

FAQ#: 1-BFAQQQ

Question: When loading MPNs, what causes RERIMxx to give the following error message and neither load the MPN nor update RRAAREQ? Error processing student, last name = OXENDNINE SSN = 000000000 error = ORA-20101: *ERROR* Processing DL Unsubsidized award for SSN = , Last Name = OXENDNINE, Loan ID = , MPN ID = 000000000M11G02999999. SQL Error Message: ORA-20101: *ERROR* DL Loan ID not found in Loan Application table for Loan ID = . SQL Error Message: User-Defined Exception ORA-06512: at "BANINST1.REKCI110", line 4854 ORA-06512: at line 1

Answer: This situation occurs when the student did not have a loan origination on file with COD at the time the MPN was created. It is a timing issue, but is not a problem.

When a student completes an MPN with COD before the loan origination has been sent to COD and accepted, the MPN information is sent to the school without a Loan ID. (You can tell this because in the error message, after the last name has been printed, it has "Loan ID = , ".) Since there is no loan ID, the MPN cannot match or update Banner.

This is not a problem because when the school does send the Origination record to COD, it will be returned with an 'E' prom note status, indicating that the Prom Note is on file and is satisfied.

If, when the loan origination record is sent to COD, the student has not yet completed an MPN, the origination record will still have the Prom Note status as Q (the way it was sent). When the student finally completes the MPN and the MPN file is loaded, since an origination record is on file with COD, the student's record in the file will contain the Loan ID information and will match and load to the student in Banner. Last Edited: 4/23/2010 05:59:50 AM