

**REGENTS ACADEMIC COMMITTEE ON LIBRARIES (RACL)
2020 SPRING GENERAL MEETING MINUTES**

April 10, 2020
Virtual Meeting

ATTENDEES:

RACL Committee Members:

Alan Bernstein, Valdosta State University
Joy Bolt, University of North Georgia
Laura Burtle, Georgia State University
Lisa Carmichael, Georgia Southern University
Laura Clark, Abraham Baldwin Agricultural College
Kathy Davies, Augusta University
Angiah Davis, Gordon State College
David Evans, Kennesaw State University
Julius Fleschner, Georgia Highlands College
Sonya Gaither, Clayton State University
Karen Glover, Georgia Tech
Toby Graham, University of Georgia
Debbie Holmes, College of Coastal Georgia
Beth Jones, East Georgia State College
Lynn Kelly, South Georgia State College
Tamatha Lambert, Middle Georgia State University
Frank Mahitab, Fort Valley State University
Barbara Mann, Georgia Gwinnett College
LaVerne McLaughlin, Albany State University
Robert Quarles, Atlanta Metropolitan State College
Jackie Radebagh, Columbus State University
Andrea Stanfield, University of West Georgia
Jeff Steely, Georgia State University
Ru Story-Huffman, Georgia Southwestern State University
Shaundra Walker, Georgia College & State University
Melissa Whitesell, Dalton State College

University System of Georgia/GALILEO/GIL:

Lucy Harrison, Jeff Gallant, Russell Palmer, Tiffani Reardon, John Stephens, Joy Woodson, Deena Anderson, Barry Robinson, and Sean Purcell

MEETING CALLED TO ORDER:

- Chair Ru Story-Huffman welcomed everyone and called the meeting to order;
- Roll/Attendance of the group was provided by Lucy Harrison;
- The agenda for the meeting was presented by Lucy Harrison and approved; and

- The minutes from the 2019 Fall General RACL meeting held November 14 and 15, 2019, at The Alida Hotel, Savannah, Georgia were approved.

COVID-19 PLANS:

- Lucy Harrison led the discussion of institutional approaches and concerns by the group.
- Lucy Harrison also provided an update on the courier service/GIL Express in response to COVID-19.
- Toby Graham provided the following HathiTrust Emergency Temporary Access Service (ETAS) update:
 - Key Factors:
 - Authentication is required to access
 - Only six USG institutions have this capability due to the requirement of having both InCommon membership and SAML V2.0/Shibboleth authentication for all users.
 - Material available will only be holdings from home institution. In our case, USG is treated as one entity, so we have access to all available material held within USG;
 - Applicable material will be viewable on a 1 copy = 1 user basis for a period of 60 minutes. This cannot be changed. User idleness may cut access short. Continuous activity could stretch it beyond 60 minutes;
 - All viewing must occur online. No downloading available. Downloading for accessibility remains in place;
 - Service only available while library and all branches are closed. If branches open, may not be allowed to participate;
 - They did not recommend updating holdings. If we did any updates will not be immediately processed; and
 - Expect there to be imperfect matching, so some material we do have may show that we don't have access. They will not be addressing these on a title by title basis nor prioritizing adding specific titles. (UGA has found some examples of the opposite being true.)
 - USG Participants:
 - HathiTrust ETAS is available for
 - Augusta;
 - Georgia State;
 - Georgia Tech;
 - Kennesaw State;
 - UGA; and
 - University of North Georgia.

- HathiTrust and OpenAthens
 - In 2018, successful pilot using OA to access HT through InCommon (no need for Shibboleth);
 - Still requires InCommon membership (Most USG schools are not InCommon members);
 - OA access is growing in US;
 - OA is a trusted Shibboleth/SAML federation just like InCommon and USG resources are already set up;
 - If OA was a trusted network like InCommon, HT access for all USG institutions could be accomplished in short order; and
 - HT says they are willing to do this, if enough customers request.

