

Kudos to Zach Hayes!

Last year, Ellucian (formerly SunGard HE) established awards for Outstanding Commons Contributors. They selected members of the Commons that had “the most impactful contributions” over the course of the year.

This year Ellucian has opened up the contest to nominations from community members. After receiving many nominations from the community, Ellucian’s moderators selected eleven Outstanding Commons Contributors.

Included in that list is our very own Zach Hayes, Associate Registrar from Georgia Institute of Technology!

Zach has been an active member in the Commons and has participated in several focus groups for GeorgiaBEST. He has also contributed to Georgia Summit as a presenter and a moderator in the past.

We’d like to offer a sincere congratulatory to Zach for his recognition and we look forward to seeing what he contributes in the future.



SunGard Ellucian Summit 2012

Usually a trip to Vegas fills one’s mind with imagery of slot machines, show girls and neon lights. But for the thousands of people who descended upon the city in late March for SunGard’s Summit Conference that was not the case. Well, not completely the case anyway!

This year’s conference gave attendee’s plenty to look forward to besides those typical ever present Vegas draws. With fourteen tracks of sessions there was something for everyone from functional to technical to administrative and strategic.

One additional thing on the minds of the roughly 6,000 people attending was the soon to be announced new name for SunGard+Datatel. The Opening Session provided the answer: Ellucian. A new name which “amplifies who we are and what we want to be for our clients” as stated by Michelle Reed, Chief Marketing Officer with Ellucian.

For those unable to make it to Vegas, selected sessions from several of the tracks were even made available virtually. Several USG institutions presented sessions this year. Georgia Tech, Georgia State and Columbus State presented sessions on Mass Data Update Utility, Accounts Receivable, and SSRROLL respectively. Georgia Southern participated on a panel discussion on Axiom.

We would encourage those that were able to attend to share their experiences and items of interest they brought home with them, not only with their own campus, but with the USG at large by starting a discussion or posting information on the GeorgiaBEST Community (<http://www.edu1world.org/USG/>).

All attendees (both full conference and Virtual Summit) have access to the presentation content, including handouts. Audio recordings digitized to the screen capture of conference presentations are now available at the Summit 2012 Live Learning Center (<http://softconference.com/sungard/default.asp>).

If you did not attend Summit 2012, you may purchase content via the Summit 2012 Live Learning Center. You will be required to create an account and have your account approved prior to purchase.

Finally, be sure to mark your calendar for next year in Philadelphia, April 7–10, at the Pennsylvania Convention Center.

With National Summit behind us, it’s time to set our sights on Georgia Summit 2012 in September. The Call for Papers closed at the end of April and the planning is well under way for a truly valuable conference in the Fall. Stay tuned as registration details become available.

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Product Calendar Updates

Here's a sneak peek at upcoming releases. You can view both product release calendars on the [Product Release Calendar](#) page of the GeorgiaBEST Production Support Web site.

Banner Baseline Releases

Quarter 2 of 2012

- Banner Baseline 8.x patches
- Financial Aid 8.14
- Financial Aid 8.14.1
- Web Tailor 8.4/8.5
- Student 8.5x
- Self-Service Student 8.5x
- Self-Service Faculty & Advisors 8.5x
- General 8.5
- Accounts Receivable 8.4

Quarter 4 of 2012

- Banner Baseline 8.x patches
- Web Tailor 8.3

Georgia Enhancement Releases

Quarter 2 of 2012

New functionality for:

- Desire2Learn Data Extraction Process (ZSRD2LX)

Defect Corrections for:

- Schedule Form (ZSASECT)
- High School Detail Information Form (ZOAHS CD)
- Student Attribute Delete Process (ZGRATTD)

Change Requests for:

- High School Detail Information Form (ZOAHS CD)

Quarter 4 of 2012

Defect Corrections for:

- CPC Requirement Update Process (ZORCPCR)

Change Requests for:

- CPE Results Update Process (ZORCPEP)
- Attendance Verification Process (ZHRNOSH)
- Anticipated Graduation Date (ZHRANGR)



