

Banner V8 Frequently Asked Questions

Q. Will Solaris 10 be supported?

Solaris Sun Sparc 10 will be supported by OIIT with Banner V8

Q. What are the URL s available for Banner V8 information?

The GaBEST Production Support web site contains information related to the Banner V8 upgrade. This information can be found at <https://www.usg.edu/banner/8x/upgrade.phtml>

edu1world.org is a virtual community for education administrative professionals, vendors, associations, supporters, and faculty who are interested in and work with technology. It is a community where members can connect, collaborate, communicate, and access the information they need in order to improve individual performance and effectiveness in their work.

Within this community the GeorgiaBEST team has already set up a special social networking group just for our users. Here you will find articles, presentations, wikis, newsletters, blog posts and much, much more. We hope to encourage more community sharing and collaboration in association with the Banner V8 upgrade.

For more information on what a wiki is, watch the short video posted here:

<http://www.youtube.com/watch?v=-dnL00TdmLY>

For more information what a blog is, watch the short video posted here:

<http://www.youtube.com/watch?v=NN2I1pWXjXI>

For more information on social networking, watch the short video posted here:

http://www.youtube.com/watch?v=6a_KF7TYKVc&feature=channel

We need your help to really make our edu1world community flourish. If you are interested in being a member please fill out the survey here:

<http://www.surveys.usg.edu/se.ashx?s=06C2C3B975686B07>

We are excited to be taking the GeorgiaBEST group into the next generation of new media networking and information sharing and we hope that you'll join us in making this tool the best it can be. Thanks in advance for your support and participation.

Q. Will FISAP be released for v 7.x in 2010 or will schools have to be on v 8.x prior to reporting FISAP next year?

Per SR 1-348356711, The Summer 2010 (August) release of Banner 7x will include the FISAP updates for the 2010 Summer reporting.

Q. Does the Banner 8 baseline transcript insert the lines at the top like the GaMod?

No. It appears the baseline transcript does not produce the extra lines at the top of the printout.

Q. Will you provide a list of patches needed to upgrade HP-UX 11.31 and Solaris 10?

Yes. A list of the patches that were required to install Oracle on the new OSs will be supplied.

Q. When will the hosted institutions have access to a test Banner 8 environment?

OIIT will put up a TEST V8 instance for the hosted institutions within sixty (60) days after the production release of V8 in December 2009.

Q. Will we be provided with the minimum hardware required for Banner 8?

The hardware requirements for V8 do not change. The only requirement will be whether or not the new OS will run on existing hardware. HP-UX 11iv3 (which is the operating environment containing the HP-UX 11.31 O/S) is supported on relatively new PA-RISC hardware and most Itanium (Integrity) hardware from HP. Here's the definitive list:

<http://www.hp.com/go/hpuxservermatrix>

We believe that if you have existing Solaris hardware that's running Sun Sparc 9 the hardware will support Solaris 10.

If you need to know about a specific configuration, just send us the specs of your current environment and we will take a look and provide you a response.

Q. Will there be technical workshops?

Not known at this time. We will send out a survey to find out if institutions would be able to travel to Athens to attend a workshop if one is held. If a workshop were to be held it would most likely be late Q4 '09 or sometime in early Q1 '10. The workshop could not take place until the certification of the OS is completed.

Q. Did you say hosted institutions won't have access to TEST Banner until December?

The hosted institutions would not have access to a V8 TEST environment until sometime during Q1, 2010.

Q. If I heard you right, we are doing the OS upgrade and Banner 8 upgrade during a single down time? I thought you said B7 was not supported on solaris 10?

Banner 7 is not supported by OIIT on V7 except for a thirty (30) day interim period while the upgrade is being performed.

Q. Do you have a rough idea of the hardware requirements now, to take advantage of any year end funds?

As stated earlier, the hardware requirement would be determined by the operating system the campus decides to deploy Banner 8 on. SunGard HE has stated that the requirements for Banner 8 are the same as for Banner 7, so you should be able to use your existing sizing as a guideline for any new hardware deployments.

Q. Does Sungard HE support Banner 7 on Solaris 10?

Yes. Please refer to the Banner UDC Compatibility Matrix on ActionWeb. You can access this document by logging into ActionWeb, click on documentation and Download Center, click on [Banner UDC Compatibility Matrix \(updated 05-11-09\).pdf](#) located under the Quick Access panel on the right side of the page. This document is updated often as support changes.

