

**REGENTS ACADEMIC COMMITTEE ON LIBRARIES (RACL)
2022 SPRING GENERAL MEETING MINUTES**

April 22, 2022
Virtual Meeting

ATTENDEES:

RACL Committee Members:

Dr. Alan Bernstein, Valdosta State University
Joy Bolt, University of North Georgia
Dr. Lisandra Carmichael, Georgia Southern University
Meghan Crews, East Georgia State College
Angiah Davis, Gordon State College
David Edens, Abraham Baldwin Agricultural College
Dr. David Evans, Kennesaw State University
Julius Fleschner, Georgia Highlands College
Feechi Hall for Dr. Sonya Gaither, Clayton State University
Barry Robinson for Dr. Toby Graham, University of Georgia
Debbie Holmes, College of Coastal Georgia
Alan Karass, Columbus State University
Lynn Kelly, South Georgia State College
Tamatha Lambert, Middle Georgia State University
Frank Mahitab, Fort Valley State University
Barb Mann, Georgia Gwinnett College
Dr. LaVerne McLaughlin, Albany State University
Robert Quarles, Atlanta Metropolitan State College
Dr. Leslie Sharp, Georgia Institute of Technology
Andrea Stanfield, University of West Georgia
Jeff Steely, Georgia State University
Ru Story-Huffman, Georgia Southwestern State University
Felix Unaeze, Savannah State University
Dr. Shaundra Walker, Georgia College & State University
Brad Warren, Augusta University
Melissa Whitesell, Dalton State College

University System of Georgia/GALILEO/GIL/DLG:

Lucy Harrison, Russell Palmer, Jason Steele, John Stephens, Mike White, Joy Woodson, Deena Anderson, Brad Baxter, Sean Boyle, Kevin Cottrell, Seamus Narron, Sean Purcell, and Joshua Wier

Guests:

Braegan Abernethy, Georgia State University
Tim Daniels, University of North Georgia

Marie Day, Kennesaw State University
Betsy Fleming, Georgia Highlands College
Guy Frost, Valdosta State University
Simon Hunt, University of Georgia Libraries
Mary W. Poland, University of Georgia Libraries
Christopher Stottlemyer, Clayton State University
Jennifer West, Savannah State University

MEETING CALLED TO ORDER:

- Chair Andrea Stanfield welcomed everyone and called the meeting to order
- Lucy Harrison conducted Roll/Attendance of the group
- The minutes from the 2021 Fall General RACL meeting held virtually on November 16, 2021, were approved
- The agenda for the meeting was presented by Lucy Harrison and approved
- Brad Warren, from Augusta University who replaced Kathy Davies, was introduced to group

MEMBER UPDATES:

Chair Andrea Stanfield led the discussion of member updates by the group.

GENERAL GALILEO UPDATES:

Lucy Harrison provided the following general GALILEO updates:

- Changes at USO
 - Chancellor Perdue started April 1
 - Dr. Stuart Rayfield still interim EVC
- Legislative Session
 - Raises for state employees (see reporting in AJC)
 - Budget generally still looking very good
 - SB 226
 - Sale or Distribution of Harmful Materials to Minors; provisions of Code Section 16-12-103 shall be applicable to libraries operated by schools
 - Revised version removes requirement that full text be posted online
 - “Divisive Topics” bills (HB 1084)
 - Higher Ed language removed (for now)
 - HB 1 –Campus Free Speech
 - No conflict with current BOR policy
 - HB 1435 –Gap Funding Bill
 - Assistance for students who have completed 80% of credits towards graduation. Passed but does not have dedicated funding.
 - SB 108
 - Creates new Commission for the Blind and the Visually Impaired
 - GPLS raised concerns. Duplicates their services to libraries.

