

Known Issue: KI9.2-003-MSS: MSS Review Transactions Tile Times Out

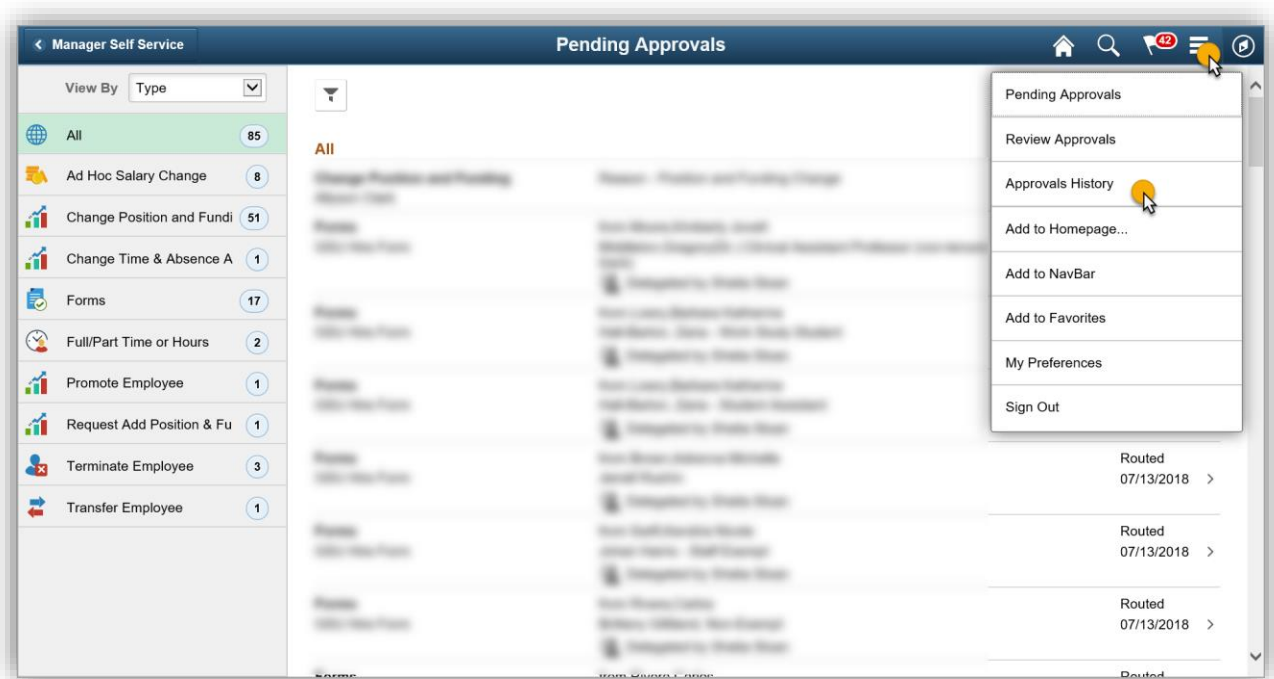
POSTED: July 27, 2018

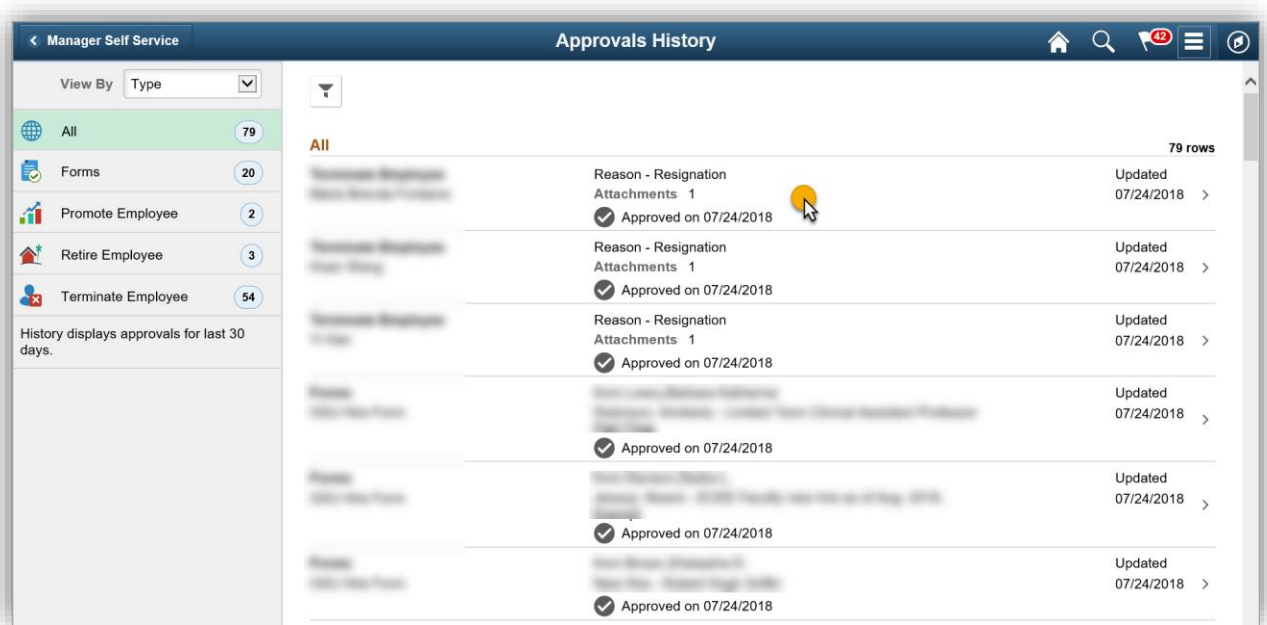
STATUS: Active

Audience: Manager Self Service users and approvers

Known Issue: When selecting the MSS Review Transactions tile, users have reported the action times out and closes OneUSG Connect. This has been identified as an Oracle bug (27926506) which Oracle is working to resolve.

Functional Workaround: MSS users may select the Approvals tile. Once the Pending Approvals window opens, click the Actions List icon (three-lined "hamburger") and then select Approvals History (note this will only show history for the last 30 days).





Tentative Resolution Information: Oracle has not provided an estimated timeframe for resolution

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues is available at www.usg.edu/oneusg_connect under Practitioner Services.