Resolved Issue: KI9.2-003-PY: TSA and ORP Deduction Amounts Not Displaying Correctly on Statements

POSTED: September 13, 2017

STATUS: Resolved

IMPACT: Employees with Tax Sheltered Annuity (TSA) and Optional Retirement Plan (ORP) deduction amounts and Year to Date (YTD) balances are now displaying correctly on employee Check and Advice Statements in Employee Self Service.

Original Known Issue Details

Audience Impacted: Employees with TSA or ORP Deductions

Known Issue:

Current Tax Sheltered Annuity (TSA) and Optional Retirement Plan (ORP) deduction amounts and YTD balances are not displaying correctly on employee Check and Advice Statements in Employee Self Service.

Amounts for TSAs (403b, 403Roth, 457b, 457ROTH) and ORP retirement deductions are calculating and deducting correctly in the employees' paycheck.

Functional Workaround: No workaround is needed.

Tentative Resolution Information: Steps to correct this on future Check and Advice Statements is in process with targeted completion of July 31, 2017.

More Information and Support: Contact the USG Shared Services Center at sscsupport@ssc.usg.edu or 877-251-2644 (toll free).