Check out the latest news from PESC

Greetings from PESC! The latest edition of **THE STANDARD** is now available at <http://www.PESC.org>. In this edition:

- Common Education Data Standards (CEDS) Wins 13th Annual Best Practices Competition
- Internet2 President & CEO H. David Lambert to Keynote PESC Spring 2012 Data Summit
- Student Loan Data Reporting Standard Proposed by USA Funds and NASLA
- PESC to Feature 5 Half-Day Workshops at Spring 2012 Data Summit
- New PESC Members: Pathbrite and Musiccas
- PESC Formalizes Long-Term, Permanent Support for CEDS
- FSA to Select up to 12 New Districts for FAFSA
- AACRAO Names New Executive Director
- RFI on Promising and Practical Strategies to Increase Postsecondary Success
- Leading Education by Advancing Digital (LEAD) Commission Announced

Attached to this edition:

- AACRAO SPEEDE's Update for January and February of 2012

What's New in the World of PESC?

- White House's Consumer Internet Privacy Bill of Rights
- CEDS Newsletter
- Datatel + SGHE = ellucian
- Recent NCES News, Reports, Resources and Conference Announcements
- US Department of Education's Action Plan for Improving Measures to Increase Postsecondary Student Success
- Committee on Measures of Student Success: FINAL REPORT
- FSA's Final XML File Layout for PESC Approved Enrollment Reporting Standard
- SHEEO's State Higher Education Finance (SHEF) Report FY2011

Fall 2012 Data Summit

Save the Date for PESC's Fall Data Summit in Vancouver! The Fall Data Summit is scheduled for October 17-19, 2012 at the Four Seasons in Vancouver, British Columbia, Canada.

Click [here](#) for information about the conference, including travel and passport information and currency conversion.

Have you met GeorgiaBEST's new DegreeWorks Resource?



Todd Milam is responsible for overall support of the DegreeWorks project and ensures that institutions maximize their full potential with the DegreeWorks system. Prior to his employment at ITS, he worked as Associate Registrar-Degree Certification at the University of Central Oklahoma and served as a CAPP programmer. He received his MED in Counselor Education and BA in Psychology from the University of North Texas.

He lives in the Athens area with his wife Cyndy and one son with another son stationed at Robins AFB.



Check Out What's Happening at COMTEC

Join TouchNet for a one-day, pre-conference Payment Card Industry (PCI) training on Monday, October 15, 2012. "PCI Full Cycle Training" is a unique professional development opportunity for business office staff, IT, security specialists, and campus executives.

Learn answers to questions like these:

- **COMPLIANCE:** What specifically are your responsibilities in PCI compliance? How do you get started? When are you done? Which SAQs do you need to complete?
- **CRISIS:** What happens when the (breach) alarm goes off? What do you do first? Who's on your crisis management team? Whom do you notify?
- **RECOVERY:** How can you turn a public relations nightmare into a long-term positive? What procedures will need to change to prevent another breach?

Don't miss this opportunity! Register today for both COMTEC 2012 and the special pre-conference PCI training. Seats are filling fast. Reserve your spot today!

For more information visit, www.touchnet.com/comtec.

About COMTEC

TouchNet clients come together in Kansas City once every two years to exchange ideas and gain valuable information about campus commerce.

They leave COMTEC recharged and prepared to tackle new business initiatives and strategies that deliver substantial cost savings and revenue generation opportunities for their institutions.

COMTEC is where Commerce and Technology meet.

A New Chapter for Associate Vice Chancellor Tonya Lam



Tonya Lam is transitioning out of her position as the Associate Vice Chancellor for Student Affairs but her legacy will live on.

Tonya has accomplished many impressive goals in her tenure as the AVC of Student Affairs. We greatly appreciate the role Tonya has played specifically with the GeorgiaBEST Program. She has always supported the efforts of this team and our customers.

As Tonya moves on she will continue to be involved with the University System as she changes to a part-time role helping to guide the Campus Consolidations over the next year.

We would like to wish Tonya well and let her know just how much we've valued her immeasurable contributions to the University System and the State of Georgia.