- Proposal:
 - RACL requests that HathiTrust treat OpenAthens as a trusted federation (as it currently does for InCommon);
 - Benefits:
 - No need to set up Shibboleth;
 - No need to join InCommon; and
 - Fast deployment and access to HathiTrust materials.
 - Drawbacks:
 - There may be some cost associated with this (though it is likely OA or GALILEO may be able to absorb those costs; and InCommon membership also costs \$).

GALILEO UPDATES:

- Lucy Harrison provided the following update on the Strategic Plan and general updates of GALILEO:
 - GALILEO Strategic Plan:
 - Now in Third Year:
 - User Experience;
 - E-Resources/Content;
 - Awareness/Marketing;
 - Training;
 - Partner Tools and Services; and
 - RACL-Specific Goals.
 - Still working toward these goals;
 - Update planned for the near future; and
 - COVID-19 uncertainty.

- Lucy Harrison also provided the following update concerning OCLC concerns:
 - OCLC Discussion
 - We dropped FirstSearch/WorldCat Discovery in July;
 - No concern about FirstSearch, but missing the view of holdings in WorldCat.org;
 - Several other states have dropped or are considering it;
 - ICOLC is also concerned; and
 - Lucy reminded members that GALILEO had earlier surveyed its stakeholders and has provided those results to ICOLC and OCLC.
 - Revised Discussion Topics

At the ALA Midwinter Meeting, we asked OCLC about:

 - Their plans to ensure the continued accuracy and relevancy of the WorldCat database, especially the WorldCat.org interface;
 - The need for more transparent and flexible pricing;
 - The need for better standards compliance, interoperability, and more flexible migration pathways for their products; and
 - Their long-term business sustainability plans, in light of recent marketplace developments.

Conversation to continue with OCLC leadership at ICOLC SC.
 - Next Steps
 - ICOLC task force convened (virtually);
 - Revising specific questions;
 - Planning for virtual session (at ICOLC meeting?);
 - Skip Prichard and Board Rep(s) invited; and
 - Statement from ICOLC to follow.
 - Current Areas of Focus
 - Pricing too high / pricing models not transparent;
 - How to ensure WorldCat remains (returns to?) an accurate and accessible reflection of the world's library holdings;
 - Need for sustainable and flexible product development that addresses relevant standards and interoperability; and
 - General concerns about plans for future given external threats.
- John Stephens provided the following update concerning E-Resources and Billing:
 - USG on GALSTEER Committees
 - E-Resources Committee
 - Current representative is Tim Daniels (UNG); and
 - The e-resources committee will provide guidance and assistance for evaluating existing GALILEO resources, selecting new resources, and assessing resource needs through surveys and other methods.

The e-resources committee may form ad hoc committees to address other issues identified in the course of its work.

Overlap Subcommittee

- USG Representatives were Melissa Johnson (Augusta), Austina Jordan (UNG), and Edward Whatley (GCSU); and
 - Major finding is that in each comparison both vendors offer significant unique resources, despite various levels of overlap and differences in size and composition.
- Open Research Library
 - Open Research Library is now available for discovery in EDS and is linked in the GALILEO databases listings for higher education members. The collection is growing and currently contains 20,000 open access ebooks. Users can browse and search for Open Access books from various publishers and providers, including all Knowledge Unlatched books.
 - License Terms in Primo
 - GALILEO staff have now made license terms available to end users in Primo for all GALILEO managed EBSCO and ProQuest collections.
 - John reviewed USG Group Pricing Costs for PsycINFO, PsycARTICLES, Films on Demand, MLA, CINAHL, MEDLINE w/ Full Text, and Westlaw.
 - GALILEO FY21 Resource Renewal Timeline
 - March: Receive final fall FTE/enrollment numbers;
 - April: Negotiate renewal quotes for core and cost share resources;
 - May: Send out quotes to institutions, gather commitments, confirm billing contacts;
 - June: Finalize selections and documentation for FY21 payment;
 - July: Add consortial licenses to Alma; and
 - August: Send invoices to institutions.
 - New Cost share Resources for FY21
 - Cabells Whitelist and Blacklist;
 - HeinOnline Academic and Fastcase;
 - World Politics Review (EBSCO);
 - LibKey; and
 - ACS Guide to Scholarly Communication.
 - E-Journals
 - Working on “case studies” to show benefit from Elsevier; and
 - Sharing with those institutions first; and
 - Survey on potential Wiley deal to go out soon.