- No vote this year. Likely will resurface next session.
- DLG Updates
 - Harmful content statement now live
 - Latest issue of partner newsletter is available at: <https://bit.ly/DLGUpdate2022Q1>
 - Partner Virtual Event April 14-15: “Connecting Users: Outreach and Use”
 - DLG subgrants under review (due April 1)
- Interface Updates (CRDL and GALILEO Portal)
 - Civil Rights Digital Library (CRDL)
 - Underlying technology updated
 - Move to currently supported technology stack for the public interface
 - Same stack as the redesigned GALILEO portal and DLG Georgia portal
 - Admin side already ported over during initial DLG update in 2006/7)
 - Interface redesigned:
 - More responsive design
 - Now incorporates IIF viewer and adds more visual elements (e.g., thumbnails)
 - Similar functionality to current CRDL site [all browse categories except Broad subject will be in place (people, place, event, educational resources, collections, and contributing institutions)]
 - Will have robust faceting and advanced searching like current DLG Georgia portal site.
 - Still working on some functionality:
 - Place browse
 - People browse
 - Institution browse
 - DLG review of functionality
 - User testing (late May)
 - Accessibility testing
 - Harvesting and updating content
 - Go live: TBD - likely June

Russell Palmer provided the following GALILEO Redesign update:

- December 2021 Release Highlights
 - Institution level bento customization
 - Add a bento with custom databases
 - Add a bento with custom EDS facets
 - Names for default boxes can be edited locally
 - Improved subject sorting
 - New "Print Materials" box for catalog (Alma, PINES)
 - Journals box now sourced from Alma (USG)
 - Added New Georgia Encyclopedia information to bento

- 2022 Planning
 - Development team is currently focused on Civil Rights Digital Library
 - Finishing in early summer, shifting back to GALILEO Search
 - GSS, GDAC, and Development continue to discuss 2022 priorities:
 - Personalization: completed user stories about possible personalization features with personas in mind
 - Reviewed remaining development requests from last year
 - Currently under review by GDAC
- General Goals (MVP) for December 2022 Release
 - User personalization of bento search
 - Add their own bento boxes
 - Turn off bento boxes
 - If bento is not desired, set default search to classic EDS
 - Institutional customization
 - Provide some level of institutional customization to the bento results page (add local links)
 - Provide some level of local application integration (LibApps)

Joy Woodson provided the following GALILEO Marketing update:

- GALILEO Annual Conference
 - June 14-16 (virtual)
 - Keynote Speakers: Danna Bell, Library of Congress, and Robin Katz, University of California-Riverside
 - Theme: “Imagine. Discover. Explore.”
 - Six sponsors: WestLaw, Infobase, OpenAthens, HeinOnline, EBSCO, and Springshare
 - Attendees to date: 108
 - Sessions: 17, including several on demand webinars
- GUGM Update
 - May 17-19 (virtual)
 - Keynote Speaker: Kyle Courtney, Copyright Advisor and Program Manager, Harvard University, Office of Scholarly Communications
 - Theme: “New Models for Sharing”
 - Attendees: 212
 - Sessions: 15, including MetaDoor session and GALILEO/GIL update on RFP
- GALILEO Ambassador Award
 - A recognition program to honor educators, librarians, or library staff
 - We have a handful of nominations; nomination period extended to May 2
 - <https://about.galileo.usg.edu/ambassadoraward>
- GPB Sponsored Ads
 - Ads running in morning hours throughout April, May and June
 - Changed GALILEO homepage to add instructions for any people coming to the site without prior information, password or login credentials
 - We expect to run additional campaigns over the next year or so

Russell Palmer provided the following OpenAthens update:

