Resolved Issue: KI9.2-007-TL: 9NB1 Absence Calendar Issue

POSTED: December 5, 2019

STATUS: Resolved

Impact: The 2019 B 1102 Off 1 Absence Calendar was processed as an On-Cycle Calendar for the period Nov. 3 – Nov. 16. Employees in the H and J pay groups with approved absences were processed through the Nov. 16 time period. Processed absences are reflected in payable time but were not paid in the 9NB1 payrun; the absences will be paid as scheduled with the 9NB2 payrun. How does this impact employees in the H and J pay groups? In Employee Self Service, employees will see leave balances as of Nov. 16 and for those who had approved absences, the absences will be reflected in the balance.

Resolution Information: Employees will now see leave balances with the correct dates.

Original Known Issue Details

Audience: HR and Payroll Practitioners

Known Issue: The 2019 B 1102 Off 1 Absence Calendar was processed as an On-Cycle Calendar for the period Nov. 3 – Nov. 16. Employees in the H and J pay groups with approved absences were processed through the Nov. 16 time period. Processed absences are reflected in payable time but were not paid in the 9NB1 payrun; the absences will be paid as scheduled with the 9NB2 payrun. How does this impact employees in the H and J pay groups? In Employee Self Service, employees will see leave balances as of Nov. 16 and for those who had approved absences, the absences will be reflected in the balance.

Functional Workaround: None at this time.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu. Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.