- Russell Palmer provided the following OpenAthens update:
 - Status
 - 23/26 USG institutions complete;
 - University of Georgia: Connection set, completing resource activation; and
 - Atlanta Metropolitan: Pending;
 - Current focus: private academics;
 - Augusta University: Set for May go live;
 - Morehouse School of Medicine: Live March 31; and
 - Oglethorpe Univ. and Piedmont College: Preparing.
 - Next up: Public libraries; and
 - Complete: Pilots, TCSG.
 - Issues
 - Issue with EBSCO resources, January 14-21;
 - Small issue with EBSCO resources, March 4; and
 - Google Cloud issues, March 26.
 - EBSCO & OpenAthens
 - Committed to service improvements:
 - Strengthen technical best practices;
 - Unify lines of support, better communication; and
 - 24/7/365 third-line support is critical.

The meeting adjourned for a break at 10:58 a.m., and reconvened at 11:15 a.m.

Lucy Harrison provided the following update on the GALILEO Portal Redesign:

- GALILEO Admin work almost complete;
- Changes to portal start page in progress;
- Planned release late summer 2020 (July 21);
- Communication, training, data cleanup planned; and
- Huge thanks to GDAC Committee.

GIL UPDATES:

- Lucy Harrison provided the following update on the Ex Libris Negotiations:
 - Ex Libris Negotiations
 - Agreement on terms;
 - Covers next 5 years, renewed annually;
 - Some reduction in price;
 - New sandboxes (from 4 to 12); and
 - Syndetics Unbound for all USG schools.
 - Still needs to be posted as sole source; and
 - Will be signed by BOR after that.

- Ex Libris Continued Concerns
 - Price decrease not enough to offset ALG stopgap (which is decreasing itself);
 - Price still increases 3% each year (without increase in state funds);
 - Have not opened up API access;
 - Additional products (Exploro, Leganto, Rapido) will be extra; and
 - Pricing still high compared to peers (Florida, SC, CARLI, CSU).

- Timeline
 - 2015 – Decided on Ex Libris Alma/Primo;
 - 2016 – Georgia Tech went live;
 - 2017 – Rest of USG went live;
 - July 2020 – Initial 6-yr terms conclude;
 - July 2020 – New 5-yr terms in place (FY20-21 through FY24-25);
 - By the end of those terms, all USG will have been live on Alma for 8+ years;
 - FY2020-21 (next year) – Business as usual;
 - FY2021-22 – Plan and release RFP (Spring 2022?);
 - FY2022-23 – Make decision;
 - Award RFP (to Ex Libris or other);
 - Move to open source?;
 - Some combination of both?;
 - If award to Ex Libris, new terms take effect in FY23-24; and
 - If other decision, 2 years to plan for and move off Alma.

- Joy Woodson provided the following update on the GIL Users Group Meeting (GUGM):
 - Vision 20/20: Putting Partnerships into Focus
 - Originally postponed, now canceled for spring 2020;
 - Refunds for registrants;
 - Contacted presenters to offer option to present virtually or postpone to spring 2021;
 - Keynote speaker: Marshall Breeding – will ask him to present in spring 2021 instead; and
 - Will communicate with remainder of USG once we have heard from presenters.

