“Finding the Phoenix” at the GOLD/GALILEO User Group Conference

By GALILEO Staff

Helene Blowers, keynote speaker for the 2009 GOLD/GALILEO User Group Conference, called for libraries to become more than knowledge providers; we need to become partners with our communities to become knowledge producers. Blowers said, “A lot of what we offer is for knowledge consumption. Libraries can start to shift; shift from knowledge consumption to knowledge production.”

Blowers, director of digital strategy at Columbus Metropolitan Library in Ohio, is known throughout the library world for developing the discovery learning program “Learning 2.0: 23 Things.” Trends and change were the substance of her keynote address.

**The e-book race is re-kindled by Kindle**

Amazon’s Kindle sales were 32% greater in 2008 than were iPods in their debut year. The old debate about format (print vs. electronic) is becoming less pertinent as e-book readers improve and new generations of users grow up with different expectations and habits. Blowers says it’s not about the death of the book but death of dependency on specific formats.

**Mobile builds bridges faster**

Blowers quoted a 2009 UN report indicating that 60% of people around the world now have cell phone contracts. More and more people look to their cell phones for information gathering, keeping up with the news, and even reading novels.

Buffy Hamilton, a media specialist/teacher-librarian at Creekview High School in Canton, Georgia, said, “Helene reinforced my belief that we as school librarians need to start exploring ways to tap into the power of cell phones and other mobile devices.”

**Community-created content**

And not only are people reading novels on cell phones, they are creating novels on cell phones. Blowers gave many examples in which communities are creators and producers of content in blogs, photograph collections, and of course, in libraries.

Blowers encouraged librarians to be a part of the shift from knowledge consumption to knowledge production by becoming “change agents.” Examples of ways libraries do this include providing a rich online experience through the library website where customers can contribute and collaborate and use volunteers to provide programs and services.


To access LibraryBytes, Helen Blowers’ blog, go to [http://www.librarybytes.com](http://www.librarybytes.com)

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**Happy 14th Birthday GALILEO**

On September 21, 1995 GALILEO was officially launched at University System of Georgia institutions. Today, all Georgia citizens enjoy access to GALILEO from their schools, public libraries, and their home computers. GALILEO has been hailed as one of the earliest and most comprehensive statewide library systems in existence in the United States today.

Special thanks to all our users for making GALILEO a success.

Happy 14th Birthday to All!
What is OCLC Up To?

By GALILEO Staff

In January 2009, OCLC announced that users could begin transitioning their access from the current FirstSearch platform to the WorldCat.org platform for FirstSearch, NetLibrary, and the newly added ArchiveGrid, OAIster, and CAMIO resources beginning in July 2009. The WorldCat.org platform provides a more web-like search interface to WorldCat and other OCLC databases. Also, WorldCat.org allows databases to be grouped in a number of ways and searched simultaneously.

In April 2009, OCLC announced that WorldCat Local QuickStart would be free of charge to institutions subscribing to FirstSearch Base Package. WorldCat Local QuickStart is a service provided through the WorldCat.org platform. Libraries who sign up for WorldCat Local QuickStart will receive all of the benefits of transitioning to the WorldCat.org platform, such as access to social networking tools, as well as access to further customizations:

- Display of their library’s local holdings first in a search result list.
- Local branding of the WorldCat search box and user interface.
- Integration of existing OCLC delivery/interlibrary loan services (WorldCat Resource Sharing and Illiad.)
- Integration with a single local library catalog for real-time item availability information and place holds (limited to catalogs that are configured to work with WorldCat Local.)

GALILEO has been investigating how the transition to WorldCat.org or WorldCat Local QuickStart will impact the support and management of OCLC databases for GALILEO libraries. In late August GALILEO staff met with OCLC and Lyrasis staff to get a better understanding of some of these changes and their impacts on GALILEO staff, librarians, and users. GALILEO staff is continuing to work with OCLC and will provide further information as it becomes available.

As you can see, OCLC is busy transforming their content, platform, and services. If you have any specific questions about any of the changes OCLC has announced or if you are planning to consider WorldCat Local QuickStart, please submit a comment to GALILEO Support via the Contact Us form http://www.galileo.usg.edu/contact/.

