



Get help with OneUSG Connect

There are several ways you can get assistance from OneUSG Connect Support!



Call for support
1-877-251-2644



Send an email
sscsupport@ssc.usg.edu



Submit a ticket

Use the Help tile in OneUSG Connect. Complete the form to open a ServiceNow ticket for assistance.

Every page in OneUSG Connect has a **Help** tile that links to the form.



Submit a ServiceNow Ticket

Employee Name:

Business Email:

Institution:

Subject:

Please provide as many details as possible related to your question or issue.

- What are you trying to do?
- Did you receive an error message? If so, what did it say?
- What steps did you take?
- What unexpected behavior did you encounter?

Description:

