

RACL Executive Committee (RACL)
Meeting Minutes
March 10, 2023

RACL Exec Attendees:

Joy Bolt
Lisa Carmichael
David Edens
Julius Fleschner (Chair)
Sonya Gaither
P. Toby Graham
Debbie Holmes

LaVerne L. McLaughlin
Leslie N. Sharp
Andrea Stanfield
Jeff Steely
Melissa Whitesell
Bradley Warren

GALILEO/USG Staff:

Michael Allen
Deena Anderson
Brad Baxter
Sean Boyle
Lucy Harrison
David Seamus Narron
Russell Palmer

Sean C Purcell
Barry K Robinson
John Stephens
Mike White
Joshua Walker Wier
Joy Woodson

Agenda and Minutes:

Julius Fleschner called the meeting to order. Roll was taken. Lucy stated that everyone on this call must have signed the confidentiality agreement for RFP. If attendees have not signed the agreement, they were asked to leave at this time. Bradley Warren moved to approve the agenda. Leslie Sharp seconded. Toby moved to approve the minutes. Melissa Whitesell seconded. Agenda and minutes were approved.

General Updates (including budget):

- **GALILEO/GIL Updates** - The GALILEO state funding that was cut a couple of years ago was being used mostly to pay for USG and K-12 resources. We will either need to get the funding back, or make some difficult decisions in the future. We do have some reserves, so will not need to cut anything next year. The GIL and ALG budgets are in good shape.

Inclusive access – the BOR business procedures manual was changed in late last year to allow for opt-out inclusive access. John is still working with some publishers to get some low-cost (under \$40) inclusive access materials available to everybody. We're not going to be signing any central contracts for inclusive access materials. We're just going to be hopefully pointing folks in the direction of some publishers that have agreed to provide some low-cost options for inclusive access.

Gen Ed redesign seems to be on hold. Julius had been our library representative when Dr. Denley was here. Dr. Monga said that he was planning on bringing the Gen Ed Team back together probably later this year. Julius stated that he had not heard anything from the Gen Ed redesign group since Dr. Denley left. Julius will email the group once he hears anything.

Scorecards/Metrics – The Chancellor has a strong interest in dashboards, scorecards and metrics, and so we will need to identify some success metrics for GALILEO. The System Office did a little bit of work on that and then Lucy hasn't heard anything on that in the past couple of months. The members shared what they have heard at their institutions.

Brad Warren (Augusta State University) shared that they are wrestling with the new student success metric in relation to faculty performance metrics and how that trickles down to student learning objectives. It's still in process, but they've been given latitude to do what works best for them. David Edens (ABAC) has also heard some rumblings about some new realignments on what they're going to be using for metrics, but nothing concrete yet. The Chancellor wants these dashboards with high visibility into the metrics that schools have identified and making that available publicly.

Dr. Lisa Carmichael (Georgia Southern University) mentioned that the VP's and Deans are required to have these dashboards at Georgia Southern. The effort at Georgia Southern was led by Scott Lingrel who is now at the system office. She will share a link to the dashboard that is used at Georgia Southern with the group.

Cybersecurity Review Process - A few months ago Lucy was asked if there was anything that she could do around the cyber security review process so that USG libraries didn't have to take contracts that have been signed by the System office and put them through another local review. When GALILEO buys things on behalf of USG libraries, those contracts go through legal and cybersecurity review at the central office and shouldn't need to be locally reviewed again. Lucy reminded the team that she did send out a letter to that effect, and asked whether it has been helpful and to let her know if there is anything else that she can do.

IT/ERP Integration - The System Office has received a new directive that anything that that needs to connect to campus or central ERP systems (e.g., Banner, financial system, etc.) must also now be signed off on by IT. That's probably going to be a requirement for individual schools soon, if it isn't already.

ERIC Fiche - Joy Bolt (University of North Georgia) was wondering if it would be possible to get rid of local ERIC microfiche collections (which are little used and take up a lot of space) and instead create a couple of shared repositories for use statewide. A discussion was held. Joy will work on a proposal and share at Spring RACL.

GIL/ALMA Updates

New Committee: RACL Library Impact & Value (LIV)

- Recommended in the final report of the RACL Assessment Working Group (2019)
- Will be a standing committee; will report monthly
- Up and running as of January 2023

GUGM will be held as a virtual Conference May 16-18. Call for Proposals open until March 31st

The Alma/Primo Roadmap 2023/2024 is now available.