Meet the GALILEO Staff — Shawn Kiewel

By GALILEO Staff

Shawn Kiewel joined the GALILEO staff in December of 2008 as an Application Analyst / Specialist. Shawn was born in St. Paul, Minnesota and moved to the state of Georgia in 1997 to pursue a career in computer programming. Since then, he has worked as a web developer for Athens Technical College designing training systems and for the Disability Resource Center/University Testing at the University of Georgia. In his time with GALILEO, he has worked on re-writing the Civil Rights Digital Library’s site, with Brad Baxter, and various other projects. Shawn started programming computers when he was still in primary school after his father bought him a Tandy 100EX. Shawn says that he has always been interested in “solving problems and making things” from an early age and finds much satisfaction in his current position at GALILEO where he does exactly that.
On This Day In Georgia History — September 21

In celebration of GALILEO’s 14th birthday on September 21st, some noteworthy Georgia events that occurred on this day in history:

September 21, 1757 — Birth, in England, of notable Georgia politician James Jackson. Jackson became a Whig and served in the Georgia militia during the American Revolution, afterwards practicing law and achieving the rank of major general by 1792. He served in the Georgia General Assembly in 1780s-1790s, in the U.S. House of Representatives 1789-1791, as Governor 1798-1801, and as U.S. Senator 1793-1795 and 1801-1806. Jackson fought the Yazoo land scandal, was honored with a county named for him in 1796, and helped negotiate Georgia’s cession of its western territories to the U.S. in return for $1.15 million and the federal government’s extinguishing of all Indian claims to Georgia. He died on March 19, 1806.

September 21, 1863 — Following a defeat the previous day during the Battle of Chickamauga, the Union Army of the Cumberland retreated north to Chattanooga.

September 21, 1863 — Birth (in South Carolina) of Georgia newspaper reporter, editor, and politician Clark Howell. Son of Evan Howell (chief editor and half-owner of the Atlanta Constitution), Clark Howell became the Constitution’s night editor at age 21, became managing editor after Henry Grady’s death in 1889, and became chief editor in 1897 when his father retired — and purchased controlling interest in the Constitution four years later. Both father and son promoted the “New South” movement. Clark Howell was elected to the Georgia House of Representatives in 1885, and served as Speaker of the House in 1890-1891. He also served in the Georgia Senate from 1900-1906 and lost a bid for governor in 1907. He was a friend of Franklin D. Roosevelt, who appointed him to several federal commissions. Howell died on November 14, 1936.

September 21, 1887 — Kennesaw (in Cobb County) was incorporated.

September 21, 1903 — Birth (in Calhoun) of Georgia educator William Tate. He earned a B.A. at the University of Georgia in 1924 and his M.A. in 1927. After serving as head of the English department at McCallie College in Chattanooga, Tate returned to the University of Georgia in 1936 as Dean of Freshmen and assistant professor of English; in 1946, he was promoted to Dean of Men. Tate is credited with preventing a violent student protest from becoming a riot during the integration of the University in 1961. Tate retired in 1971 and died on his birthday in 1981.

September 21, 1929 — Former Governor Nathaniel Harris died in Macon.


September 21, 1976 — Atlanta Airport became Hartsfield International Airport.

September 21, 1977 — Bert Lance, advisor to President Carter, resigned as director of the Office of Management and Budget, following allegations of financial wrongdoing.

September 21, 1989 — General Colin Powell, commander in chief of Army Forces Command at Fort McPherson in Atlanta, was promoted to Chairman of the Joint Chiefs of Staff.

September 21, 1995 — Georgia Library LEarning Online (GALILEO) launched!

September 21, 1996 — The Georgia Music Hall of Fame opened in Macon.

September 21, 2010 — GALILEO will be 15 years old!

Source: GeorgiaInfo, http://georgiainfo.galileo.usg.edu/
¡Informe! From Stodgy to Starlit

By GALILEO Staff

¡Informe!, the Spanish-language research database available to all GALILEO institutions, has gotten a much needed facelift. ¡Informe! provides access to over 420 Spanish-language full-text journals and magazines. Not only are there resources for students, but many popular Spanish-language titles like Actual and Reforma.

The Gale PowerSearch platform is being utilized for the new ¡Informe! PowerSearch provides users with a robust array of searching and browsing options and provides access to a variety of user-centered tools for saving, e-mailing, translating, and managing results and articles. Features like the ability to translate articles into several different languages and the ReadSpeaker technology that allows users to listen to or download audio versions of articles truly enhances the user experience within ¡Informe!