- Public Libraries
 - PINES - Only 3 systems left to do!
 - Meeting with EBSCO on Non-PINES & K12 in April
 - Will be reaching out to Non-PINES libraries soon
- Updates: OpenAthens and GALILEO
 - Met recently with EBSCO to review their authentication road map and the future of OpenAthens
 - Recent Improvements
 - Improved access and way finder page (live now)
- SSO Consent Page Redesign
 - Underway
 - Seemed confident this will be done in July (sprint runs through Oct.)
 - Making the language for those who log in the first time much easier to understand
 - Reducing the footprint of the consent page and requiring fewer clicks
- GALILEO "Wish List"
 - Provide administrators more detailed access logs
 - Tracing/stopping malicious use / stats
 - Achieve authentication "holy grail" login once and be recognized across multiple library types (public library and academic library for example)
 - Easier resource activation, with a level of interoperability between OpenAthens and discovery systems

RACL BUSINESS (COMMITTEE UPDATES, MEETINGS, ELECTIONS):

Lucy provided the following RACL Assessment Standing Committee update:

- The current RACL Assessment Working Group envisions the GIL Assessment Functional Committee and the GIL Assessment RACL Standing Committee working together collaboratively to help all USG libraries with the following but not limited to:
 - Establishing a culture of assessment at each institution
 - Developing an assessment plan (if one does not exist)
 - Determining how student impact and learning will be demonstrated
 - Identifying common data sets to utilize for assessment purposes
 - Defining methods and tools for gathering and presenting data
 - Determining how to best utilize instruction, user experience, and other data for improvement
 - Sharing information among library personnel with assessment responsibilities
 - Will be part of the regular RACL committee process look for a call for members soon!

Sonya Gaither provided the following Friends of Georgia Libraries (FOGL) update:

- The FOGL Board sponsored its annual meeting on April 8 which Sonya could not attend
- New members for the board representing the Southern region of Georgia are now being identified
- If any USG institution is interested in started a Friends group, please let Sonya know and she will connect you
- The board also suggested USG libraries could partner with their local public library and assist them if the USG institution did not want a Friends group on campus. An example of this partnership would be providing volunteers from the institution to help the public libraries with various projects

Julius Fleschner provided an Information Literacy Committee update and an update on Yewno's use at Kennesaw State University was provided by David Evans.

The subjects of in-person meetings (including Fall 2022 and full RACL) and the RACL elections process were discussed by the group.

E-RESOURCES UPDATE:

John Stephens provided the following GALSTEER E-Resources update:

- GALILEO Resource Fees
 - Resource fee has not increased for three years, but we need to increase GALILEO Resource Fee by 2% this year.
 - Statewide package will include several new EBSCO resources
 - Ethnic Diversity Source
 - LearningExpress Library
 - Masterfile Complete
 - MAS Complete
 - Points of View Reference Center
 - Science Reference Center
- GIL Resource Fee
 - Existing portion GIL Resource fee will remain flat overall
 - Distribution will be adjusted for latest FTE numbers
 - Actual amount will increase 2% due to inclusion of HathiTrust billing
- Costshare Resources
 - Majority of renewals are being reviewed now, anticipate having prices set by early May
 - PsycTests is a new costshare offer and currently on trial through May 4
 - Will also offer University of Michigan Fund to Mission eBook collection as a new option
 - A few webinars are scheduled over the next few weeks offering information on product overviews and updates

- USG Group Resources
 - Includes APA PsycINFO and PsycARTICLES, Westlaw, CINAHL Index, MEDLINE w/ FT, MLA International Bibliography
 - GIL Portfolio Committee identifies Westlaw as being a poor fit for a group subscription

The meeting adjourned for lunch at 11:53 a.m. and reconvened at 1:02 p.m.

EBSCO ROADMAP OVERVIEW AND DEMONSTRATION:

Kate Hill, Library Services Engineer with EBSCO, provided an overview and a demonstration of EBSCO's New User Interface.

