

GeorgiaFIRST Financials V8 Known Issue

KI8075: AP Matching Process

UPDATE: September 29, 2009

RESOLVED: All residual data issues that had been causing errors in the AP Matching process have been resolved. Effective September 29, 2009, the AP Matching process has been added back to the BORDAILY schedule.

Institutions are no longer required to run this process manually since it has been added back to the BORDAILY schedule.

POSTED: August 7, 2009

SUBJECT: Known Issue KI8075 – AP Matching Process

PURPOSE: To notify users at all institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 of a Known Issue with the AP Matching process in the consolidated environment.

FUNCTIONAL IMPACT: The AP Matching process has been running to “No Success” in the BORDAILY schedule because of unique constraint errors. When this happens, all vouchers in the process have the IN_PROCESS_FLG set to Y, which causes them to get “stuck.”

The AP Matching process has been removed from the BORDAILY schedule until the cause of the issue can be determined, and a resolution identified and implemented. OIIT will re-activate the process in the BORDAILY schedule as soon possible. OIIT manages errors that occur with this and other processes that run in the batch schedules.

OIIT requests that all institutions run the Matching process until further notice. Contact the OIIT HELPDESK for assistance with any errors in this process.

SUPPORTING DOCUMENTATION: PSFIN Business Process **AP.030.010 – Running Matching** is available to assist you with this process, and is located in the **Business Processes** section of the **Documentation** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/documentation/>.

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down

situations, call the **OIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).