



Resolved Known Issue: KI9.2-007-BN

POSTED: May 15, 2019

STATUS: Resolved

Resolution Information: A global DBI was applied to correct the Create Benefits Reporting Table program so it now runs to Warning or Success

Original Known Issue Details: Create Benefit Reporting Table running to No Success

Institutions running the Create Benefit Reporting Table after 5/11/2019 will notice the program is running to No Success.

Audience: Benefit Reconciliation Practitioners

Known Issue: Create Benefit Reporting Table running to No Success

Institutions running the Create Benefit Reporting Table after 5/11/2019 will notice the program is running to No Success.

Functional Workaround: None

Resolution Information: The correction is being worked on now and an announcement will be sent as soon as the issue is resolved. This is a high priority fix that will go in ASAP as it is preventing some institutions from being able to reconcile their benefits and close their accounting period for April.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.