

GeorgiaFIRST Financials V8 Known Issue

KI8092: Open Period Update Error Related to BOR Hard Close

UPDATE: November 7, 2009

RESOLVED: This issue was resolved as part of Release 2.05, which was applied on November 7, 2009.

POSTED: October 21, 2009

SUBJECT: Known Issue KI8092 – Open Period Update Error Related to BOR Hard Close

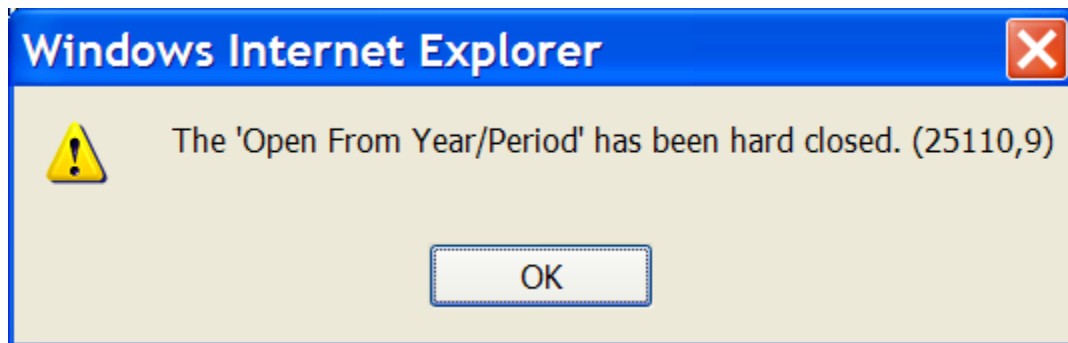
PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue regarding the Open Period Update generating an error related to the BOR Hard Close

FUNCTIONAL IMPACT: When trying to reopen a Fiscal Year 2010 accounting period, users are receiving the error “The ‘Open From Year/Period’ has been hard closed” even though that accounting period’s data has not been submitted to the FDM and USO has not actually placed a hard close on that period. This error will occur with the Open Period Update or Open Periods Mass Update.

Navigation:

Main Menu > Set Up Financials/Supply Chain > Business Unit Related > General Ledger > Open Period Update OR Open Periods Mass Update

Screenshot of error:



OIIT is currently updating and testing the coding for the BOR Hard Close functionality to accommodate multiple business units in the consolidated environment. This update will

be distributed in the next release, 2.05, currently scheduled for 11/7/2009.

As a temporary work around, USO has removed the hard closes on any accounting periods in FY2010 that have been submitted to the FDM. This will allow all Georgia *FIRST* institutions to reopen FY2010 accounting periods without receiving this error. The hard closes will be reinstated once the fix has been applied with release 2.05.

NOTE: Institutions who have successfully submitted data to the FDM for FY2010 accounting periods should be careful not to reopen those submitted periods. If data is changed in already submitted periods then it will become necessary to resubmit those periods in order to maintain data integrity between the FDM and your PeopleSoft data.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: To create a new or update an existing production down, business interrupting (emergency) support request, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697). For anything else, contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. (Note: Self-service requires login using a user ID and password. Contact the **OIIT HELPDESK** at helpdesk@usg.edu to obtain self-service login credentials.