



## Resolved Issue: KI9.2-008-PY: Year-to-Date Balances Incorrect on Pay Statements (Cohort 3 Only)

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**UPDATED:** January 10, 2019

**STATUS:** Resolved

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**Impact:** Some Year-to-Date (YTD) balances for 457B, 403B, and 457RTH Tax Sheltered Annuities (TSA) and Optional Retirement Plans (ORP) are showing incorrectly on Cohort 3 monthly employee pay statements.

**Resolution:** We are now in a new calendar year so the YTD balances have reset.

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**Audience:** Cohort 3 Payroll Practitioners and Monthly Employees

**Known Issue:** Some Year-to-Date (YTD) balances for 457B, 403B, and 457RTH Tax Sheltered Annuities (TSA) and Optional Retirement Plans (ORP) are showing incorrectly on Cohort 3 monthly employee pay statements. In many cases, the pay statement YTD amount is a month behind and all pay statements produced in OneUSG Connect since go live on March 25, 2018 are impacted.

Although the YTD balances are showing incorrectly, rest assured the correct amounts were deposited each month into the employee accounts.

During conversion, the decision was made to not convert check YTD from ADP, therefore, certain balances start fresh with OneUSG Connect payroll data. Other balances, like taxes, were converted so those balances are correct. Because of this, the summarized YTD section will not be accurate until 2019.

**Functional Workaround:** No workaround is available.

**Tentative Resolution Information:** OneUSG Connect Support is investigating to find out if additional deduction amounts are impacted, the cause, and fix for the issue. We will provide additional information as it becomes available.



**More Information and Support:** Contact OneUSG Connect Support at [oneusgsupport@usg.edu](mailto:oneusgsupport@usg.edu) or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.