History & Status

GaBEST Workshop

July 25, 2001
Agenda

• Banner® Implementation History
• Lessons Learned
• Next Steps
Banner® - What is it?

“It is a riddle wrapped in a mystery inside an enigma.”
Banner® - What is it?

A comprehensive, enterprise-wide software system with many modules.

- **Student Information System**
  - Recruiting
  - Admissions
  - Advising
  - Course Scheduling
  - Registrations
  - Tuition & Fee Payments
  - Grading
  - Housing

- **Financial Aid Information System**
  - Application
  - Awards
  - Disbursements

- **Alumni & Development**
Construction Issues

- Start with a plan
- Choose one that meets your needs
- Modify the plan only as necessary
- Control changes as you go
- Employ specialists when needed
- Have a good project foreman that understands what YOU want
Construction...

- Log Cabins
  - Built to meet essential needs
  - Everyone built their own
Background

1990-’93
- Many schools looking for new student software...
- 17 chose Banner® to replace local customized solution
- The System had no experience with externally delivered, packaged systems

1994
- “All vs. Some” price comparison
- System contract awarded
Background

**July ‘94**
- “Georgia Mods” designed & developed (4 months)

**Oct ‘94**
- Armstrong Alpha Tests (2 months)

**Jan ’95 – ‘96**
- Individual Institutions initiate implementation
  Many designed & developed local modifications

**1997**
- All schools “live”
Banner® Construction Issues

1. Start with a plan
2. Choose one as close to your needs as possible
3. Modify the plan only as necessary
4. Control changes as you go
5. Employ specialists when specialists are needed
6. Have a good project foreman that understands what you want
Construction...

• **Today’s Homes**
  • Built to meet all of our needs
  • Built by a variety of specialized craftsmen
  • Enhancements are normal
GEORGIAFIRST
FINANCIAL, INFORMATION & REPORTING SYSTEMS FOR TOMORROW
A Project of the University System of Georgia

HR / Payroll  Financials

Project Overview  Project Partnerships
Project Team Photos
“Those who can not remember the past are condemned to repeat it...”
What did we learn?

- Clear goals & objectives
- Organization structure
- Identify project resources
- Change management process
- Communications strategy
Ways to Make it Work... Better!

Clear goals & objectives

• Superior services for students
• Sound implementations of policy
• Data standardization for accountability
• Business process analysis to minimize modification
• Universal set of modifications (where necessary)
Ways to Make it Work...Better!

Organizational Structure

- Executive Support
- Campus Banner Project Leaders
- User Involvement
- Feedback to the campuses
Ways to Make it Work...Better!

Project Resources

Set realistic objectives based on available resources
Show me the money
... please !!!
Ways to Make it Work...Better!

Project Resources

• Staff--Functional & Technical
• Hardware & Software acquisition & maintenance
• Training
• Consulting
• Documentation
• Post-Implementation production support
Ways to Make it Work... Better!

Change Management

- Rely on user groups
- Effect standard processes
- Establish priorities for change
Ways to make it Work...Better!
Change Management
Ways to make it Work...Better!

Communications

• Setup Web Site
• Exploit GaBEST-L listserv
• Conduct Quarterly Open Forum meetings
• Publish “minutes” of meetings
Ways to Make it Work... Better!

• Clear goals & objectives
• Organization structure
• Project scope = resources
• Change management process
• Communications strategy
Next Steps…

• Project Plan – Banner Model
• Get Ready for Change
• Process Improvement Assessment
• Future Projects
“The woods are lovely, dark and deep.
But I have promises to keep,
and miles to go before I sleep,
and miles to go before I sleep.”
Questions ?