

GeorgiaFIRST Financials V8 Known Issue

KI8076: AP EFT and ACH Pre-Notes not Selected by Business Unit

UPDATE: August 29, 2009

RESOLVED: This issue was resolved as part of Pre-Release #3, which was applied to the consolidated environment on August 29, 2009.

POSTED: August 13, 2009

SUBJECT: Known Issue KI8076 – AP EFT and ACH Pre-Notes not Selected by Business Unit

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with the AP EFT and ACH pre-notes not being selected by Business Unit.

FUNCTIONAL IMPACT: After a vendor or employee is updated so that the **Prenotification Required** check box is ON and a **Status** of **New** appears in the **Pre-Notification** group box on the vendor's **Payable Options** page or the employee's **Employee Bank Accounts** page, the next institution that runs an EFT or ACH pay cycle will pick up all EFT or ACH pre-notes, respectively, with status of **New** from ALL institutions, not just theirs. This means that pre-note rejects will not get routed to the correct institution, and there may be "missing" pre-notes that users are expecting to see in their file as well.

OIIT has identified a fix for this issue, which is currently being tested. Once the fix has been finalized, it will be applied to the consolidated environment as soon as possible. You will be notified when the fix has been applied and the issue has been resolved.

SUPPORTING DOCUMENTATION: N/A

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).