



## Resolved Issue: KI9.2-006-ESS: Smoker Status Field in Personal Details

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**POSTED:** June 19, 2018

**STATUS:** Resolved

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**IMPACT:** The Smoker status filed in Personal Details was showing Non Smoker, Smoker status, or blank status options. Now blank will not be an option and the field will show Non Smoker or Smoker status.

**Resolution Information:** This issue was fixed in OneUSG Connect Release 3.14 on June 16, 2018.

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### Original Known Issue Details

**Audience:** All Employees

**Known Issue:** When an employee logs in to Employee Self Service and navigates to Personal Details > Additional Information, one of the fields on the page shows their Smoker status. Some employees show Smoker, some show Non Smoker, and for some the field is blank.

If Smoker status is blank or says Non Smoker, the employee is listed as a non-smoker for benefits purposes.

**Functional Workaround:** No work around is available.

**More Information and Support:** Contact OneUSG Connect Support at [oneusgsupport@usg.edu](mailto:oneusgsupport@usg.edu) or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.