

**REGENTS ACADEMIC COMMITTEE ON LIBRARIES (RACL)
2021 SPRING GENERAL MEETING MINUTES**

April 23, 2021
Virtual Meeting

ATTENDEES:

RACL Committee Members:

Dr. Alan Bernstein, Valdosta State University
Joy Bolt, University of North Georgia
Dr. Lisandra Carmichael, Georgia Southern University
Kathy Davies, Augusta University
Angiah Davis, Gordon State College
Dr. David Evans, Kennesaw State University
Dr. Sonya Gaither, Clayton State University
Dr. Toby Graham, University of Georgia
Debbie Holmes, College of Coastal Georgia
Beth Jones, East Georgia State College
Jacqueline Radebaugh, Columbus State University
Lynn Kelly, South Georgia State College
Tamatha Lambert, Middle Georgia State University
Frank Mahitab, Fort Valley State University
Barb Mann, Georgia Gwinnett College
Dr. LaVerne McLaughlin, Albany State University
Robert Quarles, Atlanta Metropolitan State College
Dr. Leslie Sharp, Georgia Institute of Technology
Andrea Stanfield, University of West Georgia
Jeff Steely, Georgia State University
Ru Story-Huffman, Georgia Southwestern State University
Dr. Shaundra Walker, Georgia College & State University
Melissa Whitesell, Dalton State College

University System of Georgia/GALILEO/GIL/DLG:

Lucy Harrison, Ken Henslee, Russell Palmer, John Stephens, Joy Woodson, Deena Anderson, Barry Robinson, Sean Purcell, Sean Boyle, Brad Baxter, Seamus Narron, and Sheila McAlister

Guests:

Patrick Morgan, Savannah State University
Bryan Sinclair, Georgia State University
Jennifer West, Savannah State University

MEETING CALLED TO ORDER:

- Chair Tamatha Lambert welcomed everyone and called the meeting to order
- Roll/Attendance of the group was conducted by Lucy Harrison
- The minutes from the 2020 Fall General RACL meeting held virtually on November 20, 2020, were approved
- The agenda for the meeting was presented by Lucy Harrison and approved

GALILEO UPDATES:

Lucy Harrison provided the following general GALILEO updates:

- Activities Report
- Affordable Learning Georgia
- Staffing Update
- Budget Update
- Merryll Penson Scholarship Fund
- ROI Document

Joy Woodson provided the following conferences update:

- 2021 GIL Users Group Meeting (GUGM) is scheduled for May 11-13, 2021
 - Marshall Breeding will be the Keynote Speaker
 - 186 registered as of April 21, 2021
 - Register: <https://gil.usg.edu/conference/>
- 2021 GALILEO Annual Conference is scheduled for June 15-17, 2021
 - 224 attendees and 3 exhibitors registered as of April 21, 2021
 - Attendees mostly from public library and K-12 institutions
 - Companies represented include: OCLC, Mango, Georgia DOE, OpenAthens, GPLS, PowerNotes, OrangeBoy, Baker & Taylor, UGA Libraries, New Georgia Encyclopedia, ProQuest and more
 - Information: <https://about.galileo.usg.edu/conference>

Russell Palmer provided the following OpenAthens update:

- OpenAthens TLS Workaround
 - GALILEO worked with OpenAthens and EBSCO to create a workaround so resources that no longer support TLS 1.0 access route through OpenAthens
 - Solved issues with linking/access to a handful of resources (eBook Central, Britannica...most recently, Westlaw) for institutions still on the GALILEO proxy
- Multiple Administrators
 - Institutions may now add more than one administrator for OpenAthens administration

