## In the Know with OneUSG Connect

April 10, 2019 Facilitator: Jodi Frazier

- ✓ Muted on entry. Please remember to unmute
- ✓ Let us know if you have difficulty hearing

## **Housekeeping Items**

- This WebEx is being recorded and the archive/presentation will be available on the OneUSG Support Website. The recording will be sent out within 48 hours of the presentation.
- Please chat us your questions. We will review those at the end of the presentation during our Parking Lot Review
- There will also be a time during the end of the presentation for additional Questions & Answers



## **Agenda**

- Self Service
- Payroll
- Time & Labor
- Benefits
- Human Resources
- Trainings & Upcoming Events



## **Self Service**



## Production Support Update

- Lillian Lukyamuzi has joined the HR, MFE, and Self-Service production support team at ITS
  - Focus on Manager Self Service, Employee Self Service
  - Working with HR and HRDM
- Production Support Job Aids In Process
  - Reviewing Transactions After Approval
  - How to delegate MSS authority to a proxy
  - How to initiate MSS transactions
  - How to insert ad hoc approver/reviewer
  - MSS FAQs



## Production Support Update

- Continue to submit tickets to OneUSG Connect Support
- Include:
  - Transaction name + Navigation Path (My Team or Navigator)
  - Screenshots
  - CTRL + SHFT+ J

Browser	IE/11.0
Browser	IE (44.0
	IE/11.0
Operating System	WIN10
Browser Compression	ON (gzip)
Tools Release	8.56.12
Application Release	HRMS 9.20.26.400
Service Pack	26
Page	PT_LANDINGPAGE
Component	PT_LANDINGPAGE
Menu	NUI_FRAMEWORK
User ID	ITS_KMANLEY
Database Name	HPRCS
Database Type	ORACLE
Application Server	//pshprcsa1.bor.usg.edu:9100
Component Buffer Size (KB)	426



# Welcome GA Southern to MSS



- Georgia Southern went live on MSS Friday, April 5<sup>th</sup>
- Continue to work with USO on MSS roadmap and improvements

# Forms Standardization Session

- April 18<sup>th</sup> session at MGA to start the conversation
- FOCUS: create new positions and change/re-classifying existing positions
  - Gather details on required data elements
  - Discuss institutional business practices to identify commonalities/gaps
- To prepare for this session, please:
  - Review and be familiar with the current forms/documents required to request a new position or request a change/reclass to an existing position



## Going Live with Cohort 5: Automatic Database Updates

Manual Data Entry on Final Approval
Change Absence Balances
Change Time and Absence Approver
Security Request Form
Manager Self Service Request (misc.)
Updates to Job Profile in Careers
Add Position
Change Position
Inactivate Position

<sup>\*</sup>requires institution to be configured on Change Funding Transaction



### **HPLAY**

- Reminder: all institutions have access to HPLAY
- Refreshed from Production ~monthly
- Login with Single Sign On credentials



### Reminders

- OneUSG Connect Careers & MSS Strategic Planning Session
  - April 18, 2019 at Middle Georgia State University
    - 9:30am 3:30pm
- Multiple Components of Pay (MCOP) Training
  - May 9, 2019 Middle Georgia State University
    - Times TBA
- MSS Regression Testing
  - May 16<sup>th</sup> at ITS in Athens
    - Times TBA





- TAX 1<sup>st</sup> Quarter, 2019 Quarterly Payroll Tax Returns
  - Final 1Q2019 tax returns will be submitted to ADP Tax Services for processing today, Wednesday, April 10, 2019
  - 941 returns will be available on <a href="https://facs.adp.com/">https://facs.adp.com/</a> later this month.
  - If you have questions, please contact the SSC Customer Support Team at <a href="mailto:oneusgsupport@usg.edu.">oneusgsupport@usg.edu.</a>



## Payroll – TAP Reminder

- TAP Tuition Assistance Program Reporting Update
  - See OneUSG Connect Payroll Communication sent Wednesday, March 06, 2019 for details.
  - Spreadsheets for 2019 Spring TAP reporting have been loaded to FTP for completion by TAP coordinators.
  - Many Institutions have submitted their Spring, 2019 data for processing. We are still working with a few Institutions to get their final data submitted.
  - Please reach out to us at <u>oneusgsupport@usg.edu</u> if you have questions or need assistance with this project



