



Resolved Known Issue: KI9.2-012-CA: Practitioners are unable to Review Retro Distribution

POSTED: September 19, 2018

STATUS: Resolved

Resolution Information: A database link between HCM and Financials was restored.

Impact: Practitioners can now review retro distributions.

Audience: Commitment Accounting Practitioners

Original Known Issue: When attempting to review a retro distribution that has a status of "Initiated" or "Editing", the user receives a message stating "A fatal PeopleCode SQL error occurred. Please consult your system log for details".

Functional Workaround: No work around is currently available.

Tentative Resolution Information: OneUSG Connect Support is working to find and fix the cause of this error.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.