

FAQ#: CMS-12818

Question: Why are our results different when we process TGRAPPL via the online forms vs when processed in batch via job submission?

Answer: When running online Application of Payments Process (TGRAPPL) from one of the Accounts Receivable forms, Banner will use the parameter values that the user has saved when running the process from Job Submission (which you can view via GJAPDFT). If no values exist for the user, then Banner will use the default values on the parameter definitions (which you can view and update via GJAPDEF).

In addition, Banner will run the process for the ID in the key block. No application pending roster will be created.

Tip: If you want to save the parameters for TGRAPPL, then use an invalid ID for parameter 01 so that the Mass Application of Payments will not be initiated. Do not use a value for the Set Name parameter.

You can run this process online by choosing Apply Payments from the navigation frame or Options menu of the following forms:

- Account Detail Review Form--Student (TSAAREV)
- Account Detail Review Form--Finance (TFAAREV)
- Student Account Detail Form (TSADETL)
- Account Detail Form (TFADETL)
- Foreign Currency Detail Form--Finance (TFADETF)
- Foreign Currency Detail Form--Student (TSADETF)
- Application of Single Payment Distribution Form (TFAADSP)
- Application of Single Payment Distribution Form (TSAADSP)
- Refund Review Form-Finance (TFARFND)
- Refund Review Form-Student (TSARFND)

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