- For example, UGA has now added an admin for e-resources and one for access services
- For more details/short video: <https://www.youtube.com/watch?v=NA2-ztQWxAw>
- Assessment Working Groups & Attributes
 - Recommendations for local attribute release policies
 - Best practices for coordinating this work with local IT/INFOSEC
 - Ken Henslee did great work on this and will review later
- Recent Vendor Issues
 - March 1, 2021--Elsevier/Scopus linking issue
 - April 1, 2021--Partial EBSCO outage, “103” errors
 - April 16, 2021--Oxford University Press issue
 - Note: all issues were vendor related
 - We are having frequent conversations with vendors, OA, and EBSCO about better supporting federated access
 - Reminder, OpenAthens Service Status Page: <https://status.openathens.net/>
- Hugely Valuable: OpenAthens Listserv
 - Encourage e-resources staff to participate on this list
 - Make great connections
 - Quickly confirm issues
 - Collaborative solutions
 - Often, questions addressed by Emma Wilson-Shaw
 - To subscribe:
<https://www.jiscmail.ac.uk/cgi-bin/wa-jisc.exe?SUBED1=OPENATHENS&A=1>
- OpenAthens-Related Sessions: GAC
 - OpenAthens Statistics: Talkin’ Attributes
 - Ken Henslee/Russell Palmer
 - June 17, 2021, 2-3 PM
 - OpenAthens Administration: Getting Started
 - Amanda Ferrante, EBSCO
 - June 17, 2021, 11 AM-Noon
 -

Ken Henslee presented the OpenAthens Attributes Report.

Russell Palmer also provided the following GALILEO Portal Redesign update:

GALILEO 2021 Roadmap



- GALILEO 2021 Planned Development
 - Bento box results
 - Public library kids view
 - Institutional customization for “About”
 - Update search box embed logo/font
 - Institutional control of logo/links
 - COE student access to K-12 views
 - Quick search for audio/read along
 - Quick search for foreign language content
 - Search by Lexile database list (EBSCO)
 - GALILEO views with guidance instructions
 - Basic citation creation tools added
 - Quick toggle between K-12 views
 - Add new password field in GALILEO Admin
 - Institutional ability to manage GLRI record version

* The 2021 enhancements are a culmination of unfulfilled 2020 requests, items gleaned from the GALILEO annual survey, and reviewed by GDAC. Additional enhancement and operational updates are scheduled.

- RACL Feedback: Bento Release Strategy & Schedule
 - Bento release strategy
 - July—soft launch
 - Current “classic” search will remain default (Bento search will be available to use)
 - Less jarring for instruction and reference staff

- Time to create new reference and instruction content / tutorials
 - Opportunity for GALILEO to get feedback from users and library staff
 - Full release with additional improvements in December
- Transition to Bento as primary search
 - Timing
 - After additional feedback integrated/search options are completed
 - Traditional EDS search will always be available
- RACL Feedback: Future of the GALILEO Embedded Search Box
 - Bento and “classic” options will be available to all institutions
 - Institutions will be able to easily change the embed code from “classic” to bento
 - Current code will continue to work
- Bento—July 2021 release
 - Minimum Viable Product (MVP)*
 - EDS results
 - Database search results
 - Journal search results
- MVP--Bento Boxes
 - Articles (EDS)
 - Databases (GALILEO)
 - eBooks (EDS)
 - Journals (EDS)
 - Primary Sources (EDS)
 - Video (EDS)
- Russell presented a Bento search demonstration and obtained feedback from the group.
- Recent and Forthcoming Updates & Additions
 - Release notes
 - Public library views
 - PowerNotes
 - Improved header

Lucy Harrison provided the following Resource Fee Allocations update:

- Planning to keep overall costs flat
 - GALILEO Resource Fee: Assessed by FTE
 - GIL Resource Fee: Assessed ½ by FTE; plus classification, holdings, circulation
- Reviewed and recommended yearly reallocation based on formulas
- Will likely need to increase next year
- Shared out on the RACL list last week

John Stephens provided the following E-Resources update:

