Known Issue: KI9.2-2_EX Issues Applying Travel Per Diem Meal Deduction to Expense Reports Using Quick-fill

POSTED: June 1, 2016

STATUS: Active

If the First or Last Day of Travel per diem deduction is applied to meal lines added using Quick-Fill, it causes a message to display and per diem calculation to be $0.00.

Navigation: Travel and Expenses > Expense Report > Create/Modify

Navigation: Employee Self-Service > Employee T&E Center > Expense Reports > Create

1. Check the Deduction Flag and click OK.

2. The following Message will display and the amount on meal line will change to $0.00.
Functional Workaround: Select the First or Last Day of Travel link a second time.

No changes need to be made in the Per Diem Info box; simply click OK and the per diem amount will be corrected.

Estimated Resolution: A fix for this issue will be provided by Oracle and an update will be provided as soon as the expected resolution date is determined.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer_services/service_level_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit [http://status.usg.edu](http://status.usg.edu).