# Payroll - Reminder Common Remitter

- Retirement Enhancement Project Upcoming Practitioner Training
  - Refer to OneUSG Connect Communication sent 04/09/19.
  - This is the 1st of 3 meeting invites you will receive in the coming months. Please add to your calendar!
  - This project impacts Common Remitter, Benefits and HR so please forward to others that may benefit from this information.
  - Important topics covered:
    - Review 05/01/19 plan changes
    - Details on cutover approach for each vendor
    - Details and timing of April 30 contributions
    - Preview of changes
  - If you have any questions please submit a ticket via oneusgsupport@usg.edu



# Payroll-Upcoming Schedule

Bi-Weekly On Cycle Payroll Schedule									
Pay Period	Pay Period	Time Detail and Adjustments to SSC by	OneUSG Confirm		Pay Run				
Begin Date	End Date	2:00 PM	Date	Pay Date	ID				
03/24/19	04/06/19	04/08/19	04/09/19	04/12/19	94B1				
04/07/19	04/20/19	04/22/19	04/23/19	04/26/19	94B2				
04/21/19	05/04/19	05/06/19	05/07/19	05/10/19	95B1				

Monthly On Cycle Payroll Schedule									
		Pay Groups	Time Detail						
		to SSC by	and						
		9:00 AM	Adjustments	OneUSG					
Pay Period	Pay Period	(Paysheets	to SSC by 11	Confirm					
<b>Begin Date</b>	End Date	Created)	AM	Date	Pay Date				
04/01/19	04/30/19	04/23/19	04/24/19	04/25/19	04/30/19				

Off - Cycle Payroll Schedule										
		Off-Cycle								
		Request to	OneUSG							
Pay Period	Pay Period	SSC by 11	Confirm		Pay Run					
<b>Begin Date</b>	F		D-4-	Day Date	ID					
Begin Date	End Date	AM	Date	Pay Date	ID					
N/A	N/A	04/15/19	04/16/19	04/19/19	94X2					

# Payroll-Upcoming Schedule

Looking ahead to June, 2019

Bi-V	Veekly (	On Cycle	Payroll	Sched	ule		
		Time Detail					
		and					
		Adjustments	OneUSG				No Changes to June
Pay Period	Pay Period	to SSC by	Confirm		Pay Run		2019 Biweekly Payroll
Begin Date	End Date	2:00 PM	Date	Pay Date	ID		Schedule
05/19/19	06/01/19	06/03/19	06/04/19	06/07/19	96B1		
06/02/19	06/15/19	06/17/19	06/18/19	06/21/19	96B2		
06/16/19	06/29/19	06/28/19	07/01/19	07/05/19	97B1		
M	onthly	On Cyc	le Payro	ll Sche	dule		
		Pay Groups	Time Detail				
		to SSC by	and				
		9:00 AM	Adjustments	OneUSG		Pay	June 2019 Monthly
Pay Period	Pay Period	(Paysheets	to SSC by 11	Confirm		Run	Payroll Schedule has
Begin Dat ▼	End Date	Created) 🔻	AM 🔻	Date 🔻	Pay Da ▼	IE 🕶	been adjusted
06/01/19	06/30/19	06/19/19	06/20/19	06/21/19	06/28/19	96M1*	
	Off - Cy	ycle Payı	roll Sche	edule			
		Off-Cycle					
		Request to	OneUSG				June 2019Off-Cycle
Pay Period	Pay Period	SSC by 11	Confirm		Pay Run		Payroll Schedule has
Begin Date	End Date	AM	Date	Pay Date	ID		been adjusted
N/A	N/A	06/12/19	06/13/19	06/14/19	96X1		
N/A	N/A	06/26/19	06/28/19	06/29/19	96X2		



#### Summer Payroll Processing

- Today's HR update will provide details regarding processing and upcoming training schedule
- Basic processes will be the same as last year
- Remember...The Importance of Communication and Collaboration!
- Internally, HR, Payroll and Budget Offices need to agree on schedules, due dates and lock-out periods.
- How can SSC assist? Please reach out to us at oneusgsupport@usg.edu if you have questions or need assistance.



