



## Resolved Known Issue: KI9.2-008-ABS: Biweekly Employees Are Unable to View Leave Balances

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**POSTED:** January 17, 2019

**STATUS:** Resolved

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**Resolved Issue:** Configuration updates have been made to allow biweekly employees to view their leave balances in OneUSG Connect in employee self-service. We recommend that these employees clear their web browser's cache and history to obtain the most accurate information.

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### Original Known Issue Information:

**Audience:** All Biweekly Employees

**Known Issue:** Biweekly employees are unable to view their leave balances in Employee Self Service.

**Functional Workaround:** No workaround is currently available.

**Tentative Resolution Information:** We are actively working this issue and will provide additional information when the issue is resolved.

**More Information and Support:** Contact OneUSG Connect Support at [oneusgsupport@usg.edu](mailto:oneusgsupport@usg.edu).

Information on all active and resolved known issues is available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.