



Known Issue: KI9.2-003-ABS: Shared Pool and Leave Transfer Not Working as Oracle Delivered

UPDATED: June 6, 2018

STATUS: Active

Audience: Absence Management Practitioners

Known Issue: It was discovered the Shared Pool and Leave Transfer functionality in OneUSG Connect to be used for the University System of Georgia (USG) Shared Sick Leave Program is not working as Oracle delivered due to a bug.

To alleviate any confusion, Shared Sick Leave job aids were removed from the OneUSG Connect Support website. All of the job aids will be updated once we have more information and a resolution.

Functional Workaround: No workaround is currently available.

Tentative Resolution Information: Currently Oracle is investigating the issue and the OneUSG Connect Development team is working on an alternate process.

Update on June 6, 2018: Oracle has identified the issue and OneUSG Connect Support will include the fix in a future release. We will share more information as soon as it is available.

More Information and Support: Contact OneUSG Connect Support at oneusgsupport@usg.edu or 877-251-2644 (toll free).

Information on all active and resolved known issues are available at www.usg.edu/oneusg_connect under Practitioner Services.