GIL/ALMA UPDATE:

Sean Boyle provided the following GIL/Alma update:

- FY22 GIL Goal Updates
 - Explore Alma Cloud App development opportunities
 - Alma Last Copy app updated for Primo VE (request from another consortia)
 - Evaluate different resource sharing models/platforms AFN, ReShare, etc.
 - Sandbox config is done
 - Testing in Spring/Summer post Primo VE Go-Live
 - Improve and standardize processes for patron loading
 - Fac/staff
 - USG Ticket to export patron file for all USG institutions from PeopleSoft (pending)
 - Testing fac/staff patron load app with Augusta (Done)
 - Student
 - USG ITS folks working on process to transfer file from PeopleSoft to Albany State
 - Hopefully could apply same process to fac/staff
 - USG working on this in March/April
 - Full GIL/Alma updates report available here:
<https://docs.google.com/document/d/1i6AoUIEdTXtuphnYwxokGkLhDVIHuVPm6pDGVq2Qrk/edit>
- Primo VE
 - USG went live on March 7th
 - Fairly smooth transition
 - Redirects in place
 - Institutions update deep links, permalinks (where possible), search boxes
 - Sandboxes available

- New open/base URL
 - Republished EDS
 - In process of republishing Google Scholar
 - Issues identified/fixed
 - Item requesting: Pickup/Library dropdown issue
 - CSS issue
 - Root cause identified by GIL/GALILEO folks; fix deployed to production
 - Plethora of 856 fields!
 - All or nothing set up in VE: TOCs, vendor specific links, images, etc.
 - New norm rules applied to remove 856s from NZ
 - Authentication issues (mostly resolved)
 - OPAC and Cataloging Team utilizing OPAC Change Request Trello board <https://trello.com/b/q7au1tuB/primopacchangerequests>
 - GIL Staff working through requests
- Primo VE Next steps
 - Majority of display/search/facet issues complete (or in process)
 - Begin analyzing workflow, css, and/or layout changes (user experience)
 - Revisit old, backlogged items (blocked in Primo)
 - Assist institutions with Collection Discovery set up
 - ArchiveSpace <--> Alma/Primo VE integration
 - UNG is our testing partner

The meeting adjourned for a break at 2:16 p.m. and reconvened at 2:25 p.m.

RFP REVIEW AND DISCUSSION:

Sean Boyle provided the following RFP update:

- RFP Project Plan - High Level Overview
 - Committees/Teams
 - Planning Team
 - Evaluation Team
 - Observer Team
 - Negotiation Team
 - Timeline (rough)
 - Planning phase - January March/April 2022
 - Posting phase – April - June 2022
 - Evaluation phase – July - October 2022
 - Negotiation phase - November 2022 - February 2023
- Planning phase - Progress to Date
 - Weekly meetings began Feb. 3rd
 - committee reps & committees held additional meetings when needed
 - Signed confidentiality forms

- General confidentiality forms will be required of most library staff at some point
- RFP Draft work
 - Developed informational narrative
 - USG statistics (member library size, circ stats, FTE, holdings info, etc.)
 - Committee members developed and/or reviewed requirements (due on March 3rd)
 - Requirements developed based on workflows and/or RFP examples
- Committee worked to remove duplication /consolidate requirements
 - Members worked across functional areas
 - Combine areas, remove notes/reqs, etc.
 - Identified Mandatory Scored vs Additionally Scored reqs
- Functionality/Cost Split
 - RACL Exec approved 65/35 split
 - 650 points given to requirements; 350 points given to cost
 - 650 points were then divided between functional areas
 - Established scoring guidelines
 - Assist Evaluators in scoring requirement responses
- Scoring Guidelines
 - Created Demo Scorecard
- Demonstration Questions
 - Each functional area (including GIL) wrote 1 main scenario and 2-4 additional scenarios for vendor demo
 - These scenarios will help guide vendor demos and demonstrate desired functionality

Lucy Harrison provided an overview of the RFP documents that included requirements, a background document, a cost worksheet, and a demo provided by Sean.

Lucy and Sean led the RFP discussion and next steps with the group and Lucy subsequently provided the group with the RFP background document and demo scripts and requested comments by 4/29/2022.

The meeting was adjourned at 3:58 p.m.