- Sean Purcell provided the following GIL/Alma Update:
 - Coronavirus
 - Ex Libris did not apply the April Alma release:
 - In light of the Coronavirus (COVID19) pandemic, and in consultation with the user groups, Ex Libris will not release this release in order to allow libraries to focus on their operational preparations and activities.
 - Please keep this operational status spreadsheet updated:

- <http://goto.gil.usg.edu/covid19>
- A few things many libraries have done during the coronavirus closure:
 - Added a calendar exception that will extend due dates to the next open date
 - Disabled GIL Express Requests
 - Turned off "Serves Other Institutions"
 - Disabled Recalls
- A Banner has been added to GIL-Find:
 - NOTICE: Some services are currently unavailable/Due Dates for books may have been changed. Please see your library's website for further details.
- GIL has set up a coronavirus closure suggestions and resources page:
 - <https://sites.google.com/view/g3almatraining/support/covid-19>
- General News:
 - GIL Express: GIL Express has been disabled in Alma/Primo for all institutions;
 - GIL Express Blocking report and autoblocking of patrons has been disabled
 - Annual meetings with institutions continue: Meeting w/Coastal and Clayton this month;
 - The ELUNA conference has been cancelled. They will be offering a no fee online event. Registration information for this virtual event will be available mid-April; and
 - GIL Functional Committees March Update Google Doc is here.
- Details on Alma negotiation concessions:
 - We will be getting 8 more Alma sandboxes.
 - Plan for assignment of new sandboxes:
 - GIL to present a list of suggested institutions to the GIL Coordinating Committee. Let that group deliberate and come up with the final list; and
 - After that, if any other institutions feel strongly about getting a sandbox, then we need to plan for some sort of appeal process.
 - All institutions will be receiving Syndetics Unbound.

RACL COMMITTEE UPDATES:

- There was no update provided by David Evans on the Collection Development/Greenglass Committee.
- Barb Mann provided an update on the USG E-Resources Portfolio Analysis and a motion was made and seconded to transition this group into a permanent USG committee within the existing GIL functional committee structure.
- Sonya Gaither provided an update on the Assessment Committee.

- Julius Fleschner provided the following update on the Information Literacy/GenEd Redesign:
 - Update 1: General Education Implementation Group
 - We have a draft design of the new general education;
 - It is competency based;
 - Much of this is what you would expect, but there are some interesting elements for libraries;
 - There is a “robust discussion” around adding information literacy to written communication. (Our voices are being heard!); and
 - Implementation timeline was pushed back to Fall 2022. Possibly be pushed back to Fall 2023.
 - Update 2: RACL-IL
 - We have been working to craft an agenda for 2020 and holding elections for a chair-elect;
 - Timeline is a little wonky, but we are planning to address PD needs around the new general education similar to the Precision Academics series;
 - **May:** Overview of the new general education from a library perspective, what RACL-IL will be doing in the next couple months;
 - **June:** How to engage faculty to build productive instructional partnerships;
 - **July:** Engaging with Data/Digital Fluency
 - Possibly ask the keynote speaker from Georgia International Conference on Information literacy to share thoughts.
 - **August:** Establishing and teaching a credit library course;
 - **September:** Teaching IL in Math;
 - **October:** Teaching IL in Social Sciences;
 - **November:** Teaching IL in Science;
 - **December:** Teaching IL in Data/Digital Fluency; and
 - **January:** Open membership discussion with prompts.
 - What’s happening at your campus with the new general education? What are your needs?
 - Hold new elections
 - Julius has started discussion with ALG about creating auxiliary material around the new general education and information literacy modules. There is some interest in a digital textbook of sorts; and
 - Jeff also suggested reaching out to eCore to see if there is interest in building a digital and data fluency course that could be taught by librarians.

NEW RACL EXECUTIVE COMMITTEE MEMBERS:

- Ru Story-Huffman introduced the following new RACL Executive Committee Members:

Andrea Stanfield (UWG) – Chair-Elect;
Lisandra Carmichael (Georgia Southern) – Secretary;
Alan Bernstein (Valdosta) – At-Large; and
Joy Bolt (UNG) – At-Large.

OTHER MEMBER UPDATES:

Lucy Harrison led the discussion of other member updates by the group.

The meeting was adjourned at 12:30 p.m.