

## GeorgiaFIRST Financials V8 Known Issue

### KI8081: AP Using SpeedCharts in Conjunction with Multiple Distribution Lines

**UPDATE:** September 26, 2009

**RESOLVED:** This issue was resolved as part of Release 2.02, which was applied to the consolidated environment on September 26, 2009.

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**UPDATE:** August 21, 2009

**STATUS:** OIIT applied a fix so that the system will no longer save vouchers with additional distribution lines that are all numbered the same as part of Release 2.01, which was released on August 19, 2009. You will now always get an error message when you try to save such vouchers.

OIIT is still investigating the cause of this issue so that a fix can be identified. Once the fix has been finalized, it will be applied to the consolidated environment as soon as possible. You will be notified when the fix has been applied and the issue has been resolved.

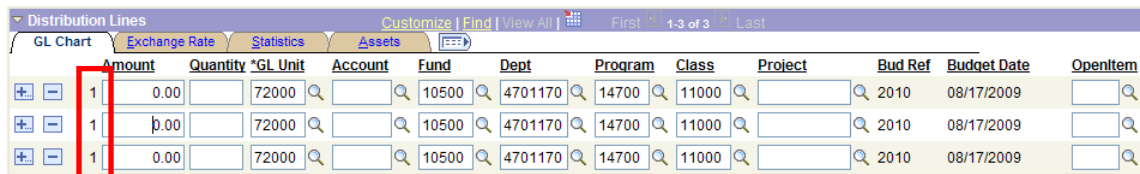
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**POSTED:** August 18, 2009

**SUBJECT:** Known Issue KI8081 – AP Using SpeedCharts in Conjunction with Multiple Distribution Lines

**PURPOSE:** To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with using SpeedCharts in conjunction with multiple distribution lines.

**FUNCTIONAL IMPACT:** When adding a voucher, if you select a SpeedChart and then insert additional distribution lines, those additional lines are all being inserted as Line 1.



Line	Amount	Quantity	GL Unit	Account	Fund	Dept	Program	Class	Project	Bud Ref	Budget Date	OpenItem
1	0.00		72000		10500	4701170	14700	11000		2010	08/17/2009	
1	0.00		72000		10500	4701170	14700	11000		2010	08/17/2009	
1	0.00		72000		10500	4701170	14700	11000		2010	08/17/2009	

This creates a problem when trying to save the voucher, because multiple lines cannot have the same number. In most cases, the system will not allow you to save this voucher and you will get an error message. However, in some cases, the system **will** allow you to save such a voucher, but you will not be able to budget check it. You need to keep the potential for this issue occurring in mind when using SpeedCharts in conjunction with multiple distribution lines.

OIIT is investigating the cause of this issue so that a fix can be indentified. Once the fix has been finalized, it will be applied to the consolidated environment as soon as possible. You will be notified when the fix has been applied and the issue has been resolved.

**FUNCTIONAL WORKAROUND:** Users should first select their SpeedChart, save the voucher, and then insert the additional distribution lines. This will ensure the correct numbering of the inserted lines.

**SUPPORTING DOCUMENTATION:** N/A

**ADDITIONAL OIIT RESOURCES and SUPPORT:** Contact the **OIIT HELPDESK** at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (support request self-service) or e-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu). For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).