

RACAR MEETING

November 10, 2006

Lisa McCleary called the meeting to order.

Change the meeting minutes from last time to Macon State College instead of Clayton State

Carol Payne from Georgia Tech reported on the Guaranteed Tuition Plan.

The non-guaranteed rate will continue for students that entered prior to summer 2006:

Non-Guaranteed Rate Transfer

Non USG Transfers

Transient/Non degree seeking

Identify a method of tracking GTP fixed number of terms for proper expiration of GTP.

Students were not tracked very well until the GTP was used.

It matters when they entered the USG system.

Georgia Tech created a spreadsheet that will show when the attributes will expire.

At some point four or five attributes will need to be coded in SFARGFE.

Current Rates= base rate and then add subtract amounts to total.

Tonya Lam would like to see standards across the USG system. All USG students should be treated the same across the system.

Dana Turner turned over a process for OIIT to review.

GT ran pop-selections to choose students that didn't have the attribute.

Fee assessment rule errors were checked by running pop-selections.

Non-guaranteed rate.

GTP Eligibility Factors for transfer students.

Military — active duties wait until we get one

Hope invoicing—F/A needs to know about the attribute at the end of the student record when it is sent to GSFC. GSFC will reject that student if the attribute is not correct by their standard. The charge has to match to requested payment for hope. Two attributes given to a student will cause problems if one is not expired.

GTP guarantees greater than 4 years

Appeals process

Develop FAQ Carol Payne is willing to start the FAQ's

Carol.payne@business.gatech.edu 404-894-5596

Post on our local websites and BOR websites

Letter dated Oct. 23 from Bill Bowes.

Lisa asked for three people to serve on the nominating committee. The nominees are Carol Payne (Georgia Tech), Barbara Stewart (Augusta State) and Raymond Lanier (Georgia State).

Tonya Lam reported on the student health insurance—she said it would be a disservice to students not to be able to offer student health insurance. Students are required to have insurance under some degree programs and international students need to have insurance or purchase the insurance through Pearce and Pearce. This plan is mandatory. Pearce and Pearce also have offered a voluntary plan.

Students under the mandatory plan will automatically be charged the insurance through the school. Voluntary is charged through Pearce and Pearce.

Tonya spoke about the workshop in South Carolina and the type things we learned about—the underwriters, AIG, how they are charged, reporting requirements to Pearce and Pearce.

Pearce and Pearce should send e-mail's and communicate with the schools about what is available on the website.

Validate waivers to students are done through Pearce and Pearce. Some are denied due to high deductibles or not group policies.

These students will be checked on month by month bases. Students have to keep current. Rotary students should not be sent to Pearce and Pearce because they are required to have it internationally. P & P should send a letter to contact person about waivers.

Amanda Marshall reported on: What's new in Accounts Receivable?

Georgia Enhancements

Reconciliation Enhancement

Student Billing Enhancement

TGRRCON

Summary Sections

You can write reports off of views

Changes to TGRRCON and TSRCBIL

Missing PIDM's will be identified in a log file

Output prints bills with no address first.

Student E-bill

My Statement Luminis Channel

History

History form—you can code TGACTRL to control the number of statements a student can view.

TSADETC

Plus Loan processing 7.3.0.1 will come out in a patch. RFRMGMT—refund code must be "P" on TSADETC

Parent Data

Process loan:

RPEDISB,TGRAPPL, TSRRFND, TGRFEED
Execute banner interface with PS and process a check.
One active detail code marked with a “P”
ZSADETC refund code with P
ZSRCBIL
Releases December 15, 2006 AR 7.3 or 7.6.3
Adjourned for lunch

Customer Focus Customer Service Initiative—Faster Friendlier, Easier

Rita Adams from Kennesaw State sent all staff to learn how to better serve their customers. She said they raised the countertops to focus on the customer. She asked how other schools were focusing on customer service.
Dana Turner said North Georgia College developed a FAQ page on their website for frequently asked questions.

Lab Fees were reported by Lisa McCleary that they used the I. D. cards for purchase of lab fees when the student went to labs.
Julian Vaughn reported Augusta State charges it based on the course the student is registered.
Carol Payne charges at the course level \$200.00
At Augusta State Barbara said the instructor charged the fee for Scuba diving courses.
Rita Adams reported lab fees are added through the provost office.

Pat Barton—Hope Authorizations
Needed to be very flexible.
Federal government had requirement Title IV funds had to implemented to show we had the students authorization.
Hope has the same requirement.
3 parts—web piece, GTVSDAX has to be set-up, TVDAUTH validation table.
Hope Authorization does not affect the application of payments.

Title IV calculation is not correct on the student return since July 1, 2006.
Amanda Marshall will check on the upgrades to check this information for schools.
Authorizations are stored in the AR module.

TGRUNAP--We were warned of the un-application of payments-be very careful.

Pat Barton reported Title IV Calculations were corrected in 6.11.
Smart grant and ACGF and the other will be a part of the Title IV calculation--should be reported as ACG1 or ACG2 for two year institution or Smart grants for four year institution.

Lisa McLeary asked for topics for March/April.

Adjourned meeting.