Q. What version of Oracle will we use for Banner 8?

We will be using Oracle 10.2.0.4 for V8.

Q. Just confirming that DegreeWorks and Banner Imaging will be supported with v 8?

Yes, DegreeWorks will be supported with V8. Banner Imaging will be part of the Banner Document Management Suite (Banner Xtender Solutions.) The new name does not reflect a change in the direction or partnerships involved in the solution, as the components and architecture will remain the same.

Q. Why is Banner Xtender Solutions being renamed?

As a part of our Banner 8.0 UPR, and to more clearly identify the role of the document management and imaging module for Banner, SunGard HE has renamed Banner Xtender Solutions to Banner Document Management Suite. This new name does not reflect a change in direction or partnerships involved with the solution, as the components and architecture remain the same.

Q. When can we expect the Oracle 11g upgrade?

Currently, we do not have a timetable for the implementation of Oracle 11G. OIIT has not yet started testing. We anticipate that we will begin looking at 11G once we have completed the V8 production release.

Q. Were changes made to the Clearinghouse process to submit additional data?

There were no changes to the submittal file for the Clearinghouse. There was a correction to the Summary report for the SFRNSLC process.

Q. Does Sungard officially support Banner on HPUX?

Yes. Please refer to the Banner UDC Compatibility Matrix on ActionWeb. You can access this document by logging into ActionWeb, click on Documentation and Download Center, click on [Banner UDC Compatibility Matrix \(updated 05-11-09\).pdf](#) located under the Quick Access panel on the right side of the page. This document is updated often as support changes.

Q. Do we know if there are any Adobe Flex requirements for the V8 installation?

From our initial testing and requirements received from SGHE, Banner V8 does not have a Flex requirement. At Summit, my impression was that the products that are using Flex are the new 'for purchase' products SGHE are delivering.

Q. What are the credit card compliance changes?

Documentation for credit card compliance issues can be found on our Banner Production website at:

https://www.usq.edu/banner/tech_info/techdocs/racar/GBR_PADSS_Move_the_Button.pdf

and

https://www.usq.edu/banner/tech_info/techdocs/racar/Solution_Kit_April24.pdf

These presentations were given by TouchNet during the RACAR meeting held in May 2009.

Q. Has OIIT negotiated special pricing with TouchNet to replace the Java Payment Client?

OIIT is in the process of discovering if there is campus interest in endorsing a particular TouchNet solution to pursue a discounted contract rate. More information will be forthcoming soon.

Q. Have you used the Banner Pro*C toolkit for upgrade Pro*C programs to v8?

*Although we reviewed the documentation for the Banner Pro*C Toolkit, it did not provide the necessary information to be used exclusively for the Banner v8 upgrade. Although offering very limited, basic, initial information, reviewing Banner Baseline code was much more informative and helpful. It was through the review of Banner Baseline code in addition to the review of the Pro*C Toolkit docs the v8 mods were made. If we had only one resource to use for the upgrades, the baseline code would be our choice. The current available Banner Pro*C Toolkit information may be more beneficial than what was available to OIIT when our v8 upgrade efforts were initiated*

Q. Are there any comments on use of the forms upgrade tool?

We used the Banner 8 Unified Product Release Technical FAQs PDF doc to help with the forms.

Q. What are the Linux compilers being used/recommended?

We do not have that information as yet. We are putting up a linux environment and plan to use MF COBOL as the compiler. We will keep you posted on the results.

Q. Did you experience any issues pertaining to the character set change?

From the technical installation, we did hit a few snags initially with job submission. SGHE has since updated the makefile and several other files required for V8. We will post all of this when we release V8. Please note that our initial testing was done on existing OSs (HPUX 11.11 and Sun Sparc 9). We will validate the existence of any issues as we progress through our installation and testing of the new supported operating systems.

Q. Is there any initial feedback on timings for upgrade including required export/import for character set conversion?

When we initially created the beta and test V8 environments we used traditional export/import. We are currently experimenting with datapump import/export utility. Our initial test shows the export reduced from four or more hours using traditional export/import reduced to less than 15 minutes. Utilizing datapump the upgrade of the Banner V7 database was where the bulk of our time was spent. I would venture to say that it took a good 2 – 3 days. I would plan for at two days of down time assuming you are planning to work the entire weekend (long hours). If not, you would probably need to schedule the work week as down time.

Q. Do you have notes to share regarding the upgrade?

We will have notes to share once we complete the installations on the supported platforms. Most of the notes we have are not from the V8 supported environments.