#### Modified 2019 Comp Time Payout Schedule

- An exception has been approved this year due to system downtime associated with the OneUSG Connect implementation of Augusta University.
- Current Policy: All compensatory time balances on record as of May 31 must be paid out no later than the final biweekly pay period in June each fiscal year.
- Exception: Payout amounts will be based on balances on record as of May 18, 2019 and will be paid out on the first June payroll (pay date of June 07, 2019).
- Watch for update processing guidelines coming soon



- Upcoming 2019 Fiscal Year-end reminder
  - Refer to OneUSG Connect Communication dated
     December 18, 2018 including presentations from Mid-Year
     Fiscal Affairs Workshop
  - Important updates are attached including:
    - Updated Employee Pay and Supplemental Pay Matrix
    - Definitions of Supplemental Pay
    - · Change eliminating fiscal-year end adjustment payroll



### **Time & Labor**



# Compensated Absences Report

- Part of the fiscal year end audit process.
- Provides institution's liability of employee vacation and compensatory time as of the end of a fiscal year.
- This year ITS/SSC will run the compensated absences report and provide the results in the institutional folder on the secure FTP server.



## **Processing Notes**

- The 2019 fiscal year compensated absences report runs each month after the final biweekly and monthly oncycle payrolls are confirmed.
- Subsequent fiscal year reports will run quarterly.
- Monthly results are 'estimated' because subsequent offcycle absence processes creates adjustments.
- Off-cycle absence balance adjustment processes will not run for June.



## **Query Results**

Results in the query will include **employee id**, **employee record**, **paygroup**, employee status, employee name, accrual code, period ending date and the following:

- **Column I** HCM Beginning Balance July 1, 2018
- **Column J** Absence entitlements earned (hours)
- **Column K** Absence entitlements earned (amount)
- **Column L** Absence Taken (hours)
- **Column M** Absence Taken (amount)
- **Column N** Absence hours Adjusted
- **Column O** Absence ending balance hours without cap (this is the ending balance in HCM)
- **Column P** Absence ending balance hours with cap (max 360 hours liability)
- **Column Q** Hourly Rate
- **Column R** FYTD Balance Amount



## **Query Results**

		Period	Beg. Bal.	FYTD Hrs	FYTD Bal.	FYTD Hrs	FYTD Bal.	FYTD Hrs.	Bal w/o	FYTD Bal		
Paygroup	Accrual Code	Ending Date	Hours	Earned	Earned	Taken	Taken	Adj	Сар	Hours	Hourly Rate	FYTD Bal Amt
XXA	Vacation	3/31/2019	405.5	126	3009.7	129.5	3093.31	0	402	360	23.886538	8599.15
XXA	Comp Time	3/31/2019	0	0	0	0	0	0	0	0	23.886538	0
XXA	Vacation	3/31/2019	349	126	4006.68	98.5	3132.21	0	376.5	360	31.799038	11447.65
XXA	Comp Time	3/31/2019	0	0	0	0	0	0	0	0	31.799038	0
XXY	Vacation	3/31/2019	0	126	4668.36	8.5	314.93	0	117.5	117.5	37.0505	4353.43
XXY	Comp Time	3/31/2019	0	0	0	0	0	0	0	0	37.0505	0
XXY	Vacation	3/31/2019	102.4	126	4589.82	63	2294.91	0	165.4	165.4	36.427135	6025.05
XXY	Comp Time	3/31/2019	0	0	0	0	0	0	0	0	36.427135	0
XXF	Vacation	3/31/2019	0	0	0	0	0	0	0	0	34.766908	0
XXF	Comp Time	3/31/2019	0	0	0	0	0	0	0	0	34.766908	0
XXH	Vacation	3/23/2019	395.7	112	3187.7	220.75	6282.89	0	286.95	286.95	28.461577	8167.05
XXH	Comp Time	3/23/2019	5.25	19.5	555	24.75	704.42	0	0	0	28.461577	0
XXH	Vacation	3/23/2019	57.03	112	2057.02	165.42	3038.14	0	3.61	3.61	18.36624	66.3
XXH	Comp Time	3/23/2019	11.85	4.125	75.76	15.975	293.4	0	0	0	18.36624	0



## **Benefits**



### **Auto Enroll - Review**

- Non-exempt employees only (H or J pay groups).
  - **Exempt employees** are enrolled via the Alight portal. After the initial election / enrollment, Auto Enroll will maintain savings plan enrollment.
- Primary job records only. Secondary jobs do not drive eligibility.
- Pay roll status is A Active, L Leave of Absence, P Leave with Pay, S
   Suspended, W Short Work Break
- Regular (Reg) Non-exempt employees working 20 hours or more will be enrolled in TRS (Teachers Retirement System).
- Regular (Reg) employees working less than 20 hours will be enrolled in GDCP (Georgia Defined Contribution Plan).
- Temporary (Temp) employees (regardless of number of hours worked) will be enrolled in GDCP.
- Pay groups: G Graduate Assistants, T Student Assistants, V Student Assistantship Program, and W College Work Study are ineligible for retirement plans so they are excluded from Auto Enrollment along with rehired retirees.