Reaquaint yourself with ¡Informe!; it is well worth your while.

GALILEO Express Link: http://www.galileo.usg.edu/express?link=zgin
Gale Fact Sheet: http://www.gale.cengage.com/pdf/facts/inform-.pdf

Welcome Aboard, Baby Ian

Congratulations to GALILEO Staff member Jay Forbes and his wife Andrea Forte on the birth of their first child, Ian Forte Forbes. Ian was born August 10, 2009 at 7:42 p.m.

Welcome to the GALILEO Family!

Ian Forte Forbes
Budget Cuts
By Merryll S. Penson, Executive Director for Library Services

Libraries across the country and in Georgia are being hit by the current economic crisis. Hours are being cut, staff is being cut or furloughed, and fewer materials are being purchased, if any. At the same time, use in public libraries is skyrocketing and enrollments are at all-time highs. GALILEO, Georgia’s Virtual Library, has been hit, too. Almost all of the user communities in GALILEO have had to make tough choices. Many of the vendors that GALILEO has worked with over the years provided a number of concessions to help us maintain content. We appreciate their understanding that we are in this together. But, in spite of this, some cancellations have occurred for some of the user communities. Over the last two years, GALILEO has had to reduce subscriptions by over $1.4 million, but we are more fortunate than many. We still have lots of wonderful resources for our users, and that is a testament to the collaborative spirit and value GALILEO provides.

GALILEO staff — programmers, support staff, systems administrators, digital library staff — will be furloughed. This could mean it will take a little longer to get a response, but GALILEO staff are committed to supporting the users. We all hope the economic recovery will make its way to libraries — soon!

Meet the Staff — Felicia Johnson
By GALILEO Staff

Felicia Johnson joined the Digital Library of Georgia staff in February of 2009 after moving from her hometown of Charlottesville, Virginia, where she worked for the University of Virginia Libraries for 20 years working in Special Collections/Rare Books and doing web design. Felicia is now the Digital Imaging Coordinator for the Digital Library of Georgia, which is a perfect fit, because she has always been involved in some kind of visual arts, whether it was photography or web design. Felicia is currently working on the redesign of the Hargrett Rare Book and Manuscript Library’s website, which she is very excited about and believes the public will be too. However, this is only one of many projects that she is working on, which is precisely what she likes most about her current position is the amount of variety in her work that she encounters every day.
Upcoming GALILEO Conference Appearances with Session Information

October 7-9, 2009

**Council of Media Organizations**
Convention Center, Columbus, Georgia
Visit the GALILEO Booth in the Exhibit Hall
- *The Right Tool: GALILEO Toolbar and Widgets Get the Job Done*
  Lauren Fancher, GALILEO Support Services
- *Explore Georgia’s Historic Newspapers at the Digital Library of Georgia*
  Toby Graham, Digital Library of Georgia, and Ed Johnson, Georgia HomePLACE
- *Journals & Magazines Abound within GALILEO! Learn How to and Utilize Them*
  Katie Gohn, GALILEO Support Services
- *Things to Learn in GALILEO - An Appetizer*
  Courtney McGough, GALILEO Support Services
- *Sparing a Dime: GALILEO For the Tough Times*
  Karen Minton, GALILEO Support Services

November 4-6, 2009

**Georgia Educational Technology Conference**
Georgia International Convention Center, College Park, Georgia
Visit the GALILEO Booth in the Exhibit Hall
Sessions proposed include topics on GALILEO resources targeted to elementary, middle, and high school levels; enhancing history education with Digital Library of Georgia content; and customizing your website to streamline access to GALILEO.

November 13-15, 2009

**National Council for the Social Studies**
World Congress Center, Atlanta, Georgia
- *Teaching with the New Georgia Encyclopedia and Civil Rights Digital Library*
  Kelly Caudle, New Georgia Encyclopedia
Announcing Awards for Best Use of GALILEO Resources In Georgia Student Media Festival Group and Individual Projects 2010

Do your students know GALILEO is a great resource for their media projects? Photographs, maps, and diagrams in GALILEO can be used in multimedia projects such as PowerPoints and videos. GALILEO helps to clarify the source and authority of the materials and to support the essential skills of information literacy, critical thinking, and copyright awareness in this age of Google, FaceBook, YouTube, and other Web 2.0 disintermediated Internet experiences.

