Resolved Issue: KI9.2-008-MFE: Unable to Locate EmplIDs in Assigned Effort

**POSTED:** December 30, 2019

**STATUS:** Resolved

**IMPACT:** When a practitioner entered an EmplID into the search page for Assigned Effort, they received the message “No matching values were found”, but these EmplIDs were found in Job Data, Create Tenure Data, and Person Profiles. This was an intermittent issue and did not affect all faculty, but it was having a negative impact on IPEDS Data Validation for some institutions.

**Resolution Information:** A fix was implemented, and the problem has been resolved.

**Original Known Issue Details**

**Audience:** Manage Faculty Events practitioners

**Known Issue:** When a practitioner enters an EmplID into the search page for Assigned Effort, they receive the message “No matching values were found”, but these EmplIDs are found in Job Data, Create Tenure Data, and Person Profiles. This is an intermittent issue and is not affecting all faculty, but it is having a negative impact on IPEDS Data Validation for some institutions.

**Functional Workaround:** There is no functional workaround at this time.

**More Information and Support:** Contact OneUSG Connect Support at oneusgsupport@usg.edu.

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.