### **Human Resources**



## Full/Part-Time Indicator Position Management

- Employee Categories policy in the Human Resources Administrative Practice Manual is being updated
  - Include definition for full-time and part-time
    - Full-time = 1.00 FTE
    - Part-time = 0.01 0.99 FTE
  - This change will not affect current benefits eligibility policy
- Currently in OneUSG Connect:
  - 1,159 positions set to full-time with less than 40 standard hours
  - 950 positions set to part-time with 40 standard hours



## Full/Part-Time Indicator Position Management

- Next Steps
  - ITS/SSC partnership to send out list of positions requiring update
  - Institutions will have an opportunity window to manually update positions
  - On a set date, to be determined during the next two weeks, ITS will complete the update via DBI
    - Institutions will be asked to review for accuracy

(Be on the lookout for additional information)



### Reminders

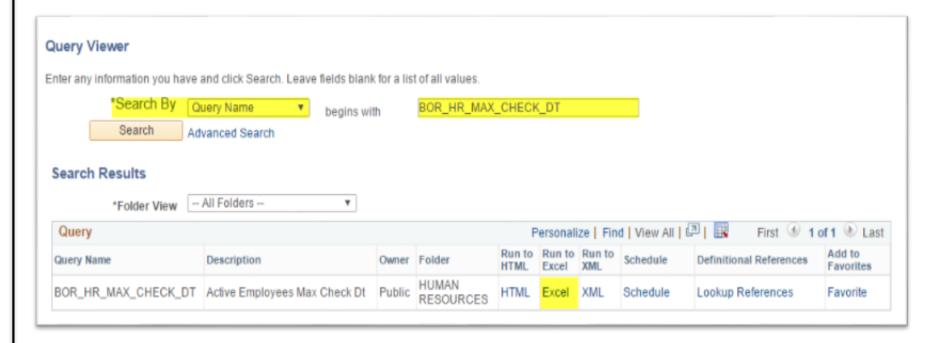
- MFE Refresher WebEx
  - April 23, 2019
    - 10:00am-11:30am
    - An email invite will be sent
- HR & MFE Regression Testing
  - May 6, 2019 at ITS in Athens
    - Times TBA



- In the past, SSC provided a report identifying employees in an active pay status but not being paid
- Institutions have expressed interest in having this information again
- A public query has been created for institutions to run
  - BOR\_HR\_MAX\_CHECK\_DT
  - Prompt on company number and max check date
  - A communication is forthcoming

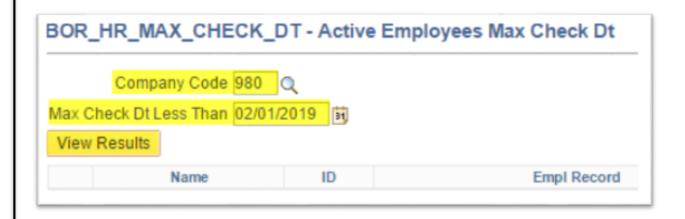


 Path: NavBar > Navigator > Reporting Tools > Query > Query Viewer





- Company Code
  - Enter your company code
- Max Check Date Less Than
  - Enter the appropriate date for your search
  - Example: 02/01/2019 will search for active employees who have not received a check in at least 60 days





Query results example

Active Employees Max Check Dt	7					
Name	ID	Empl Record	Org Relation	Pay Status	Max Check Dt	Pay Group
		0	EMP	А	3/30/2018	98L
		0	EMP	A	3/30/2018	98L
		0	EMP	A	3/30/2018	98L
		0	EMP	Α	5/25/2018	98C
		0	EMP	A	3/30/2018	98L
		0	EMP	A	11/9/2018	98C
		0	EMP	A	3/30/2018	98L



## **Summer Pay**

- Utilizing same process as last year
- Summer rows should be entered on the record with the primary job indicator
- Do not remove or change the position number, leave faculty in their current budgeted position
- Change Comp Rate to 0, leave the Annual Benefits Base Rate (ABBR) in place
- All summer pay will be loaded through Additional Pay
- Maymester will be included in the May payroll
- Employee will need an <u>active</u> Payroll Status to pay Summer I and Summer II (return from Short Work Break)
- Process can be used for **XXF**, **XXP** and **XXG** pay groups