In order to promote recognition of both the resources available to students in GALILEO and of students’ adoption and use of GALILEO resources in their projects, the GALILEO staff will sponsor two awards for the best use of GALILEO resources in projects submitted to the 2010 Georgia Student Media Festival: group project (classroom teacher) and individual (student). In addition to the title, the awards will provide a Flip Video Camcorder to the winning classroom teacher and student. Winning projects must document use of GALILEO materials in their references or bibliographies; the awards will be made at the discretion of the Georgia Student Media Festival.

The Georgia Student Media Festival is sponsored by the Georgia Association for Instructional Technology (GAIT), the Georgia Library Association (GLA), and Georgia Public Broadcasting (GPB), all of which share with GALILEO an interest and responsibility for development of information skills in Georgia’s students. With the growing emphasis in the Festival guidelines on copyright and fair use requirements, the Festival represents a key opportunity for these constituents to reinforce and support thoughtful use of information resources such as those that are found in the statewide library, GALILEO. For more information about the Festival, see: http://www.gait-inc.org/GSMF/index.htm.
Libraries are getting a PR boost from the media these days, as news stories address clever ways for people to economize, citing the free services, books, and DVD’s that libraries offer. But library budgets are tight and getting tighter. At the same time, patrons need more help than ever, with Internet access and job searching and employment-related resources heading the list. GALILEO can help libraries meet needs without expending additional resources; is your library making the most of what GALILEO offers?

**GALILEO Helps Libraries**
- Fill in collection gaps with books, magazines, and more
- Reduce duplicate subscriptions
- Take advantage of reference resources, including current medical reference books and literary criticism
- Extend the library hours through 24 X 7 online access

**GALILEO Helps Libraries Help Patrons**
- Find resources on careers, effective job searching, home business, and resume writing
- Explore occupation and education paths
- Save money on magazine and database subscriptions

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<th>Cost to individual subscribers</th>
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<tr>
<td>Ancestry.com</td>
<td>$19.95 per month for personal subscription</td>
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<tr>
<td>Wall Street Journal (ProQuest)</td>
<td>Over $100 per year ($2.29/week)</td>
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<td>Harvard Business Review</td>
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<td>Highlights for Children</td>
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<tr>
<td>Scientific American</td>
<td>Over $50 per year</td>
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**Did You Know?**
- 27% of public library websites in Georgia feature a reader’s advisory page. Half of these feature GALILEO or links to Novelist or Novelist K-8, the great reader’s advisory tools provided via GALILEO.
- 56% of public library websites have a genealogy page, but only 31% feature GALILEO or links to Ancestry and Heritage Quest, the essential genealogy resources provided via GALILEO.
- 48% of the University System of Georgia libraries have a link to a journals A-Z listing, but only 10% of those link to the service in GALILEO.
Is Your Library Making the Most of GALILEO? (Continued from page 8)

Links to Think About for the Library Website
- Link to GALILEO
- Link to login via PINES / Information on GALILEO Password
- Link to download the GALILEO Toolbar
- Link to GALILEO videos
- Link to GALILEO databases with Express Links
- Link to Journals and Magazines A-Z

Create This Subject Landing Page Using All of the Links Described Above

Like These Ideas, But Need Help?
- Contact GALILEO staff via the Contact Us link in GALILEO
- Register for the online training GALILEO for Library Websites: Tips for Library Webmasters and Contributors to Get the Most Out of GALILEO.
  Dates: September 23, October 13, and November 10.
  For more information go to http://www.usg.edu/galileo/help/library/training/

Georgia Newspaper Digitization Team Receives Customer Service Award
The Georgia Newspaper Digitization Team, Toby Graham, Edward Johnson, Felicia Johnson, Bob Kobres, Jeanne Ledford, Sheila McAlister, Don Summerlin, and Mary Willoughby, were recipients of the Chancellor’s Outstanding Customer Service Improvement Initiative - Gold Level Award. The award emphasizes the ability to adopt continuous-improvement methodology that emphasizes customer satisfaction and quality of service. The group received the honor at the Chancellor’s Customer Service Awards, September 15, 2009. Congratulations Team!

The Newspaper Digitization Team
Pictured (Left to Right): Ed Johnson, Felicia Johnson, Don Summerlin (seated), Bob Koresh, Jeanne Ledford, Mary Willoughby, and Toby Graham.
Not Pictured: Sheila McAlister