Committee Highlights:

- Acquisitions: Working on GUGM presentation on HathiTrust
- Analytics: RFP and wiki updates
- Cataloging: ERIC microfiche discussion, OCLC product evaluation
- Fulfillment: GE policy updates and damaged book slip procedures
- GALILEO Portfolio Analysis: Conducted survey in fall, analyzing data, making recommendations for FY 25
- GKR: New change statement posted to GKR site
- OPAC: Number of UX changes in place (in production)
- Special Collections: Updating wiki, working on GUGM proposal
- RACL LIV: Getting started. Elected officers and selected committee name

The full GIL/Alma updates report available [here](#)

RFP Results

EBSCO/FOLIO is the winner. What's included:

- EBSCO-supported FOLIO and Reshare (Implementation, hosting, maintenance and ongoing support and training)
- Panorama Full (analytics platform that combines data sets in a central place from different library and campus systems). Separate Panorama per Institution – e.g., ILS, Counter, ILL, Gate Count, Spring Share; Migration of ALMA data into Panorama; Potential to set up prior to full implementation.
- EBSCO Usage Consolidation and Loading Service
- Holdings IQ (Automated module for managing holdings data from different sources)
- LOCATE (Library Online Catalog by EBSCO) -OPAC (if needed; may use EDS)
- MARC Updates (Monthly automated feed of MARC records for online titles)
- Bibliograph (Catalog enrichment and linked data service)
- GobiPlus (free) and reduced pricing for GoBeyond and Reviews

Lucy reminded everyone that we followed an extremely robust, detailed, and lengthy process. The RFI began over two years ago, and we've been doing the RFP for 15 months. We had an inclusive evaluation process that included 18 evaluators (much larger group than usual). GIL functional committees also weighed in, and we had a demo open to anyone that was interested. We also had extensive and detailed functional requirements -- very robust, compared to typical ITS RFPs and ILS RFPs from peer organizations. Initially we were aiming for ~200 questions. We ended up with 336. Vendors had multiple opportunities to provide additional clarification, scores were revised and updated several times, and any individual question was scored by at least 5 people, and usually 7, 8 or more.

We should be saving a significant amount of money with this move. While there are some risks, we are also looking at mitigations for those risks. FOLIO is still in development, but that means it is still actively being improved. It has not been adopted by as many libraries as ALMA/Primo, but many libraries are live now, including large academic libraries and consortia, and more will be live before our go-live date. MOBIUS selected EBSCO FOLIO / Reshare (61 academics) as has the Library of Congress has also chosen FOLIO. Those consortia/libraries have commitments from EBSCO to develop additional functionality. We can do the same.

We are planning a 2+ year migration (go-live Summer 2025). While all libraries need to do some work, we will do all we can to minimize impact to libraries with limited resources. EBSCO will have a dedicated team of people supporting us during the migration, and GIL support staff will also be shifting most of our focus to the migration. We have planned to hire one additional position. We will have robust project plans and documentation.

EBSCO is a major vendor that is fully committed to FOLIO, ReShare, and our project. They have a proven track record of rolling out large-scale solutions for GALILEO (EDS discovery; OpenAthens; e-Content), and they have been exceptionally supportive of our work (e.g., access to APIs for Bento).

We are also looking forward to seeing some open source-specific benefits. The system will continue to grow and we can have real impact into that development. It's being developed to the latest standards and being designed for interoperability with other systems. If we (eventually) wish to move away from EBSCO support, we have options in that multiple other vendors support FOLIO or we could self-host if desired. Anticipated long term cost savings can be applied to other initiatives, returned to institutions, or used to further improve/support FOLIO.

The Planning Team shared their thoughts. Members discussed concerns.

Jessica Wheeler has been our procurement person at the University System Office. The next step is that she is going to post a notice of intent to award (NOIA). Lucy will communicate with RACL. Keep in mind that someone may protest. Vendors protest all the time. They may want to know why they didn't win.

Moving to FOLIO impacts more than just the USG. TCSG will have to negotiate their own contract on this. Emory is interested in learning about what we are doing with FOLIO. ReShare

offers some interesting options such as connecting to the PINES libraries, so it could have some impact beyond just our USG institutions.

Plans for Full RACL Meeting:

Will be held in person Friday, April 21, 2023 at the Middle Georgia State University Conference Center. Potential agenda items include RFP / ILS plans, strategic planning kickoff, and election of RACL officers. There will be a continental breakfast and lunch provided. We will not reserve a block of hotel rooms but will send out some suggestions. Registration deadline will likely be April 7.

Upcoming RACL Officer Elections:

Need candidates for:

- 2 At-Large positions (replacing Debbie Holmes and Lisa Carmichael)
- Secretary (replacing Angiah Davis)
- Chair Elect (Melissa Whitesell becomes Chair; Julius becomes Past Chair)

Past Chair compiles slate (Andrea Stanfield) and elections will be held at full RACL in April. Terms begin July 1.

Leslie N. Sharp (Georgia Tech) moved to adjourn the meeting. Brad Warren (Augusta State University) seconded.

Meeting Adjourned