

SAC Financial Aid Committee- Survey

- 1) Are you familiar with the Financial Aid office at your institution?
Yes ___ No ___
- 2) Are you a recipient of Financial Aid (i.e. loan, scholarship, grant)?
Yes ___(Go to the next question) No___ (skip to question #4)
- 3) If you answered 'Yes' to question #2, did you fill out your financial aid paperwork on time?
Yes ___ No ___
- 4) Are you familiar with the FAFSA?
Yes ___ No ___
- 5) If you have had problems with financial aid, please identify the category of your issue (check all that apply).
Misinformed ___ Didn't know/Were not aware of procedure ___
Missed the deadline ___ Incomplete Information/Application ___
Other* ___

*If you check other, please explain:
- 6) Do you feel like the Financial Aid Office is accessible at your institution?
Yes ___ No ___
- 7) How would you rate (1 being the worst, 10 being the best) your Financial Aid Office?
Overall Attitude: 1 2 3 4 5 6 7 8 9 10
Your experience: 1 2 3 4 5 6 7 8 9 10
Ability to adequately inform you: 1 2 3 4 5 6 7 8 9 10
Assist in a timely manner: 1 2 3 4 5 6 7 8 9 10
- 8) After visiting your financial aid office, or talking with a financial aid representative, did you leave with the information or assistance that you originally came for?
Yes ___ Somewhat* ___ Not at all ___

*If you answered 'somewhat', please explain:
- 9) Did you feel like the Financial Aid Office was confident in their knowledge of the financial aid issues that applied to you and your institution? Please rate your feelings, '1' being the worst, '10' being the best.
1 2 3 4 5 6 7 8 9 10

