



Known Issue: KI9.2-006-TL: “Approval in Process” created when TL_ST_LOADER process fails

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STATUS: Active

Audience: HR Practitioners

Issue: An issue has been identified which creates "Approval in Process" when the job TL_ST_LOADER has failed. The job of TL_ST_LOADER is the process that brings punches from the clock to the timesheet. The failure does not stop punches from loading but it does drop the cross reference table that includes the work flow approver.

Functional Workaround: You can re-trigger the punch back to "needs approval" by removing the punch and re-adding. Or you can batch approve reported time for the employee(s) and the status will be "Approved".

Tentative Resolution Information: There is a fix from Oracle that we are attempting to add to next Tuesday night's update.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu.

Information on all active and resolved known issues are available at www.usg.edu/oneusg_connect under Practitioner Services.