquiring goods and services.   |
|  | Assurance       | Financial                | Accounts Receivable -<br>OIA Request         | To review the collection, accounting, management and reporting of accounts receivable.   |
|  | Special Project | Compliance               |  | To complete the annual DOAS report   |
| Carreia  | Special Froject | Compliance               | Request                                      | To assess compliance with Federal and/or State reporting requirements - review procedures and internal controls  |
| Georgia<br>Highlands   | Assurance       | Compliance               | Financial Aid - reporting                    | for reporting, supporting documentation and reconciliations.   |
| College  |                 |                          | Student Mental Health                        | To review operations and efficiency of counseling services and accommodations for students, as well as   |
|  | Assurance       | Operational/Compliance   | & Disability Services                        | compliance with policies and procedures.   |
|  |                 |                          | Information                                  | To determine compliance with security polices and procedures that protect confidentiality of information through   |
|  | Assurance       | Information Technology   | Security/Cybersecuity                        | electronic transmission and electronic records retention.  |
|  |                 | - "                      | (confidentiality) HIPPA (Nursing & Dental    | To assess processes and controls in regards to compliance with HIPPA and ensure privacy of health information.   |
|  | Assurance       | Compliance               | Hygiene)                                     |  |
|  | Assurance       | Compliance               | Financial Aid -<br>compliance                | To determine compliance with R2T4 and SAP, and ensure procedures are followed properly.  |
|  |                 |                          | Information Security -                       | To review policies and procedures related to GHC's critial systems, upgrades, application of software patches (e.g.  |
|  | Assurance       | Information Technology   | Critical Systems Updates                     | Banner).   |
|  | Assurance       | Financial                | Accounts Receivable -                        | To review the collection, accounting, management and reporting of accounts receivable.   |
|  | Assurance       | rilidiiCidi              | OIA Request                                  | Township the second ROAC word  |
|  | Special Project | Compliance               | P-Card Self Audit - OIA<br>Request           | To complete the annual DOAS report   |
| Gordon State   | Assurance       | Financial                | Cash Management                              | To determine existence, completeness, timeliness and accuracy of cash collected and recorded, and assigned   |
| College  | 7.030.0         |                          | cush management                              | change/petty cash funds.  To determine whether policies, procedures, and controls for the department exists and are adequate. And  |
|  |                 | Financial                | Domanda Offica                               | monetary documentation, cash, and checks are adequately safeguarded.   |
|  | Assurance       | Financial                | Bursar's Office                              |  |
|  |                 |                          |  | To ensure that procedures exist for the timely and accurate processing of course enrollments and the registration  |
|  | Consulting      | Operational              | Registration &                               | process provides the institution with the necessary information it requires to measure and report student  |
|  |                 |                          | Enrollment                                   | activity.  |
|  | Accurance       | Compliance               | Contract Management                          | To evaluate the current contract management process used by all University personnel responsible and to  |
|  | Assurance       | Compliance               | ū  | determine compliance with University and USG policy.   |
|  | Consulting      | Operational              | Faculty - Training &<br>Records              | Determine if the University has ensured that academic personnel and records/information retention have been implemented.   |
|  | Consulting      | Operational              | Faculty - Recruitment                        | To determine whether controls over recruiting, hiring, and retention of employees are adequate, provide an   |
|  | J               | ·                        | and Hiring<br>Budget Process &               | effective internal control environment, and are in compliance with university policy.  To evaluate the budget process for efficiency and effectiveness for producing reliable information for decision-  |
|  | Consulting      | Operational              | Controls                                     | making.  |
|  | Assurance       | Financial                | Accounts Receivable -                        | To review the collection, accounting, management and reporting of accounts receivable.   |
|  | Consider        | Proceeding.              | OIA Request<br>Financial Procedures          | To conduct limited financial procedures related to the AFR & BCR   |
|  | Special Project | Financial                | Review - OIA Request                         |  |
|  | Special Project | Compliance               | P-Card Self Audit - OIA<br>Request           | To complete the annual DOAS report   |
| South Georgia  | Assurance       | Financial                | Accounts Receivable -                        | To review the collection, accounting, management and reporting of accounts receivable.   |
| State College  | Assuidille      | FIIIa/IUdI               | OIA Request                                  | To analyst Emited Street in Language and the AFD C CCC   |
|  | Special Project | Financial                | Financial Procedures<br>Review - OIA Request | To conduct limited financial procedures related to the AFR & BCR   |
|  |                 |                          | , Oir nequest                                |  |