FAQ#:   1-2AV0CE

Question: Why is the Banner process (TSRCBIL) not selecting a Valid Address when there is an address present for the address type specified in the parameter address hierachy? Message prints: ***-WARNING-*** NO-ADDRESS-FOUND

Answer: For the ID/PIDM involved check the SPRADDR address data for the ATYP that was not selected and ensure that Street Line 1 is populated.
For example:
test ID has a BI address type with Street line 1 populated.
test ID has a MA address type with Street line 1 Null.
Ran TSRCBIL with Address Type 1MA and 2BI.
TSRCBIL printed Address Not Found error...it did not print the BI address.

The way that address hierarchy verification works is that the SPVADDS view finds the address that matches the address hierarchy if the address type matches, and the address is active, and the parameter address date is within the from/to range of the address.

So in this case, SPVADDS does find the MA address with valid dates within the parameter date range.

Then, the process (in this case TSRCBIL) evaluates what came back from SPVADDS. It checks for null in Street1. If street1 is null, that indicates that the attempt to find the address via SPVADDS was unsuccessful. It does not distinguish between street1 being null because no record was found, and street1 being null because the actual street line 1 is null even though the rest of the address fields are populated.

In this case, SPVADDS does find the MA address with valid dates within the parameter date range. So it looks no further in the address hierarchy. Then TSRCBIL sees that there is a null street1, that indicates no successful address was found, so it prints the no address message.

Since SPVADDS is used to determine address in all Banner processes, this reason for an address not found message can apply to any process.
-WARNING- NO-ADDRESS-FOUND

Module: Accounts Receivable

Last Edited: 5/17/2007 09:35:24 AM