

FAQ #: 1-GJNEUT

Question/Title: Banner Financial Aid 8.10 Upgrade Issues

Answer/Solution:

1. On page 2-5 of the Banner Financial Aid 8.10 Hosted Services Handbook, used in conjunction with 8.10 to configure Banner to work with the Hosted FM Need Analysis Calculation Solution, it indicates that Batch Need Analysis requires user permissions to be updated on GSASECR to Authorize BANPROXY. This is incorrect. Authorize BANPROXY only needs to be set for users if the institution has chosen to use the SERVLET option to run immediate process need calculations.

2. Further clarification of page 36 note "Clients who install this release after installing the patch (p1-h2bhus_res8100001) should reapply this patch to solve defect# 1-H2BHUS.": Patch p1-h2bhus_res8100001, scheduled for delivery some time after 8.10, is backward compatible to 8.9.1.5. Institutions that apply patch p1-h2bhus_res8100001 to 8.9.1.5 prior to applying 8.10 will need to reapply the patch.

3. Institutions that are still running Java 1.4.x will need to upgrade to 1.5 to be able to run the 8.10 version of RERIM11. Banner 8x supports Java 1.5 (10g) and 1.6 (11g). Institutions still running Java 1.4.x will receive the following runtime error when RERIM11 is run:
Exception in thread "main" java.lang.UnsupportedClassVersionError:
com/sungard/messaging/cod/CodImportProcessor (Unsupported major.minor version 49.0)
Also see Fix in FAQ#: 1-FE3RC5 that fixes "Unsupported major.minor version" error.

4. Step 13 clarification: Variables that continue to fail during the second running of GLBPARM have problems with their rules and will need to be addressed on the GLRVRBL form by users. This should not delay the completion of the upgrade.

5. If Banner Financial Aid 7.19 is applied prior to 8.10, gostage will fail when inserting the *RESEDE12 menu with the error:

```
INSERT INTO GUBOBS
```

```
*
```

ERROR at line 1:

ORA-00001: unique constraint (GENERAL.PK_GUBOBS) violated

To work around this issue, use the following SQL*Plus script to delete the existing *RESEDE12 record from GUBOBS:

```
DELETE FROM GUBOBS
WHERE GUBOBS_NAME = '*RESEDE12'
AND GUBOBS_OBJT_CODE = 'MENU'
AND GUBOBS_SYSI_CODE = 'R';
```

then rerun gostage. Do not correct the GUBOBS_SYSI_CODE at this time; it will not cause any runtime problems and will be corrected in a future release. (Defect 1-IE450L)

6. Defect 1-MBWRYL

Summary

The 8.10 release is missing scripts from the 8.9.1 release.

Description

If you applied the 8.9.1 release, you are not affected by this defect.

The 8.10 release failed to deliver and run the following 8.9.1 scripts:

```
rgjbjobsi_080901.sql
rgjbpdefi_080901.sql
rgjbpdfi_080901.sql
rgjbpvali_080901.sql
rgobfeobi_080901.sql
```

rgubobjsi_080901.sql
rgurmenui_080901.sql
rguroptmi_080901.sql

These scripts are attached to the defect.

One known issue for this is that the RORREGS process will fail with:
Run Sequence Number.....: *ERROR* Parameter (10) is invalid

To correct this issue, run the 8.9.1 scripts listed above followed by the corresponding 8.10 scripts:

rgjbjobsi_081000.sql
rgjbpdefi_081000.sql
rgjbpvali_081000.sql
rgobfeobi_081000.sql
rgubobjsi_081000.sql
rgurmenui_081000.sql
rguroptmi_081000.sql

Last updated 28-MAR-2011