



Resolved Issue: KI9.2-010-PY: Biweekly Employee PDF Pay Statements Not Showing in ESS

POSTED: August 21, 2018

STATUS: Resolved

IMPACT: Biweekly Employees

Resolution Information: Biweekly employees are now able to view their August 17, 2018 PDF Pay Statements in Employee Self Service.

Original Known Issue Details

Audience: Payroll Practitioners and Biweekly Employees

Known Issue: An issue has been discovered regarding the August 17, 2018 biweekly employee pay statements not showing in Employee Self Service. This will not affect the employee's check being mailed or direct deposit processing to the employee's bank account.

Functional Workaround: No workaround is available

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.