

FAQ#:1-63BVS1

Question: Why are accounts continually unapplying and re-applying when I run TGRUNAP and TGRAPPL?

Answer: It is possible that the PIDMs for these accounts are stuck in the collector table TBBRQST, which is used when running TGRUNAP. Then if TGRUNAP unapplies the account, TGRAPPL will apply it again.

If there are old records in the TBBRQST table, delete them if they have activity_date prior to today's date (to make sure you are not deleting records that were intentionally created from the TSAACCT form for a current unapplication).

Then run the TGRUNAP process again.

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