



# Resolved Issue: KI9.2-004-MFE: Service Calc Group Field on Create Tenure Data Does Not Display Selected Value

---

**POSTED:** June 19, 2018

**STATUS:** Resolved

---

**IMPACT:** Service Calc Group field was only displaying a “Not Tenured on Track” status. The field now displays the selected value for the following tenure statuses “Not Tenured on Track”, “Not in a Tenure Type Position”, and “Tenured”.

**Resolution Information:** This issue was fixed in OneUSG Connect Release 3.14 on June 16, 2018.

---

## Original Known Issue Details

**Audience:** Manage Faculty Events Practitioners

**Known Issue:** We have been instructing MFE practitioners to populate the Service Calc Group field with STDAC (if academic year contract) or FISCAL (if fiscal year contract), regardless of the tenure status, when creating new records or updating the Create Tenure Data panel on the Faculty Data page.

It has been discovered that when a practitioner saves, leaves the page, and then returns, the Service Calc Group field no longer displays the selected value unless the Tenure Status value is “Not Tenured on Track.”

**Functional Workaround:** MFE practitioners can run query BOR\_MFE\_FACULTY to confirm the selected value for the Service Calc Group field.

**Update on June 6, 2018:** A fix for this issue will be included in OneUSG Connect Release 3.14 on June 16, 2018.

**More Information and Support:** Contact OneUSG Connect Support at [oneusgsupport@usg.edu](mailto:oneusgsupport@usg.edu) or 877-251-2644 (toll free).



Information on all active and resolved known issues are available at [www.usg.edu/oneusg\\_connect](http://www.usg.edu/oneusg_connect) under Practitioner Services.