 Important! Job Data must be in an active Payroll Status in order for summer pay to be processed

Work Location	<u>J</u> ob Information	<u>P</u> ayroll	Salary Plan	<u>C</u> ompensation	
Employee				Empl ID Empl Record	
Work Location	?				
	*Effective Date Effective Sequence		31		
	HR Status	Active			
	Payroll Status	Active			



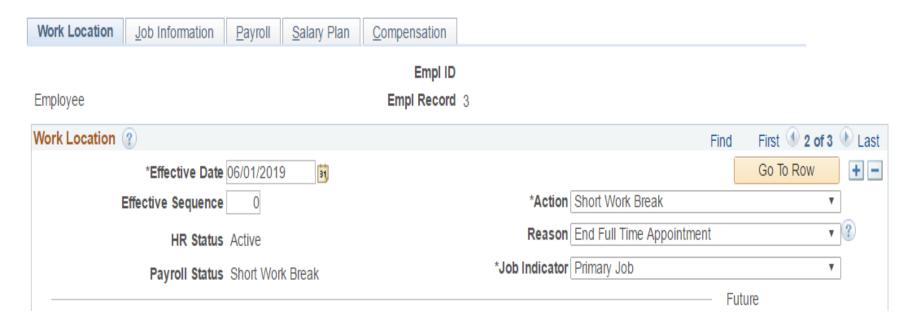
- If working in **June** 
  - Begin Appointment entry
    - Effective Date: 6/1
    - Effective Sequence: 1 (or next available sequence)
    - Action/Reason: Return from Work Break/Begin Appt
    - Compensation:
  - End Appointment entry
    - Effective Date: 7/1
    - Effective Sequence: 0 (or next available sequence)
    - Action/Reason: Short Work Break/End Appt
    - Compensation: 0



- If working in **July**
  - Begin Appointment entry
    - Effective Date: 7/1
    - Effective Sequence: 1 (or next available sequence)
    - Action/Reason: Return from Work Break/Begin Appt
    - Compensation: 0
  - End Appointment entry
    - Effective Date: 8/1
    - Effective Sequence: 0 (or next available sequence)
    - Action/Reason: Short Work Break/End Appt
    - Compensation: 0

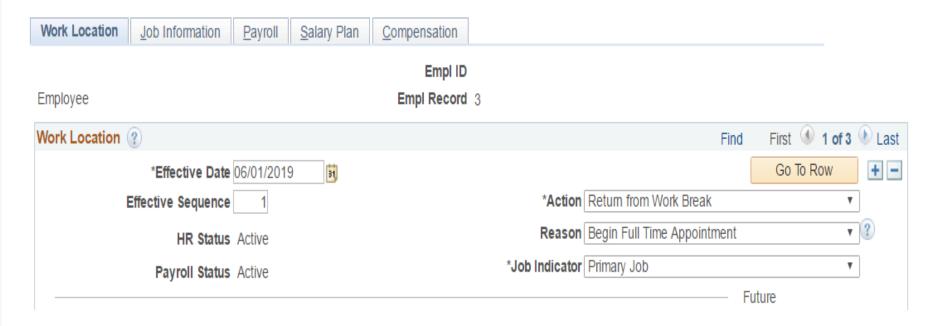


- There should be an existing 6/1 Short Work Break (SWB) row in Job Data
- This row must be present in Job Data in order to return the employee from SWB





- Enter a Return from Work Break (RWB) row in Job Data
- Places employee in an "Active" pay status for the summer





 Enter a Short Work Break (SWB) in Job Data to end the summer appointment

Work Location	<u>J</u> ob Information	<u>P</u> ayroll	Salary Plan	<u>C</u> ompensation				
				Empl ID				
Employee				Empl Record 3				
Work Location	?					Find	First 🐠 1 o	f 4 🕑 Last
	*Effective Date	08/01/2019	31				Go To Row	+ -
ı	Effective Sequence	0			*Action	Short Work Break		V
	HR Status	Active			Reason	End Full Time Appointment		▼ 😗
	Payroll Status	Short Worl	k Break		*Job Indicator	Primary Job		V
							Future	



