

GeorgiaFIRST Financials V8 Known Issue

KI8074: ePro Expedite Requisitions Process

POSTED: August 6, 2009

SUBJECT: Known Issue KI8074 – ePro Expedite Requisitions Process

PURPOSE: To notify users at institutions using GeorgiaFIRST PeopleSoft Financials Version 8.9 in the consolidated environment of a Known Issue with the eProcurement **Expedite Requisitions** (PV_PO_CREATE) process.

FUNCTIONAL IMPACT: Users have reported experiences with extremely long processing times and/or instances of the **Expedite Requisitions** process timing out.

OIIT is currently looking into what is causing this issue, with the goal of identifying a resolution as quickly as possible. You will be notified as soon as this issue has been corrected.

In the meantime, until a resolution is identified and implemented, a functional workaround has been identified. The **Expedite Requisitions** process runs the following three processes automatically: **Requisition Selection, PO Calculation, and PO Creation**. Users experiencing extremely long processing times or timeouts should, as an alternative to the **Expedite Requisitions** process, source ePro Requisitions by running these three processes individually instead. Please refer to PSFIN Business Process **PO.030.020** to assist you in running these processes.

Additionally, requisitions can also be sourced by copying them directly into purchase orders. Any of these processes will accomplish the same goal and liquidate the PREENC balances associated with the requisitions.

SUPPORTING DOCUMENTATION: PSFIN Business Process **PO.030.020 – Using Sourcing WB for Req Select, PO Calc_Create** is located in the **Business Processes** section of the **Documentation** page on the GeorgiaFIRST Financials web site at: <http://www.usg.edu/gafirst-fin/documentation/>.

ADDITIONAL OIIT RESOURCES and SUPPORT: Contact the **OIIT HELPDESK** at http://www.usg.edu/customer_services (support request self-service) or e-mail helpdesk@usg.edu. For emergency, business interruptions, or production down situations, call the **OIIT HELPDESK** immediately (706-583-2001; or toll free within Georgia 1-888-875-3697).