- GALSTEER E-Resources Committee
 - Time to select GALSTEER ERC representative for 2021/2022
 - Tim Daniels has represented USG since the committee was formed in 2018
 - 2020/2021 Activities
 - Provided feedback on PQ eBooks
 - Reviewed statewide resources
 - Provide input on strategic goals related to e-resources (collection development policies and open access)

- Statewide and USG databases
 - Statewide databases
 - EBSCO database and eBooks package
 - ProQuest database and eBooks package
 - USG/Higher Ed databases
 - APA PsycArticles
 - APA PsycInfo
 - CINAHL Index
 - Films on Demand Master Academic Collection (Infobase)
 - MEDLINE with Full Text
 - MLA International Bibliography
 - ProQuest Dissertation Abstracts
 - ProQuest Statistical Abstracts
 - Westlaw Campus Research (Legal & International)

- Cost share databases and timeline
 - May: Offers will go out at the beginning of the month and orders will be open through the end of the month. Ordering is done through ConsortiaManager
 - August: Invoices are sent for Cost share resources and GALILEO and GIL resource fees
 - September/October: Main renewal period for resources that renew later in the year (Atmire repositories, Ovid Nursing package, ACS journal packages)

- New cost share offers
 - PowerNotes (<https://powernotes.com/>)
 - Oxford University Press
 - African American Studies Center (<https://oxfordaasc.com/>)
 - American National Biography (<https://www.anb.org/>)
 - Oxford Dictionary of National Biography (<https://www.oxforddnb.com/>)
 - Oxford Reference Premium (<https://www.oxfordreference.com/>)
 - Oxford World Classics (NEW in 2021) (<https://oxfordworldsclassics.com/>)

- What Everyone Needs to Know (<https://whateveryoneneedstoknow.com/>) (New in 2021)
 - Other resources from current vendors (especially EBSCO, Infobase, HeinOnline)

The meeting adjourned for a break at 10:28 a.m. and reconvened at 10:45 a.m.

DLG UPDATE:

Sheila McAlister provided the following DLG update:

- Outreach
 - Digital Preservation webinar, May 20, 2021, at 2:00 p.m.
 - Digital Preservation discussion session, June 17, 2021, at 2:00 p.m.
 - IIF Townhall, July 15, 2021, at 2:00 p.m.
 - <http://bit.ly/2021DLGPartnerEvent>

- Subgrants
 - Proposals for historic digitization projects costing up to \$7500 in DLG services
 - Reformatting
 - Metadata creation
 - Web delivery
 - Archival storage
 - Eligible materials
 - Textual materials (not including newspapers)
 - Graphic materials
 - Audio-visual materials

- Online exhibit site debuts May 2021

GIL/ALMA GOAL & GENERAL UPDATES:

Sean Boyle provided the following GIL/Alma Goal and General updates:

- GIL/Alma Goal Updates
 - Syndetics
 - In production!
 - Moderator Accounts
 - AutoFulfillment Network (AFN)
 - Configuration done (post sandbox refresh)
 - Last round of testing?
 - Considering workflow implications?
 - Primo VE
 - GIL/GALILEO training – April 13, 2021
 - USG webinar – April 27, 2021
 - Other consortia plans?
 - GIL will continue internal discussions, work with ExLibris
 - Nothing immediate, probably a year or so out

- Improve and standardize processes for patron loading
 - We've submitted a change request to USG to set up a weekly faculty/staff export from OneUSG Connect. We haven't heard back on this yet, but it can take several months to go through the USG change management processes.
 - As mentioned before, part of the initial plan is for institutions to download these exports and then manually push them into Alma via the Alma CSV User Loader Cloud App. One issue we ran into was that the user import template has to be set up manually for each institution. We brought this issue to Ex Libris, and they have developed a solution that allows for exporting and sharing the templates, which will simplify the setup process. This will go into production this summer.
 - There are other issues we need to iron out related to maintaining existing user data integrity when updating users via the Alma CSV User Load Cloud App. We're working with Rod at Augusta to test out solutions to these issues.
- GIL/Alma General Updates
 - Creator/contributor/subject heading issue
 - Last Copy Cloud App development/deployment
 - Alma Chat
 - Planning for RFI (GIL Team)
 - GIL Functional Committee nominations
 - Institutional check-ins
 - Ex Libris training schedule (analytics)
 - NERS voting
 - Full report and committee updates can be found here
 - https://docs.google.com/document/d/1IZUggsC4CVUE14gPt0z9M-fqXnXvp23TT7FnX1LQt_4/edit?usp=sharing

