FAQ#:CMS-6933

Question: When I ran TGRFEED, some document numbers were skipped. This shows up on the Accounting Feed process report named Statistics for the Application of Payments file. What does this mean?

Answer: TGRFEED handles several different things - new transactions in Accounts Receivable, Application of Payments, new deposits, refunds - and creates distinct feed documents for each. Depending on how you set the 'Feed Transactions Using' parameters on TGACTRL, additional documents may be created for various dates.

As each section of processing begins, the next document number is chosen from the Sequence Number table (FOBSEQN). Once a number is selected, it can't be reset, as it is possible that another user or process has already come along and taken the next number. (The same thing happens in Finance for Reqs, POs, JVs, Invoices, etc - if you start a document with an assigned Sequence Number using 'NEXT' and then delete it rather than completing it, that document number won't be automatically assigned again and you'll have a gap.)

The concern that auditors might question missing document numbers was addressed as follows:
- If a document number is selected for a particular section of TGRFEED processing and not used, it will be used in the next processing section rather than selecting another one.

- If a document number is selected for the last section of processing and not used, a message is printed on the control report stating the document number was skipped.

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