Resolved Issue: KI9.2-010-ESS: ‘Delete’ Button is Incorrectly Showing in Employee Self Service (ESS)

POSTED: January 22, 2020

STATUS: Resolved

IMPACT: In ESS, the delete button was showing on a truncated ‘Y’ instead of the full ‘Yes – Delete’ when employees were making changes to their direct deposit, mailing addresses, etc.

Resolution Information: The OneUSG Support team has fixed the issue and the full ‘Yes – Delete’ button displays properly.

Original Known Issue Details

Audience: Human Resources Practitioners

Known Issue: In ESS, the delete button is showing on a truncated ‘Y’ instead of the full ‘Yes – Delete’ when employees are making changes to the direct deposit, mailing addresses, etc.

Functional Workaround: Employees can continue to make updates to their information in ESS as usual using the truncated button.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu.

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.