Change Requests

Don't forget...we're always ready for your suggestions. Go to http://www.usg.edu/georgia_best/change_requests/change_request_submit and tell us how we can make the GeorgiaBEST products better!

GeorgiaBEST Community Email Notifications

We understand that many people like the listserv functionality and prefer not to check another place each day to get the information you need.

For those of us who like to have information delivered in email rather than checking a separate website, the GeorgiaBEST community can do that too!

All you have to do is set up email notifications once and you'll get each announcement delivered right to your Inbox. You can even subscribe to comments.



To subscribe to receive email notifications:

1. Select "Email notifications" from the Feeds column on the left hand side of the community page.
2. Scroll down to find the GeorgiaBEST Community.
3. Select the types of alerts you wish to receive and click save at the bottom of the page.

You can also subscribe to comments on individual posts by clicking the word balloon icon above the comments box.

With email notifications, you'll never miss an important post!



Are your Distance Education Courses really Correspondence Courses?

Recent federal legislation governing state authorization of distance education is raising concerns with some institutions on how their courses are classified.

A recent [blog post](#) from WICHE Cooperative for Educational Technologies (WCET) chronicles the Department of Education audit findings of a small, Indiana-based Catholic College called St. Mary-of-the-Woods.

The DOE's Office of the Inspector General determined that many distance education courses offered by the school should have been classified as correspondence courses. As a result the college was presented with a bill to refund \$42 million dollars in financial aid disbursed over a five year period.

The bill was based on the rule that institutions are not eligible to participate in any Title IV programs if 50 percent or more of their students were enrolled in correspondence course during its latest complete award year.

As the WCET author point out, for most institutions these new regulations should not be a problem. The majority of distance

education courses are classified correctly with the new guidelines and you must have 50% or more of your enrollments must be classified as correspondence to lose Title IV funding. These two factors are unlikely to apply to many institutions, but it is important to understand how the definitions may or may not affect your classes.

The published definitions from the Southern Association of Colleges and Schools are as follows:

- Distance Education –a formal education process in which the majority of the instruction (interaction between students and instructors and among students) in a course occurs when students and instructors are not in the same place. Instruction may be synchronous or asynchronous.
- Correspondence Education –a formal educational process under which the institution provides instructional materials, by mail or electronic transmission, including examinations on the materials, to students who are separated from the instructor. Interaction between the instructor and the student is limited, is not regular and substantive, and is primarily initiated by the student courses are typically self-paced.

Check out the latest Evisions News

The April 2012 edition of the Evisions Update included important articles recapping the Evisions Conference held in March as well as a Summit 2012 Recap. Click [here](#) to read this interesting update from one of our partners.

Resources

GeorgiaBEST User Community

To discuss issues about Banner and Georgia Enhancements with other users, join the GeorgiaBEST User Community. ITS posts release notices, upgrade announcements, information about training opportunities, occasional surveys, and other information related to Banner and the Georgia Enhancements.

You can access the community at <http://www.edu1world.org/USG/>. You must be a member to access the community. To request an invitation go to <http://community.questionpro.com>.

SunGard Higher Education Customer Support Center

We encourage you to use the many resources that SunGard HE provides through the Customer Support Center. Go to <https://connect.sungardhe.com> and log in to the Customer Support Center. If you don't already have a login and password, you can create one. You will have access to Defects, Solutions/FAQs, release guides, and user documentation.

Wimba's Live Classroom Training Sessions

The GaBEST Team delivers a Wimba's Live Classroom review of enhancements and defect corrections being delivered with each monthly release.

Instructions for classroom preparation and accessing archived training sessions are provided at http://www.usg.edu/georgia_best/training/wimba_live_training/.

For additional ITS resources and support, contact the ITS Helpdesk:
Web support request self-service: http://www.usg.edu/customer_services
E-mail: Helpdesk@usg.edu

For emergency, business interruptions, or production down situations, call the ITS Helpdesk immediately
Local: 706-583-2001 Toll free within Georgia: 1-888-875-3697

