



Resolved Issue: KI9.2-008-CA: Direct Retros Cannot Be Approved from a Prior Fiscal Year

POSTED: June 25, 2018

STATUS: Resolved

IMPACT: Cohort 1 Practitioners should now be able to approve Direct Retros that include dates from a prior fiscal year.

Resolution Information: The issue was resolved on June 22, 2018 by changing the program coding to allow approval and processing of prior fiscal year Retros.

Original Known Issue Details

Audience: Cohort 1 Commitment Accounting Practitioners

Known Issue: Practitioners are not able to approve (select the check boxes) for Direct Retros that include dates from a prior fiscal year. The only pay period affected is the first biweekly payroll paid in July.

This only impacts Cohort 1 and should not impact other cohorts for the upcoming fiscal year.

Functional Workaround: No workaround is available. Please log a ticket and OneUSG Connect Support will submit the necessary paperwork to have the Direct Retros approved.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues are available at www.usg.edu/oneusg_connect under Practitioner Services.