ILS RFI/RFP UPDATE:

Lucy Harrison provided the following ILS RFI/RFP update:

- Lucy reviewed slides presented at the November RACL meeting, that outlined the current situation and plans for moving forward.
- An RFI Committee has now been established. Members include:
 - Functional Committee Reps:
 - Fulfillment – Mary Poland (UGA)
 - Assessment – Lamonica Sanford (Georgia College)
 - Acq/ERM – Chris Stotemyer (Clayton State)
 - OPAC – Betsy Fleming (Georgia Highlands)
 - Cataloging – Guy Frost (Valdosta)

- Other institutional experts:
 - Karen Glover, Chris Helms (GaTech)
 - Braegan Abernethy (GSU)
 - Kathy Davies (Augusta)
 - Tim Daniels (UNG)
 - Simon Hunt (UGA)
 - Elizabeth McKinney (GPLS)
 - John Lassiter (TCSG)
- GIL/GALILEO Support: Sean B., Barry, Russell, Sean P., Kevin (others if needed)
- RFI Suggestions
 - Model on OhioLINK and MSU
 - Use broad descriptions rather than specific functionality
 - Ask respondents to address specific user stories / use cases
 - Provide full specs as reference, but focus on essential / day 1 functionality
 - Ask respondents to identify missing gaps rather than confirm every area
 - Ask about collaboration and scaling
 - Ask about architectural options and system requirements
 - No formal price quote, but baseline or standard rates for hosting and development
- Next Steps: Need to Create
 - For each functional area:
 - Paragraph describing desired functionality (see MSU examples)
 - 2 – 4 (?) user stories that highlight desired functions
 - Ask respondent to review full specs and identify missing functionality (and when it will be available, if known)
 - Also include examples of cross-institutional desired collaborative workflows (e.g., Shared cataloging? ILL outside of USG? Shared collection development?)
 - Architecture and infrastructure needs
 - Implementation, including general pricing
- Next Steps
 - Check in with RFI team in early May
 - Listserv and Google site in place
 - Finalize and release in June (?)
 - Review information
 - Plan for RFP in late Fall/early Spring (?)

OTHER COMMITTEE UPDATES:

- Sonya Gaither provided a review of the Assessment Committee report which was accepted unanimously by the group.
- Sonya Gaither further provided a Friends of Georgia Libraries (FOGL) update.
- Julius Fleschner provided an Information Literacy Committee update.

PLANS FOR FALL RACL MEETING:

Tamatha Lambert led the discussion of the plans for the Fall RACL meeting by the group including whether such meeting should be in-person or virtual, preferred dates and topics.

ELECTION OF NEW RACL EXEC REPRESENTATIVES:

- Tamatha Lambert introduced the following new RACL Executive Committee Members:
 - Julius Fleschner (Georgia Highlands) – Chair-Elect
 - Melissa Whitesell (Dalton State) - Secretary
 - Lisandra Carmichael (Georgia Southern) – At-Large
- Upon nomination duly made and seconded, Debbie Holmes (College of Coastal Georgia) was qualified and elected as an additional At-Large Committee Member

ICOLC OCLC REPORT:

Lucy Harrison provided the following review of the ICOLC OCLC Report:

- Recap
 - Activities to date
 - Communications to/from OCLC
 - Potential next steps

OTHER MEMBER UPDATES:

Tamatha Lambert led the discussion of other member updates by the group.

The meeting was adjourned at 12:32 p.m.