



Resolved: KI9.2-012-PY: G4 in Employee Self Service Not Available

POSTED: December 26, 2018

STATUS: Resolved

IMPACT: Employees cannot update their Georgia Withholding online in Employee Self Service (ESS).

Resolution Information: G4 update functionality has been corrected and back in operation in ESS.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.