



## Resolved Known Issue: KI9.2-005-BN: 402g and 457 Limits Are Not Working

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**POSTED:** January 16, 2019

**STATUS:** Resolved

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**Resolution Information:** Configuration updates were made and the process is working.

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### Original Known Issue Details:

**Audience:** Payroll and Benefit Practitioners

**Known Issue:** 402g and 457 Limits Not Working

Employees with 403B, 403RTH, 457B, 457RTH plans that have OR may exceed the 402g and/or 457 limit this pay period, are incorrectly having contributions deducted in the December monthly payroll.

**Functional Workaround:** A query was written to identify impacted employees and paylines will be modified to remove the deductions that will exceed the 2018 IRS limits.

**Tentative Resolution Information:** A ticket has been created with Oracle for assistance with this issue.

**More Information and Support:** Contact OneUSG Connect Support at [oneusgsupport@usg.edu](mailto:oneusgsupport@usg.edu) or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.