Resolved Issue: KI9.2-006-TL: “Approval in Process” created when TL_ST_LOADER process fails

**POSTED:** March 20, 2020

**STATUS:** Resolved

**Impact:** An issue was identified which created "Approval in Process" when the job TL_ST_LOADER had failed. The job of TL_ST_LOADER is the process that brings punches from the clock to the timesheet. The failure did not stop punches from loading, but it did drop the cross-reference table that included the work flow approver.

**Resolution Information:** The fix from Oracle has been implemented.

**Original Known Issue Details**

**Audience:** HR Practitioners

**Known Issue:** An issue has been identified which creates "Approval in Process" when the job TL_ST_LOADER has failed. The job of TL_ST_LOADER is the process that brings punches from the clock to the timesheet. The failure does not stop punches from loading, but it does drop the cross reference table that includes the work flow approver.

**Functional Workaround:** There is a fix from Oracle that we are attempting to add to next Tuesday night’s update.

**More Information and Support:** Contact OneUSG Connect Support at oneusgsupport@usg.edu.

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.