- For employees working both summer semesters, the June and July entries may be combined (RWB Begin Appointment 6/1, SWB End Appointment 8/1)
- XXJ (Academic Year Non-Exempt Staff) and XXX (Academic Year Exempt Staff) should have summer positions entered on an additional employment instance
- If you have any employees in the XXJ or XXX pay groups that will be working during the summer, notify your SSC payroll representative so a calendar can be setup for these groups
- Training on Summer Pay Process is coming soon (couple) of weeks)
- Revised job aid has been posted to the OneUSG website <u>www.usg.edu</u> > OneUSG Connect Training > Documentation > OneUSG Connect Job Aids: Human Resources > Summer Faculty Hiring



- Other job aids available on the OneUSG website <u>www.usg.edu</u> > OneUSG Connect Training > Documentation
- OneUSG Connect Job Aids: Payroll
  - Additional Pay
  - Additional Pay Utility (mass load option)
- OneUSG Connect Job Aids: Absence Management
  - Summer Faculty Leave Accrual
- Contact OneUSG Connect Support for additional information



# Trainings & Upcoming Events



## **Training**

#### **OneUSG Connect Web Query 101**

Fort Valley State University Thursday, April 18, 2019 9 a.m. – 4 p.m.

- Designed to provide additional hands-on training to HR and Payroll practitioners using the Web Query tool in OneUSG Connect to build basic queries
- Agenda
  - Locate and Run an Existing Query
  - Create a Basic Query
  - Add Selection Criteria
  - Add Run-Time Prompts
- Registration details provided in a General Communication distributed Monday, Apr. 1
- Registration closes Friday, Apr. 12 at 5 p.m.



## **Training**

#### **OneUSG Connect Payroll Practitioner**

Shared Services Center Thursday, May 2, 2019 9 a.m. – 4 p.m.

- Designed to provide Payroll practitioners with a review of prepayroll and payroll processing tasks
- Registration details will be provided in a General Distribution Communication this week



## **Training**

#### **OneUSG Connect New HR Practitioner**

Shared Services Center
Thursday, May 16, 2019 9 a.m. – 4 p.m.

- Designed to provide new HR practitioners with an overview of Common HR tasks in OneUSG Connect
- Facilitators will guide attendees in hands-on training and share additional resources they may use for reference
- Registration details will be provided in a General Distribution Communication in late April



## **Upcoming Events**

- OneUSG Connect Non-Standard and Supplemental Pay Compliance and Standardization (MCOP) Kick Off WebEx
  - April 11, 2019
    - 2:00pm-3:00pm
- OneUSG Connect Benefits WebEx
  - April 11, 2019
    - 2:00pm 3:00pm
- Retirement Enhancement Project Practitioner Training WebEx
  - April 18, 2019
    - 10:00am 11:30am
- "It's Exciting to Go Live with Cohort Five" Presentation WebEx
  - April 25, 2019
    - 2:00pm 3:00pm
- OneUSG Connect In the Know WebEx
  - May 8, 2019
    - 11:00am 12:00pm



### In Case You Missed It

- Blackout Date for Cohort 5 Go Live Reminders
  - June 7, 2019 @5:00pm June 11, 2019 @7:00am
  - June 21, 2019 @5:00pm June 24, 2019@7:00am
  - June 16, 2019 Cohort 5 Goes Live (Welcome to Augusta University)
- DBI Approver Information Needed
  - Email Jules Donnelly at <u>Jules.Donnelly@usg.edu</u> with the DBI Approvers Information
  - Due by April 17, 2019
  - Required semi-annually but please feel free to update if/when changes are made



## **Review Parking Lot**

## **Parking Log Questions**

- Self Service Questions
  - Will MSS Ad Hoc Salary be part of the auto updates with Cohort 5 or will those still be manual?
    - Ad Hoc and Supplemental Pay will still be a manual process
- Payroll Questions
  - Concerns on the June monthly payroll being really
    - We understand the concern and we hope to continue the communication so that all institutions have time to prepare and make accommodations to meet the deadlines.
- Human Resource Questions
  - Will job codes also need to be adjusted for these positions? Can institutions opt out of using a DBI?
    - Some job code clean up will be required
    - If you choose to opt out; the manual clean up will need to be completed by the deadline (TBD)
- Benefits Questions
  - Does the system understand when an employee is exempt? Do we need to select exclude from auto enroll for exempt hire?
    - Yes, the process does know
    - Auto enroll for exceptions can be found in slide 27
  - What happen to employees who are age 60+ who have the option to opt out
    - This will be address in future benefits WebEx presentations
- Please submit all questions regarding Summer Pay and Budget Prep to oneusgsupport@usg.edu



## Questions and Wrap Up